



NEW APPLICATION



0000166423

Suite N-100
Everett, WA 98203
Fax: 425-261-5262

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

Arizona Corporation Commission
DOCKETED

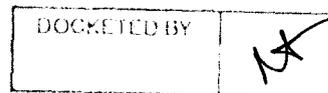
October 14, 2015

2015 OCT 15 PM 1 39

OCT 15 2015

Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

ORIGINAL



T-01954B-15-0353

RE: Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural T-01954B – Custom Calling Features and Customized Local Area Signaling Service (CLASS)

Dear Corporation Commissioners and Staff:

Enclosed please find an original and thirteen copies of the tariff filing for Citizens Utilities Rural Company, Inc. d/b/a Frontier Citizens Utilities Rural (Frontier) for review and approval.

The purpose of this filing is to standardize the naming of Custom Calling Services and Customized Local Area Signaling Service (CLASS); introduce 3 Way Calling-Pay Per Use, Remote Activated Call Forward and Distinctive Ring and grandfather Speed Call 8.

This filing will not affect customer rates or charges, nor conflict with any tariff rules or regulations.

It is respectfully requested that this tariff become effective on November 15, 2015.

An additional copy of this filing is also enclosed. Please stamp this copy received and return it in the enclosed stamped, self-addressed envelope.

Please return approved stamped tariff sheets to:

Frontier Communications
Linda Saldaña
9260 E. Stockton Blvd.
Elk Grove, CA 95624

Please direct any questions or notifications of action taken on this filing to Kirk Lee at (425) 261-5855 or Kirk.Lee@ftr.com.

Sincerely,

R. Kirk Lee
Manager, Government & External Affairs

RKL: lms
Enclosures

TELEPHONE SERVICES TARIFF

SUBJECT IDNEX: LOCAL EXCHANGE SERVICES

<u>SUBJECT</u>	<u>SHEET NUMBER</u>	
Network Access Line Service - General	1	
Network Access Line Service - Business Rate Schedule	2	
Network Access Line Service - Residence Rate Schedule	3	
Radio Common Carrier Access Line Service	55 - 57	
Remote Call Forward	46 - 48	(T)
Resale/Sharing of Company Services	32 - 36	
Ringdown Intercommunicating Services	39 - 40	
Senior Telephone Discount Program	90	
Single Address Dialing	39	
Single Party Access Line Intercom Service	40	
Suburban Line Service	7	
Suspension of Service	8	
Telephone Number Referral Service	51 - 52	
Touch Calling Network Access Line Service	9	
Tribal Link Up	91-92	

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF
LOCAL EXCHANGE SERVICES (Continued)

6.7 CUSTOM CALLING SERVICES

6.7.1 Custom Calling Services is an optional telephone service arrangement which can provide one or more of the following features:

a) Call Waiting/Cancel Call Waiting

(L)(T)

Call Waiting is an arrangement whereby a customer who is using an exchange line arranged for call waiting is alerted, by means of a tone signal, when another caller is trying to reach that line. The customer, by flashing the switchhook, is able to have alternative conversation between parties. Cancel Call Waiting allows a Call Waiting subscriber to disable the Call Waiting feature of their telephone for the duration of a telephone call. The subscriber dials a code prior to placing a call to temporarily disable the Call Waiting feature.

(L)(T)

b) Call Forward

(T)

- 1) Basic Call Forward - Provides an arrangement for transferring incoming calls to another telephone number within the local area by dialing a code and the number of the service to which calls are being transferred. Enables the customer to forward incoming calls to another telephone number by dialing *72 and the number to which calls are being forwarded to.
- 2) Call Forward Variable - Call forwarding permits the customer to arrange his service to automatically forward (transfer) all incoming calls to another telephone number, and to restore it to normal operation at his discretion.
- 3) Call Forward Busy - This feature provides for calls terminating to a subscriber's busy directory number to be forwarded to another telephone number on a premise other than the provisioned premises.
- 4) Call Forward No Answer - This feature provides for calls terminating to a subscriber's idle directory number to be forwarded, after a customer pre-selected interval, to another telephone number.
- 5) Call Forward Busy/No Answer - A permanently activated service which automatically redirects calls placed to a customer's telephone number to another predetermined telephone number if the caller encounters either a no-answer condition after a specified number of rings or a normal busy-line condition.

(T)

(N)

(N)

(L) 3 Way Calling relocated to Sheet No. 11 and Call Waiting/Cancel Call Waiting relocated from Sheet No. 11.

(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.7 CUSTOM CALLING SERVICES (Continued)

6.7.1 (Continued)

- c) 3 Way Calling (L)(T)
Permits an existing call to be held, and by dialing, a second telephone call can be established and added to the connection. Normal transmission performance quality cannot be guaranteed on all calls. (L)(T)
The pay per use charge is activated irrespective of whether the call is completed or not. (N)
(N)
 - d) Speed Call (T)
Speed Call 8 ⁽¹⁾ - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in an eight-number capacity. (C)
Speed Call 30 - This provides for the calling of a 7 or 10 digit telephone number by dialing an abbreviated code. This arrangement is available in a thirty number capacity. (T)
(L)
(L)
(L)
- (L) 3 Way Calling and Call Waiting/Cancel Call Waiting relocated from Sheet No. 10. (N)
- ⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.7 CUSTOM CALLING SERVICES (Continued)

6.7.2 Custom Calling Service is furnished only where the instrumentalities, equipment and associated service arrangements are compatible with the service arrangements for exchange service, the serving central office is suitably equipped, and, for foreign exchange service, both the serving central office and local central office are suitably equipped.

