

ORIGINAL

NEW APPLICATION



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1801 California, 10th Floor
Denver, CO 80202

2016 JAN 20 P 1: 23

January 20, 2016

AZ CORP COMMISSION
DOCKET CONTROL

Docket Control
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, Arizona 85007

RE: Tariff filing on behalf of CenturyLink Communications, LLC, Docket No. T-02811B

Dear Sir or Madam:

T-02811B-16-0019

Enclosed for filing with the Commission is an original plus thirteen (13) copies of revisions to CenturyLink Communications, LLC's ("CLC") Local Exchange Services Tariff No. 3.

This filing deletes the CenturyLink Convenience Fee Charge previously assessed by CenturyLink when customers complete one-time payments with the assistance of a live CenturyLink customer representative. CenturyLink representatives are no longer accepting debit card or credit card payments directly; all such payments are being handled through a third party vendor. Customers choosing to make one-time payments through the Company's third party vendor now incur a fee assessed by the vendor; CenturyLink does not receive any portion of the fee.

CenturyLink offers the following non-chargeable payment options: electronic payment by check, auto-payment plans, and an automated payment system via telephone. Also, credit or debit card payments for a deposit, advance payment, recurring payment and payments made through the Company's retail locations are not subject to the convenience fee. Customers have been notified by bill message of this change and will also be notified of the charges that will be assessed by the third party vendor prior to the completion of a payment transaction.

CenturyLink respectfully requests that the proposed changes become effective on February 20, 2016. Should you have any questions regarding this filing, please contact Sharon Alvarado at 303 992 5836.

Respectfully submitted,

Marla Hazlett

Arizona Corporation Commission
DOCKETED

JAN 20 2016

Marla Hazlett

Attachments

DOCKETED BY	<i>WA</i>
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Issued: 01-20-16

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2. GENERAL REGULATIONS – CONDITIONS OF OFFERING

2.4 PAYMENT FOR SERVICE

2.4.2 PAYMENT OF BILLS (Cont'd)

D. Notice of Suspension

In the event it becomes necessary for service to be discontinued to a customer for nonpayment, a written notice will be given advising the customer of the amount due and the date by which the same must be paid. If the customer fails to pay or make suitable arrangements for payment by said due date, the Company may suspend the service or discontinue the service and remove any or all of its equipment from the customer's premises.

E. Duplicate Bill Charge

In the event a customer requests a reprint of a monthly bill that is greater than six months old, a duplicate bill charge may apply.

	MAXIMUM CHARGE	CURRENT CHARGE
• Business, per account		
- Reprint on paper, per bill	\$10.00	\$5.00

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