

T-01051B-15-0382



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ORIGINAL Arizona Corporation Commission
Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 12/28/2015
Opinion Number: 2015 - 128018 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 12/28/2015 9:29 AM

First Name: Olimar **Last Name:** Daniren **Account Name:** Olimar Daniren
Address: <<< REDACTED >>>
City: Cornville **State:** AZ **Zip Code:** 86325

Company: CenturyLink * Qwest **Division:** Telephone

Nature Of Opinion

Docket Number: T-01051B-15-0382 **Docket Position:** Against

I believe Century Link/Qwest's request to implement a " Facility Relocation Charge" along with a maximum allowable rate is unwarranted. Recent rate increases have created an alarming trend: please see attached chart,

Please note that all data points are actual monthly charges for basic single line residential telephone service. These are the charges I must pay for one land line whether I use the phone or not. No long distance or customer elected optional charges are included.

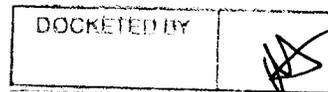
Arizona Corporation Commission

Thank you for your attention.

DOCKETED

DEC 29 2015

Oliver Daniren



CUSTOMER'S INFORMATION GRAPH ATTACHED

2015 DEC 29 AM 9 52
RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

Investigation
Date: 12/28/2015 **Analyst:** Michael Buck **Submitted By:** Telephone **Type:** Investigation

Entered for the record and docketed.

○ Basic Monthly Charge