6.7.3 The service will be provided only in connection with individual line main station service. Custom Calling Services are not available in connection with public paystation telephone service.

6.7.4 At the time of a number change for company reasons, existing business and residence lines may be equipped for one or more custom calling features without a service charge.

6.7.5 In the case of the speed calling feature, there will be no charge associated with subscribers' ability to add, change, or delete coded telephone numbers within his assigned capacity.

6.7.6 Except as specifically provided herein, Custom Calling Services is subject to the regulations, rates, and charges applicable to other types of subscriber service. Custom Calling Service rates and charges are in addition to the basic rates and charges for the service with which it is associated.

6.7.7 Services equipped for Call Forwarding are assessed regular long distance message charges for each call transferred on a long distance basis.

6.7.8 The quality of transmission of calls which are forwarded or on 3 Way Calling may vary depending on the distance and the routing necessary to complete each call, and normal transmission is not guaranteed on any forwarded call or 3 Way Call. (T)
(T)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.7 CUSTOM CALLING SERVICES (Continued)

6.7.9 The following rates apply to recurring monthly charges for Custom Calling Services taken individually or in non-standard groups:

	<u>Monthly Rate</u>		<u>Pay Per Use</u>		(T)(N) (N)
	<u>Business</u>	<u>Residence</u>	<u>Bus</u>	<u>Res</u>	
a) Call Waiting/Cancel Call Waiting	\$4.70	\$3.15			(T)
b) Basic Call Forward	2.20	1.50			
c) Call Forward Busy	.75	.50			
d) Call Forward No Answer	.75	.50			(T)
e) Call Forward Busy/No Answer	.75	.50			(N)
f) 3 Way Calling	4.30	3.60	\$2.00 ⁽²⁾	\$2.00 ⁽²⁾	(T)(N)
f) Speed Call 8 ⁽³⁾	1.90	1.40			(C)
g) Speed Call 30	3.90	3.25			(T)

6.7.10 The following monthly recurring rates apply when Custom Calling Services are taken as a group:

	<u>Monthly Rate</u>		(T)
	<u>Business</u>	<u>Residence</u>	
a) Call Waiting/Cancel Call Waiting and Call Forward	\$3.99	\$2.19	(T)
1. with 3 Way Calling	6.49	4.19	
2. with Speed Call 8 ⁽³⁾	4.99	2.99	(T)

⁽¹⁾ The maximum monthly pay per use charge is \$15.00 for residential and business customers, regardless of the number of times the service is activated within a month.

⁽²⁾ The maximum monthly pay per use charge is \$10.00 for residential and business customers, regardless of the number of times the service is activated within a month.

⁽³⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

DATE ISSUED: October 14, 2015
 EFFECTIVE DATE: November 15, 2015
 FILED BY: Steve Crosby
 TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
 DECISION NO.:
 DOCKET NO.: T-01954B-15-

(N)
 |
 (N)

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.7 CUSTOM CALLING SERVICES (Continued)

6.7.14 Distinctive Ring

Provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns.

(T)
 |
 (T)

6.7.15 Rates and Charges

a) Except as specifically provided herein, Distinctive Ring is subject to the regulations, rates, and charges applicable to other types of customer service and are in addition to the basic rates and charges for the service with which it is associated.

(L)(T)
 |
 (T)

	Monthly Recurring Rate		Service Charge Installation
	<u>Business</u>	<u>Residence</u>	
b) Distinctive Ring, per additional Directory Number	\$4.55	\$2.95	(See Section 6 Part 6.7.11, a & b)

(T)
 |
 (L)

(L) Material relocated from Sheet No. 19.

(N)

DATE ISSUED: October 14, 2015
 EFFECTIVE DATE: November 15, 2015
 FILED BY: Steve Crosby
 TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
 DECISION NO.:
 DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.7 RESERVED FOR FUTURE USE

(T)

(L)

(L)

(L) Material relocated to Sheet No. 18.

(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.13 REMOTE CALL FORWARD SERVICE (RCF) (T)

6.13.1 General

- a) Remote Call Forward Service (RCF) is a service whereby a call placed from a station (the originating station) to an RCF subscriber's telephone number in an exchange (the call forwarding location) is automatically forwarded by Company facilities to another station (the terminating station) designated by the RCF subscriber, which is located in a different exchange or to a station in another wire center in the same exchange. (T)
- b) The feature of RCF will only be available in those Central Offices equipped to provide such services, and is offered to both business and residence customers. Central Offices will be equipped for RCF at the discretion of the company. (T)
- c) RCF is not offered where the terminating station is a coin telephone or where Call Forwarding is a feature at the RCT terminating location. (T)
- d) RCF is subject to transmission limitations, so that the quality of transmission of calls which are forwarded may vary depending on the distance and the routing necessary to complete each call and normal transmission is not guaranteed on any forwarded call. This service is not represented as being suitable for the transmission of data or for connection to other services beyond the premises of the terminating primary station.
- e) This service is provided on the condition that the RCF customer subscribe to sufficient access lines at the terminating location to adequately handle calls from the RCF location without interfering with or impairing any services offered by the Company. If, in the opinion of the Company, additional RCF lines at the call forwarding location or access lines at the terminating location are needed, the customer shall be notified and requested to correct the facility deficiency. Should the facility requirement not be corrected within 10 days the RCF service shall be subject to disconnection.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.13 REMOTE CALL FORWARD SERVICE (RCF) (T)

6.13.1 General (Continued)

- f) RCF subscribers are entitled to one listing in each of the alphabetical and yellow page sections of the Company's telephone directory at no additional charge. (T)
- g) The Telephone Company will not provide identification of the originating telephone number to the RCF subscribers.
- h) A local telephone number is assigned to the RCF service. When that number is dialed, the call will be forwarded to the distant location. Multiple calls may be forwarded through multiple RCF (LENS) numbers; however, these would be limited to the number of access lines to which the calls are being forwarded.

