

ORIGINAL



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DOCKET # E-01933A-15-0322

Cindy Roberts

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Tucson, AZ 85741

RECEIVED

JAN 29 2016

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AZ CORP COMM

Director of Utilities

2016 JAN 29 P 1:51

AZ CORP COMMISSION
DOCKET CONTROL

Statement 1—I am concerned about our electricity rates going up and am voicing my concerns.

Statement 2—I am mailing a copy to TEP.

Arizona Corporation Commission

DOCKETED

JAN 29 2016

My top 11 reasons/complaints why TEP should not raise our rates:

DOCKETED BY	<i>MS</i>
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1. TEP is gouging us already.
2. TEP's mistakes should not mean we pay more.
3. TEP and ACC need to go "green" and quit making us do 13 copies to get our point across.
4. The TEP bill is the most confusing bill ever.
5. What are all the add-ons regarding our bill?
6. When TEP gouges us—it makes TEP not trusted.
7. There needs to be competition regarding TEP—we have no choices.
8. Reward people who conserve energy!
9. Do cut backs on TEP's end--not gouging on the consumer's side.
10. TEP is becoming the #1 company most hated by Tucsonan's. Ask around—the rates are ridiculous and not true to our usage!
11. People that e-file do not get this information so therefore cannot dispute the information. This is probably ¼ to ½ of your customers. How do they dispute something that they don't know anything about.²