

WS-02987A-16-0017



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ORIGINAL Arizona Corporation Commis: Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 3/14/2016
 Opinion Number: 2016 - 129314 Priority: Respond within 5 business days
 Opinion Codes: Rate Case Items - Opposed Closed Date: 3/14/2016 8:09 AM

First Name: Michael Last Name: Voels Account Name: Michael Voels
 Address: <<< REDACTED >>>
 City: San Tan Valley State: AZ Zip Code: 85143
 Cell: <<< REDACTED >>> Email: <<< REDACTED >>> Home: <<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company Division: Water*

Nature Of Opinion

Docket Number: WS-02987A-16-0017 Docket Position: Against

To the leaders of the Arizona Corporation Commission: Thirteen years ago, my wife and I purchased our home in Johnson Ranch. Although we are not golfers, one of the key items that drew us to this area was the fact that we had a finished, professional golf course. We believed that having the golf course would allow our home values to stay higher, and be a good investment into our future. In the years that followed, we have seen many changes and a great amount of growth in San Tan Valley. Sadly, there are now reports of Johnson Utilities refusing to sell effluent to Johnson Ranch Golf course, and deciding to raise its rate for water by a factor of approximately 500%. This would devastate our home values, since the golf course is also tied to a community center and a restaurant. It is also one of the primary draws to the area for Valley residents, and one of the more highly-desirable golf courses in the area. In the years that we have been in San Tan Valley, Johnson utilities has had a deplorable history of mistreating its customers. Additionally, there have been multiple incidents with the water not being safe, and pressure problems. In many of these cases, when the customers wanted to take them to court, Johnson Utilities responded by tying the plaintiffs up so long and making legal threats, that the complainants have had to drop their cases. Johnson Utilities has no competition, and possesses a true geographic monopoly, which they continue to abuse. Even now, their attorneys say that the ACC lacks jurisdiction. The company needs to have their unlimited power in the area made smaller, not only for Johnson Ranch Golf Course, but for all the residents in the area. Because of this, I ask that you please do not allow Johnson Utilities to choose not to allow their effluent to be used by golf courses, and also allow natural competition to come into the area, so that Johnson Utilities can finally have a tether on it's power in the area. Thank you for your consideration.

Date:	Analyst:	Investigation	Submitted By:	Type:
3/14/2016	Jenny Gomez	Telephone		Investigation

Noted and filed for the record in Docket Control. Closed

Arizona Corporation Commission
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