6.13.2 Rates

- a) The rates for RCF features are in addition to all other charges for service and equipment with which it is used.
- b) Rates for RCF do not include an instrument in the exchange in which the service is provided.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.13 REMOTE CALL FORWARD SERVICE (RCF) (T)

6.13.2 Rates (Continued)

c) Multi-Element Service Charges are applicable, per location, to the RCF feature. These charges will also apply to changes of an RCF number. (T)

d) The message charges applicable to remotely forwarded calls shall be comprised of two separate charges: (a) a charge if applicable, for that portion of the call from the originating station to the Call Forwarding location, and (b) a charge for that portion of the call from the Call Forwarding location to the terminating station. The respective charge for each portion shall be as follows:

1. Between the originating station and Call Forwarding location.
2. Between the Call Forwarding location and the terminating station.

The RCF customer is responsible for the applicable customer-dialed station-to-station toll charges as specified in the appropriate tariffs. These charges apply to all calls answered at the terminating station, including person-to-person and collect calls, even though such calls might not be accepted at the answering location.

e) Per telephone number arranged for Remote Call Forward: (T)

<u>Monthly Rate</u>	<u>Service Charge</u>
\$20.00	Service Ordering and Line Connection Multi- Element Charges

<u>Monthly Rate</u>		(N)
<u>Business</u>	<u>Residence</u>	

f) Remote Activated Call Forward	\$6.99	\$6.50	(N)
----------------------------------	--------	--------	-----

DATE ISSUED: October 14, 2015
 EFFECTIVE DATE: November 15, 2015
 FILED BY: Steve Crosby
 TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.20 CITIZEN'S DIGITAL CENTREX SERVICE (Continued)

6.20.1 General (Continued)

- f) A Basic Termination Agreement may be required to protect the Company's investment in central office CDC equipment and outside plant facilities.

- g) Optional Electronic Telephone Set (ETS) station features provided by the central office are in addition to the access line rates when ETS sets are connected to the line. ETS features shall include:
 - 1. Automatic Answer Back
 - 2. End-to-End Signalling
 - 3. Feature Access
 - 4. Held Calls
 - 5. Listen on Hold

- h) The monthly charge for a CDC Standard Feature access line shall include, but not be limited to, the following:
 - 1. Ring Again
 - 2. Call Forward/All Calls (T)
 - 3. 3 Way Calling/Transfer (T)
 - 4. Call Pickup
 - 5. Call Waiting/Cancel Call Waiting (T)
 - 6. Speed Calling/10 Number
 - 7. Touch Call
 - 8. Call Hold
 - 9. DID/DOD
 - 10. Station-to-Station Dialing

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.20 CITIZEN'S DIGITAL CENTREX SERVICE (Continued)

6.20.3 Optional Features (Continued)

71. Station-to-Station Calling (System)

This service allows Digital Centrex customer-group stations to complete calls to other stations, without the assistance of an attendant, by dialing a two through seven digit number.

72. 3 Way Calling/Transfer (Station)

This feature is a combination of the 3 Way Calling feature and the Call Transfer feature. Call Transfer is assigned to a customer group and 3 Way Conference is assigned to a line.

(T)

(T)

(T)

73. Through Dialing (Attendant)

This feature allows the attendant to select the trunk facility for a station in the same customer group and send dial tone to the station user. The station user then dials the called number.

74. Transfer (Attendant)

With this feature, a call that is transferred by a station to the attendant by either flashing or by flashing and dialing zero is queued on a first-in, first-out basis.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.20.4 CITIZENS DIGITAL CENTREX (CDC) AUTOMATIC CALL DISTRIBUTION SERVICE
(Continued)

6.20.4.2 DEFINITIONS (Cont'd)

Observe Agent Extended - Allows the supervisor position to monitor agents' calls. Extends monitoring capability to entire ACD group.

Overflow Enhancement - Increases the customer's options for answering ACD calls during periods of heavy traffic. Customers may specify up to four ACD groups, within an ACD node, as potential overflow routes. When an incoming call queue for a group is full, this feature sequentially scans each of the other groups and routes the call to the first group able to accept it.

Ring Threshold - Provides for the rerouting of a call when an agent does not answer within a preprogrammed length of time. The call is then rerouted either to the longest idle agent or to the front of the incoming call queue if no agent is available.

Set Not Ready - When activated, this feature blocks the agent's position from incoming ACD calls; non-ACD incoming calls continue to be presented.

Standard Announcements - Recorded announcements to callers in queue to advise them of answering delays. The announcements are provided from the Telephone Company central office.

Supergroups - Enables multiple ACD groups, located in single or multiple locations but served by the same ACD node, to distribute calls dynamically among the separate groups based on the current available resources.

Supervisor Control of Night Service - Provides the supervisor position the capability to activate Night Treatment service for one or more agent groups within the same ACD system.

3 Way Calling/Call Transfer to ACD - Allows an agent to transfer calls to another ACD directory number within the same customer group. This feature allows the originator to transfer a call with or without consultation with the called agent or to establish the call to involve all three parties.

