

W-02393A-15-0349



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ORIGINAL

Arizona Corporation Commi
Utilities Complaint Form

Investigator: Richard Martinez Phone: <<< REDACTED >>> Opinion Date: 10/27/2015

Opinion Number: 2015 - 127123 Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Consolidation Opposed Closed Date: 11/27/2015 3:03 PM

First Name: Jonathan E. Last Name: Kadow Account Name: Jonathan E. Kadow

Address: <<< REDACTED >>>

City: Wittmann State: AZ Zip Code: 85361

Home: <<< REDACTED >>>

Company: Chaparral Water Company Division: Water

Nature Of Opinion
Arizona Corporation Commission

Docket Number: W-02393A-15-0349

DOCKETED

Docket Position: Against

Arizona Corporation Commission

NOV 30 2015

1200 West Washington St.

DOCKETED BY [Signature] October 19, 2015

Phoenix, AZ 85007-2996

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2015 NOV 30 A 9:13
AZ CORP COMMISSION
DOCKET CONTROL

Dear Arizona Corporation Commission,

In response to the Chaparral Water Company water rates increase, I object.

The current management company does not have enough of a record running this water station.

When the current management company took over, they turned up the water pressure resulting in weekly water main fractures

After putting up with this for months, I called the new manager and told him that for 10 years, we reliable service until they took over and increased the water pressure causing water leaks and shut down weekly.

I advised the manager of this, telling him the old pressure was 40-45 PSI, the new pressure was 60-65 PSI. Could the higher pressure cause the failures?

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Within 2 weeks of my call, the pressure wa dropped to 45 PSI. No more failures.

We should not be punished with higher water rates because of mismanagement. The many water line repairs resulted in less profits.

If you looked at past management, the water company had more profit, with less repair costs. Increasing the rate is premature without a record of better management.

Also, many residents are on a fixed income, as am I. An increase would create a hardship.

I believe the increase would not be used to improve or update service, but to increase profit.

Sincerely,

Jonathan E. Kadow
20950 W. Bunker Peak Rd.
Wittmann, AZ 85361

		Investigation	
Date:	Analyst:	Submitted By:	Type:
10/27/2015	Richard Martinez	Correspondence	Investigation

Filed in the database for the record and docketed.
