

E-01345A-15-0241

OPEN MEETING AGENDA ITEM



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**ORIGINAL Arizona Corporation Commission Utilities Complaint Form**

**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 12/30/2015  
**Opinion Number:** 2015 - 128100      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 12/30/2015 9:05 AM

**First Name:** GwuoG      **Last Name:** Wiotu      **Account Name:** GwuoG Wiotu  
**Address:**  
**City:**      **State:**      **Zip Code:**  
**Email:** <<< REDACTED >>>

**Company:** Arizona Public Service Company      **Division:** Electric

Arizona Corporation Commission

**DOCKETED**

DEC 30 2015

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2015 DEC 30 P 12:15  
AZ CORP COMMISSION  
DOCKET CONTROL

**Docket Number:** E-01345A-15-0241

**Subject:** Regarding rate increase

**To Whom This May Concern,**

DOCKETED BY: *[Signature]*

This email is in reference to the APS utility rate increase.

The Arizona Corporation Commissioners has held of a rate increase for Solar City customers as the debates have not yet been settled and have been held off at a later time.

The experience as a home owner would like to share the road from APS to almost 100% Solar.

An option for solar seemed wonderful at the time and a call was made in September 2015. Prices were displayed and a smile appeared on my face which pursued to continue on with Solar. A Solar City consultant told me that the rate would be a few dollars from the utility company no matter what. To me a few dollars was no problem. The percent of solar on my roof according to Solar City is between 85 and 93 percent. If the monthly usage surpasses that percentage, then a fee will happen which is understandable. The average bill for my situation for the year of 2015 was 116 plus or minus a few cents. Upon the switch to finally turn on the solar which happened on December 29, 2015 a call was made to APS to notify them of the change. A rate of 25 dollars came to my attention and my brain jumped into, "I am not a satisfied customer." I am aware that if the solar is not used then it will pour itself back onto the grid and a credit will be issued and the credit will be applied for the following month. According to APS, when September/October arrives, the bill will be higher due to the high AC bill from the summer (100ish \$\$s higher 225.00). I do understand but what I cannot wrap myself around is making sense of APS with the high rate fees especially in my case of a solar user.

Evaluating the situation here, I am supposed to be winning not losing here. Right now I am losing and am in a 20 year lease with Solar City.

Lets really think about this.

If the roof tops were not roof tops and all those who do want solar, then where would the solar be placed? The panels would have to be placed on a piece of land and would have to take up a large portion of it. Right now the roof tops are a perfect place for it. Yes costs are huge and would be anyway, but if the costs of solar are defeating the local utility company, then the user (solar choosers) will lean towards solar vs utility companies.

For example:

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In my situation my 20 year lease is at 99 dollars per month and the APS utility rate for 2015 is at 25.00, then that is 124.00. My average month without solar was 116.00 for the year of 2015. I am losing. This does not even include rate hikes for Solar City users (my fear is this upcoming rate hike). Think about every person you know and every person they know, solar is supposed to be about winning, not losing. If every couple of years a rate hike happens, then what happens to all the Solar City customers bill? Do they actually save? No. They lose. If I were to jump on my space ship and go to Mars then guess what my bill would be per month, the same: 124.00. If I could come back and receive my credit check from APS my credit would only be .03 cents per KW Hour, not much of a credit if you think about it. Honestly, if I could jump into my little time machine, I would have stayed with APS and not even bothered to go with solar at all because right now it surely is not enough to tip my bucket over. In fact saving on utility power consumption is not enough at all as far as price is concerned. In 2016 this topic is going to arise and happen and when it does a rate increase may happen but hopefully it doesn't. Yes, 99 dollars for 20 years will not change but a base fee of 25.00 will change and the change will always increase. It is sad actually, for consumers and the environment (climate change).

The way the world is changing, it is actually changing right before our eyes. Take a look at El Nino for instance. Greener energy is the way. As long as we are avoiding to bring larger people in for Solar the change is going to be a lot slower. Why don't we as the City of Phoenix start with change right now and give the solar customers not a high rate hike but a smaller rate fee instead. If that did happen, then yes the numbers for going solar would increase. How would APS make money then? Receive grants from the government to become a competitor with Solar City. Competitors are everywhere, why not APS become a solar competitor and if they are then be heard. Making energy the old way is old news. Making energy the Green way is what is happening right now. As long as fees with solar customers are high, the green way is going to be real slow. People will not have the bucket turned. If two different scenarios are so close nobody would bother to care to choose because they do the same exact thing. Both scenarios provide energy with the same result. As in my situation, I am losing money, not saving money. Losing going with Solar instead of saving. I would be saving by not going with solar at all.

What I will say though, I went green and by going green should not have to be a lose situation, it should be a win. If going green had more wins then the numbers would increase and the efficiency (the people, our country) as a whole would also increase. When it is a steadily increase, then the results happen much quicker than expected. If the rates from a utility company happen from 25 to say 75, then that is a whopping fee for me of: 174.00 per month for my total utility bill and that is not including September or October. That's my situation. Although if the home owner has a larger solar system setup, then the 20 year lease is going to be more even if they were at 100% due to them being hooked on with APS and a fee of 75 dollars would still apply.

Please do not raise rates and please benefit those who have taken the time to go green. APS please evaluate and make change for the future of humanity to benefit the environment more and go green. Receive proposals, federal grants, ask the public.. push Solar City out of your city if you can with your own competition. The future is going to happen.

Not far from today I see a picture of a home with solar with enough battery power to not have to be on any type of grid. It is called integrating the Nano into battery technology and storing itself in the back yard of every home. The battery would be smaller than Elon Musk's battery. The charge would be fast. Articles have been written- this type of stuff is not out yet to the public, but it will though. If in 1800 a cowboy heard of another say, "a box on wheels could take you across country in a day"- I am sure the same reaction from all of you reading this paragraph would be similar.

Snatch up some smaller companies and create the new APS. If it is not solar for an alternative energy, then another way of energy will happen.

This letter should be heard, let it be heard, bring it to the board.

Thanks

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Your Phoenix Home Owner

P.S. I have CC'd a few known email address's from out there. I do hope this email makes it in the right place that matters.

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
12/30/2015	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			

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