(T)

Transfer to In-Calls Key - Enables the agent to transfer an incoming ACD call directly to another agent's In-Calls key within the same customer group.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.24 CITIZENS DIGITAL CENTREX (CDC) AUTOMATIC CALL DISTRIBUTION SERVICE (Continued)

6.20.4.2 DEFINITIONS (Cont'd)

FEATURE PACKAGES (Cont'd)

ACD on Single-Line Telephone Sets

- Abandoned Call Clearing
- Automatic Overflow
- Distinctive Ringing
- Incoming Call Queue (equal to number of agents)
- Login/Logout
- Make Set Busy
- Music on Delay
- Night Treatment
- Observe Agent from 2500 Set
- Overflow Enhancement
- Ring Threshold
- Set Not Ready
- Standard Announcements
- 3 Way Calling/Call Transfer to ACD

Supervisor Feature Package

- Answer Agent
- Call Agent
- Controlled Interflow
- Emergency Answer
- Emergency Answer Backup
- Forced Agent Availability
- Observe Agent
- Supervisor Control of Night Service
- 3 Way Calling/Call Transfer to ACD
- Available with Display Sets
- Called Name/Number Display
- Call Source ID
- Display Agents Summary
- Display Queue Status

Optional Features

- ACD Secondary Directory Number(s)
- MIS Data Stream Interface, which includes:
 - Remote ACD Load Management
 - Variable Wrap-Up Time
- Additional Queue Slots (for queue slots greater than the number of access positions)
- Supergroups

(T)

(T)

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.24 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS)

6.24.1 Customized Local Area Signaling Service (CLASS) is an optional telephone service arrangement, which can provide one or more of the following features:

- a) **Anonymous Call Rejection (ACR)** customers who do not wish to receive calls from callers that withhold their telephone number and name or other identifying information through per line or per call blocking can reject anonymous calls. Upon dialing a specific code, Caller ID with Name subscriber can automatically reject calls from customers who have chosen to block the passage of their telephone numbers and names on outgoing calls. The caller will receive an announcement that the customer is not accepting calls from callers who are blocking their telephone numbers and names. This feature can be activated by dialing "*77" ("1177" on rotary phones) and can be deactivated by dialing "*87" ("1187" on rotary phones). ACR is included with Caller ID with Name only. A call can be completed to a Caller ID with Name subscriber who has activated ACR by (1) placing the call through an operator, (2) placing the call with a telephone credit card, or (3) placing the call after unblocking the telephone number and name.

- b) ***66 Busy Number Redial** when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *66. The user can press *86 to deactivate.

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature

(L) Material relocated to Sheet No. 96.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

(T)

(T)

(N)

(N)

(L)

(L)

(N)

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.24 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (Continued)

6.24.1 (Continued)

- c) ***69 Call Return** this feature enables a customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call. If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next thirty minutes both the calling and called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone the call will automatically be placed. The activation code is *69. The user can press *89 to deactivate this feature.

(L)(T)

The pay per use charge is activated irrespective of whether the call is completed or not. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

(L)(T)

- d) **Caller ID** permits a customer to receive the calling telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, and provided the calling party has not activated the per call restrict options. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.

(T)

(T)

(L) Material relocated from Sheet No. 95.

(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.24 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (Continued)

6.24.1 (Continued)

- e) **Caller ID with Name** permits a customer to receive the calling name and telephone number for calls placed to that customer, if the call is not placed from outside of the Call ID area, through an operator or via telephone credit card, provided the calling party has not activated the per call restrict options and where technologically feasible. Before placing an outgoing local telephone call, customers with per call restrict may designate their number as private and prevent the delivery of their name and telephone number to the called party through the Call ID feature for that call by dialing the Call ID restrict activation code.
- f) **Caller ID Blocking - per call** permits the customer to block the display of their directory number on a terminating subscriber's display equipment. To block the delivery of their number, the customer dials an activation code prior to placing a call. The feature is automatically deactivated when the customer hangs up.
- g) **Caller ID Blocking - per line** permits the customer to block the display of their directory number on all calls made from a particular line on the terminating subscriber's display equipment. The customer can unblock a single call by dialing an activation code prior to placing a call. The feature is automatically deactivated when the customer hangs up.
- h) **Call Trace** allows a customer to automatically activate a trace record of the last incoming call tracing feature. The customer automatically authorizes and requests the Company to release the results of any and all traces initiated by the customer directly to the customer's servicing law enforcement agency. The trace record will provide only the incoming telephone number and no way identifies the person(s) actually placing the call(s). The customer acknowledges their understanding that under no circumstances will trace results be provided directly to the customer. The customer must contact the Company within ten (10) days after activating a call trace or the trace record will automatically be deleted from the system. Call Trace is available on a monthly subscription basis, or on a pay per use basis. Pay per use customers will be charged upon dialing the activation code without any specific prior request for the feature.

(T)

(T)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.24 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (Continued)

6.24.1 (Continued)

- i) **Call Waiting/Caller ID** provides a visual display of the incoming caller's name or number when Call Waiting is activated on the subscriber's line. This service, therefore, combines and enhances Calling Name Delivery, Calling Number Delivery and Call Waiting. A subscriber who is engaged in a conversation and receives an incoming call hears a special call waiting tone and is provided a visual display of the call waiting party's number and/or name. The subscriber must have a Call Waiting Display Terminal capable of alphanumeric display and subscribe to Call Waiting, as well as Calling Name and/or Call Number Delivery.
- j) **Selective Call Rejection** allows a customer to reject call attempts from up to 15 telephone numbers. To use this service, the customer preprograms telephone numbers of calling parties they wish to reject. Any call attempts to the customer's telephone from these specified numbers will be prevented from being completed to that customer. The calling party will get a recording advising the caller that the called party is not receiving calls. The customer can also add an "unknown" caller to the Selective Call Rejection list by activating the feature immediately after receiving an unwanted call. Selective Call Rejection is activated by dialing "*60" for "1160" form a rotary telephone. After gaining access to the service, the customer can activate or deactivate by dialing an activation/deactivation code as directed by an announcement.
- k) **Selective Call Forward** allows a customer to select specific telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller that the customer is not accepting calls. Selective Call Acceptance is accessed by dialing "*64" or "1164" on a rotary telephone.
- l) **Selective Call Acceptance** screens incoming calls and only allows access to those telephone numbers on a customer determined list (up to a maximum of 12 telephone numbers). All others will be directed to a pre-recorded message.

