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Arizona Corporation Commis: Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 2/1/2016
 Opinion Number: 2016 - 128640 Priority: Respond within 5 business days
 Opinion Codes: Other - Solar Closed Date: 2/1/2016 1:30 PM

First Name: Joyce & Richard Last Name: Clark Account Name: Joyce & Richard
 Clark

Address: <<< REDACTED >>>

City: State: AZ Zip Code:

Home: <<< REDACTED >>>

Company: Tucson Electric Power Company Division: Electric

Nature Of Opinion

Docket Position: Against

****DOCKET NO. E-00000J-14-0023*****

Arizona Corporation Commission
 Consumer Services Section
 1200 West Washington
 Phoenix, Arizona 85007

Arizona Corporation Commission
DOCKETED

FEB 02 2016

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 AZ CORP COMMISSION
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Re: Docket No. E-00000J-14-0023

Solar was installed at our home early in 2011 at an upfront cost of thousands of dollars with the understanding/commitment by the electric company (TEP) to buy back excess electricity produced at a set rate. There would also be a "nominal charge" for a connection to the main grid. (Note, this nominal charge has gone from \$7.65 to \$10.90, an increase of 42%). Their fixed costs of servicing our homes has not changed.

In 2011, both the government and the private sector were encouraging the installation and use of solar energy by the private home owners in Arizona for a variety of reasons. We were told people should install solar to aid climate change, to save dollars on future electric bills, and to save the utilities from having to rapidly invest in expensive new power plants and/or convert to gas fired or nuclear powered energy generation to meet demand at peak times. I believe the Arizona electric utilities had to have known in 2011 that the cost of producing energy and providing service was only going to increase in the future. Still they

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deliberately committed to an attractive pay-back rate on solar energy given to the grid for public consumption in order to "sell the deal" to Arizona homeowners.

Now, only a few years later, Tucson Electric Power et al., desires to reduce the previously committed to payback rate-now that homeowners bought the deal with thousands of dollars in savings set aside for future living expenses. Many of these investors are seniors, like us, living on a fixed income, who were told this purchase would lower their fixed expenses in the future as they aged and required more income for medical expenses. If the payback originally committed to us by the utility is allowed to be reduced from time to time, the promised savings will eventually be totally eroded, making our upfront expenditure a worthless scam. ERGO, IT WILL HAVE BECOME A TREMENDOUS PONZI SCHEME.

Sincerely,

Joyce and Richard Clark

Cc: Mr. David G. Hutchens, Pres. And C.E.O.: Tucson Electric Power, P.O. Box 711: Tucson AZ 85702

Investigation			
Date:	Analyst:	Submitted By:	Type:
2/1/2016	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			