(T)

(T)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.24 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (Continued)

6.24.1 (Continued)

- m) **Multiple Simultaneous Call Forward** provides a business customer with the capability to specify the number of calling paths that will be forwarded from one subscriber line to another telephone number. The feature is offered where facilities permit and at no time will this service take precedent over the requirement for these facilities to provide a customer with telephone service. Multiple Simultaneous Call Forward is restricted to voice use only. The feature is available only as an enhancement to one or more of the following features: Call Forwarding, Call Forwarding Busy and Call Forward No answer. Multiple Simultaneous Call Forward is limited to ten (10) call forwarding paths per telephone number. It can be used with any of the following services: B1, PBX, Centrex and ISDN BRI.

- n) **Priority Call** is an incoming call management feature which will allow the subscriber to define a list of calling directory numbers that will provide the subscriber with special incoming call treatment. Any incoming calls on this list will be indicated by a distinctive ringing. Any numbers which are not on the list or which cannot be identified will be given standard treatment. To gain access to this service, the customer dials "*61" or "1161" on a rotary telephone.

- o) **Distinctive Ring** provides two or more different phone numbers and rings for a single telephone line. Used to distinguish incoming calls. The designated primary number will receive a normal ringing pattern, other numbers will receive distinctive ringing patterns.

(T)
|
(T)
|
(N)
|
(N)
|
(L)
|
(L)
(N)

(L) 6.24.2 through 6.24.5 relocated to Sheet No. 98.2.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.24 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (Continued)

- 6.24.2 Customized Local Area Signaling Service (CLASS) is a group of advanced services offered to residential and business customers.
- 6.24.3 The service is subject to available facilities and limited to central offices specifically equipped to provide such service. Customized Local Area Signaling Service features are applicable only to local calls placed to/from compatible central offices within the same local calling area offering the service.
- 6.24.4 Operator assisted calls are designed to override the feature calls for emergency purposes.
- 6.24.5 Coin phones will not be enabled with CLASS features, just as they are not enabled with Custom Calling Services. They will operate with the Customized Local Area Signaling Service system, however, and interaction with all the features will be permitted.

(L)
|
(L)

(L) 6.24.2 through 6.24.5 relocated from Sheet No. 98.1.

(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

LOCAL EXCHANGE SERVICES (Continued)

6.24 CUSTOMIZED LOCAL AREA SIGNALING SERVICE (CLASS) (Continued)

6.24.6 The following charges are for the features only and are in addition to applicable charges for service.

	Monthly - Per Line		Usage - Per Call		
	Residence	Business	Residence	Business	
Anonymous Call Rejection	\$3.50	\$4.00			
*66 Busy Number Redial	\$2.50	\$3.50	\$0.75 ⁽¹⁾	\$0.75 ⁽²⁾	(T)
*69 Call Return	\$2.95	\$3.95	\$0.75 ⁽¹⁾	\$0.75 ⁽²⁾	(T)
Caller ID	\$5.50	\$7.50			
Caller ID with Name	\$5.95	\$7.95			
Caller ID Blocking	\$0.00	\$0.00	\$0.00	\$0.00	
Call Trace	\$4.00	\$5.00	\$0.75	\$0.75	(T)
Call Waiting/Caller ID (CWID)	\$0.50	\$0.50			(T)
Selective Call Rejection	\$2.50	\$3.50			
Selective Call Forward	\$5.00	\$5.00			(T)
Selective Call Acceptance	\$3.50	\$4.50			
Multiple Simultaneous Call Forward		\$11.00			
Priority Call	\$3.50	\$4.00			(T)
Distinctive Ring	\$2.95	\$4.55			(N)
Material moved to Section 30, Discontinued Services and Equipment Offerings					
Material moved to Section 30, Discontinued Services and Equipment Offerings					

(1) The maximum monthly pay per use charge is \$6.00 for residential customers, regardless of the number of times the service is activated within a month.

(2) The maximum monthly pay per use charge is \$7.50 for business customers regardless of the number of times the service is activated within a month.

6.24.7 Non-recurring service charges:

- a) For any single or group of CLASS Services taken concurrent with new or additional access line requests see Multi-Element Charges for new access line (Section 5).
- b) For any single or group of CLASS Services taken as an addition to an in-service access line see Multi-Element Service Order (Records Only) Charge (Section 5).

DATE ISSUED: October 14, 2015
 EFFECTIVE DATE: November 15, 2015
 FILED BY: Steve Crosby
 TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
 DECISION NO.:
 DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES

15.1 FRONTIER CHOICES

15.1.1 General

a) Frontier Choices bundle offerings provide residential customers a combination of local services and features. The bundles include either one or two Flat Rate Residential Access Lines, a combination of enhanced calling features plus ten free local directory assistance calls. Customer's subscribing to these plans may select any or all of the following services/features for a monthly flat rate charge.

b) Frontier Choices - Enhanced Line

- One – Single Party Residential Access line
- Anonymous Call Rejection
- Basic Call Forward
- Call Forward Busy (T)
- Call Forward No Answer (T)
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Caller ID with Number ⁽¹⁾
- Caller ID with Name ⁽¹⁾ (T)
- Distinctive Ring (T)
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 8 ⁽²⁾⁽³⁾ (C)
- Speed Call 30 ⁽²⁾
- 3 Way Calling (T)
- Toll Restriction
- Priority Call (T)
- *69 Call Return (T)
- *66 Busy Number Redial (T)
- 10 Local Directory Assistance Calls

⁽¹⁾ May select only one Caller ID Feature.

⁽²⁾ May select only one Speed Call feature.

⁽³⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)
(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.1 FRONTIER CHOICES (Continued)

15.1.1 General (Continued)

c) Frontier Choices - Enhanced Line with Second Line

- Two – Single Party Residential Access Lines
- Federal non-primary End User Common Line (“EULC”) charge
- Anonymous Call Rejection
- Basic Call Forward (T)
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting
- Call Waiting ID
- Caller ID with Number ⁽¹⁾ (T)
- Caller ID with Name ⁽¹⁾ | (T)
- Distinctive Ring (T)
- Selective Call Acceptance
- Selective Call Rejection
- Speed Call 8 ⁽²⁾⁽³⁾ (C)
- Speed Call 30 ⁽²⁾ (T)
- 3 Way Calling (T)
- Toll Restriction
- Priority Call (T)
- *69 Call Return | (T)
- *66 Repeat Dialing (T)
- 10 local Directory Assistance Calls

⁽¹⁾ May select only one Caller ID Feature.

⁽²⁾ May select only one Speed Call feature.

⁽³⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)
(N)

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.2 FRONTIER FEATURE5 PACK PACKAGE

15.2.1 General

- a). Frontier Feature5 Pack Package includes Caller ID Name and Number and, Call Forward ⁽¹⁾ features plus three additional features as listed below. Business customers subscribing to the package are entitled to unlimited use of the selected features.
- b). In addition to Caller ID Name and Number, and Call Forward, customers' subscribing to this package will also be able to select three (3) features from the following list:
- Call Waiting/Cancel Call Waiting (T)
 - *66 Busy Redial
 - *69 Call Return
 - 3 Way Calling (T)
 - Hunting
 - Speed Call 8 ⁽²⁾ (T)(C)
- c). Optional Frontier Feature5 Pack Basic Voice Mail (where technically available in the serving wire center):
- Frontier Feature5 Pack Basic Voice Mail Package includes Caller ID Name and Number, and Call Forward, three additional features as listed above and Basic Voice Mail.
- d). All rules, regulations and limitations as specified elsewhere in this Tariff for the respective service/features requested in the Frontier Feature5 Pack Package shall apply.
- e). A description of services and special conditions pertaining to the features as specified in 15.2.1 a). b). and c)., preceding are listed in Section 15 of this Tariff.

⁽¹⁾ Customers may select their Call Forward features from the following: Call Forward Variable, Call Forward Busy Fixed, Call Forward No Answer Fixed and Call Forward Fixed.

⁽²⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.3 FRONTIERWORKSsm SMALL BUSINESS SOLUTIONS (Continued)

15.3.3 General (Continued)

D. Optional Services

The following services may be added to any of the bundles above:

1. FrontierWorkssm Select5

Choice of five of the following:

- Caller ID Name and Number
- Basic Call Forward or Call Forward Variable ⁽¹⁾
- Call Waiting/Cancel Call Waiting
- Speed Call 8 ⁽³⁾ or Speed Call 30
- 3 Way Calling
- *66 Busy Number Redial
- *69 Call Return
- Hunting ⁽²⁾

(T)
|
(C)
|
(T)

⁽¹⁾ In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.

⁽²⁾ In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.

⁽³⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.3 FRONTIERWORKSSM SMALL BUSINESS SOLUTIONS (Continued)

15.3.3 General (Continued)

D. Optional Services (Continued)

The following services may be added to any of the bundles above:

2. FrontierWorksSM Select5 with Voice Mail

Voice Mail Service, plus choice of five of the following:

- Caller ID Name and Number
- Basic Call Forward or Call Forward Variable⁽¹⁾
- Call Waiting/Cancel Call Waiting
- Speed Call 8⁽³⁾ or Speed Call 30
- 3 Way Calling
- *66 Busy Number Redial
- *69 Call Return
- Hunting⁽²⁾

(T)
|
(C)
|
(T)

⁽¹⁾ In the FrontierWorks Select5 package, "Call Forward" forwards all calls to a user-changeable forward-to number. It overrides Call Forward Busy Line and Call Forward No Answer. "Call Forward Variable" is the name for "Call Forward" in some markets. They are functionally the same.

⁽²⁾ In the FrontierWorks Select5 package, "Hunting" can be either Regular Hunt, which ends with the last number in the hunt group, or Circular Hunt, which searches all lines in a multiline hunt group, regardless of point of entry into the hunt group. The offered version will depend on its availability in the existing tariff. Call Forward Busy Line cannot be used with Hunting.

⁽³⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.4 FRONTIERWORKSsm BUSINESS CONNECTIONS

15.4.3 General (Continued)

B. Bundle 2

1. Two Business Access Line, including Call Forward Busy Line and Call Forward No Answer, and Caller ID with Name
2. Message Waiting Indication
3. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

C. Bundle 3

1. Two Centrex lines, including the following features.
 - Basic Call Forward (T)
 - 3 Way Calling (T)
 - Caller ID with Name
 - Hunting
 - Abbreviated Dialing (Where Available)
2. The included features are:
 - Basic Call Forward (T)
 - 3 Way Calling (T)
 - Caller ID with Name
 - Hunting
 - Abbreviated Dialing (Where Available)
3. Message Waiting Indication
4. One hundred (100) minutes of domestic long-distance service provided by Frontier Communications of America, Inc., usage per month per bundle. (Federally Price-Listed)

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.4.1 FRONTIERWORKSsm BUSINESS CONNECTIONS

15.4.3 General (Continued)

D. Optional Services

1. The following services may be added to Bundles 1 and 2 described above:

a. FrontierWorks Optional Business Feature Package.

Choice of five of the following:

- Call Waiting/Cancel Call Waiting
- Speed Call 8 ⁽¹⁾ or Speed Call 30
- 3 Way Calling
- *66 Busy Number Redial
- *69 Call Return
- Hunting
- Basic Call Forward

(T)
| (C)
|
(T)

(T)

2. The following features may be added to Bundle 3. (Centrex Bundle):

a. Optional Centrex Features

Choice of any or all of the following:

- Call Waiting/Cancel Call Waiting
- Speed Call 8 ⁽¹⁾ or Speed Call 30
- *69 Call Return
- *66 Busy Number Redial
- Basic Call Forward

(T)
| (C)
|
(T)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.5 FRONTIER SMALL BUSINESS ADVANTAGE

15.5.1 General

- a) Frontier Small Business Advantage is a package offering available to Business customers that subscribe to flat rate Business service. The package includes two Basic Business lines; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.
- b) Bundle 1 – Basic Bundle 200 Minutes
- Two Basic Business lines
 - Basic Call Forward (T)
 - Call Transfer
 - Caller ID with Name (T)
 - Access Line Hunting Service (ALH) (where available)
 - 3 Way Calling (T)
 - Abbreviated Dialing (where available)
 - Message Waiting Indicator
 - 200 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.
- c) Bundle 2 – Basic Bundle 400 Minutes
- Two Basic Business lines
 - Basic Call Forward (T)
 - Call Transfer
 - Caller ID with Name
 - Access Line Hunting Service (ALH) (where available)
 - 3 Way Calling (T)
 - Abbreviated Dialing (where available)
 - Message Waiting Indicator
 - 400 Block of Time Long Distance Minutes

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.5 FRONTIER SMALL BUSINESS ADVANTAGE (Continued)

15.5.1 General (Continued)

- d) Bundle 3 – Basic Bundle 600 Minutes provided by Frontier Communications of America, Inc.

Two Basic Business lines
Basic Call Forward (T)
Call Transfer
Caller ID with Name
Access Line Hunting Service (ALH) (where available)
3 Way Calling (T)
Abbreviated Dialing (where available)
Message Waiting Indicator
600 Block of Time Long Distance Minutes provided by Frontier Communications of America, Inc.

- e) The following services may be added to the bundle and will be billed on a per feature basis as defined in 15.5.2.d).

Additional Features:

*66 Busy Number Redial (T)
*69 Call Return
Speed Call 30
Priority Call (T)
Call Waiting/Cancel Call Waiting

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.6 FRONTIER MOHAVE CHOICESsm

15.6.1 Applicability

Applicable to single-party residential service.

15.6.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices capable of providing Frontier Mohave Choicessm as said exchanges are defined on the maps contained in this tariff.

15.6.3 General

Frontier Mohave Choicessm is a bundled offering available to Residential customers that subscribe to flat rate residential service. The bundle includes a basic residential access line, a combination of enhanced calling features, touch calling, non-regulated and price listed services. Customer's subscribing to this plan may select any or all of the following features for a flat monthly charge.

Frontier Mohave Choicessm Bundle:

- One Residential Access Line
- Touch Calling Service
- Basic Call Forward
- Call Waiting/Cancel Call Waiting
- Caller ID with Name
- Call Waiting ID
- Message Waiting Indicator

(T)
(T)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF
BUNDLED SERVICES (Continued)

15.7 FRONTIER DIGITAL PHONE SERVICE

15.7.1 Applicability

Applicable to Single-party Residential Flat rate service.

15.7.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Bundle as said exchanges are defined on the maps contained in this tariff.

15.7.3 General

A. Frontier Digital Phone Service is a bundled offering available to Residential customers that subscribe to flat rate service. The bundle includes the following components: one basic flat rate access Line, Touch Calling and Custom Calling features. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Single Party Flat Rate Access Line	Call Waiting, Cancel Call Waiting	
Call Forward Busy/No Answer	Caller ID w/Name	(T)
Unlimited Extended Area Service	Touch Calling	

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section 15.7.4.C.

*66 Busy Number Redial	Anonymous Call Rejection	(T)
*69 Call Return	Distinctive Ring	
3 Way Calling	Telephone Number Referral Service	(C)
Speed Call 8 ⁽¹⁾ or Speed Call 30	Selective Call Rejection	
Basic Call Forward	Caller ID	(T)
	Call Waiting/Caller ID	

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.8 CITIZENS BUSINESS SELECT

15.8.1 General

- a) Citizens Business Select plan provides the services/features as listed below. Business customers subscribing to the package is entitled to unlimited use of the selected services/features.
- b) Citizens Business Select

Customer subscribing to this plan may select up to five (5) features from the following list:

- Anonymous Call Rejection
- Basic Call Forward (T)
- Call Forward Busy
- Call Forward No Answer
- Call Waiting/Cancel Call Waiting (T)
- Call Waiting ID
- Caller ID with Number ⁽¹⁾ (T)
- Caller ID with Name ⁽¹⁾ | (T)
- Distinctive Ring (T)
- Selective Call Rejection
- Speed Dial 8⁽²⁾ (T)(C)
- Speed Dial 30 |
- 3 Way Calling |
- Priority Call |
- *69 Call Return | (T)
- *66 Busy Number Redial
- Voice Messaging Basic

⁽¹⁾ May select only one Caller ID feature.

⁽²⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)
(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.9 FRONTIER BUSINESS UNLIMITED SERVICE

15.9.1 Applicability

Applicable to Single-party Business Flat rate service.

15.9.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Business Unlimited Service as said exchanges are defined on the maps contained in this tariff.

15.9.3 General

A. Frontier Business Unlimited Service is a bundled offering available to Business customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Calling Service and Custom Calling features. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Single Party Flat Rate Access Line	Call Forward No Answer	(T)
Extended Area Service	Caller ID with Name	
Touch Calling Service	Call Forward Busy	(T)
Two features from the feature package listed below		

C. Frontier Business All In Feature Package

These features can be added to the bundle in accordance with the rate listed in Section No. 15, item 15.9.4.C.

Call Waiting/Cancel Call Waiting	Basic Call Forward	(T)
Anonymous Call Rejection	Speed Call 8 ⁽¹⁾	(C)
*66 Busy Number Redial	Speed Call 30	
*69 Call Return	3 Way Calling	(T)
Selective Call Acceptance	Caller ID Blocking	
Selective Call Rejection	Call Waiting ID	
Priority Call	Hunting	(T)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

(N)

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.9 FRONTIER BUSINESS UNLIMITED SERVICE (Continued)

15.9.5 Special Conditions (Continued)

- E. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.
- F. The bundle rate will appear as a single line item on the customer's bill.
- G. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- H. The bundle cannot be used in association with a Residential Line, PBX Service, ISDN Service, Toll Free Service, Remote Call Forward Service and Foreign Exchange Services.

(T)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.10 FRONTIER DIGITAL PHONE 100

15.10.1 Applicability

Applicable to Single-party Residential Flat rate service.

15.10.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone 100 bundle as said exchanges are defined on the maps contained in this tariff.

15.10.3 General

A. The Frontier Digital Phone 100 is a bundled offering available to residential customers that subscribe to flat rate service.

B. Basic Bundle

One Flat Rate Access Line
Touch Calling
Speed Call 8 ⁽¹⁾
Extended Area Service

(T)

C. The following enhanced features may be added to the bundle at the rates listed in the rate section of this tariff:

*66 Busy Number Redial
*69 Call Return
3 Way Calling
Speed Call 30
Basic Call Forward
Call Forward Busy
Caller ID with Name
Call Waiting/Caller ID
Call Waiting/Cancel Call Waiting
Call Trace

(T)

(T)

(T)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.11 FRONTIER BUSINESS ESSENTIALS

15.11.1 Applicability

Applicable to Business Flat rate service.

15.11.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Essentials bundle as said exchanges are defined on the maps contained in this tariff.

15.11.3 General

A. Frontier Business Essentials is a package offering available to Business Customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, certain designated non-regulated services and price-listed services.

B. Features and Services

Flat Rate Business Line
Extended Area Service
Touch Tone
Basic Call Forward

Three features from the feature package listed in 15.11.4.C following

(T)

C. Optional Features Package*

*66 Busy Number Redial
*69 Call Return
3 Way Calling
Speed Call 8 ⁽¹⁾ or Speed Call 30
Call Forward Variable

(T)

| (C)

(T)

* This service offering is limited to all existing subscribers at their existing locations as of November 23, 2010.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

(N)

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.11 FRONTIER BUSINESS ESSENTIALS (Continued)

15.11.3 General (Continued)

D. Frontier Business All In Feature Package

These features can be added to the bundle in accordance with the rate listed in Section No. 15.11.4.C.

Caller ID with Name	Call Forward Busy	(T)
Call Waiting/Cancel Call Waiting	Call Forward No Answer	(C)
Anonymous Call Rejection	Speed Call 8 ⁽¹⁾	(T)
*66 Busy Number Redial	Speed Call 30	(T)
*69 Call Return	3 Way Calling	(T)
Selective Call Acceptance	Caller ID Blocking	(T)
Selective Call Rejection	Call Waiting ID	(T)
Priority Call	Hunting	(T)
Basic Call Forward		(T)

15.11.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately from the bundled offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this Section, Service Connection Charges as specified in Tariff Section 5 apply to the installation of individual components of the bundle.
- C. Frontier Business Essentials bundle is provided at the following rate:

	<u>Monthly Rate</u>
Frontier Business Essentials	\$39.99
Optional Features Package*	3.99
Frontier Business All In Feature Package	4.99

* This service offering is limited to all existing subscribers at their existing locations as of November 23, 2010.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

(N)
(N)

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.12 FRONTIER DIGITAL PHONE PLUS SERVICE

15.12.1 Applicability

Applicable to Single-party Residential Flat rate service.

15.12.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Digital Phone Plus bundle as said exchanges are defined on the maps contained in this tariff.

15.12.3 General

A. The Frontier Digital Phone Plus Service is a bundled offering available to Residential customers. The bundle includes the following components: two Basic Flat Rate Access Lines, Custom Calling features, Touch Calling and Unlimited Extended Area Service. Customers may select any or all of the following features for a monthly rate charge.

B. Basic Bundle

Two Single Party Flat Rate Access Lines

Call Forward Busy/No Answer

Unlimited Extended Area Service

Call Waiting/Cancel Call Waiting

Caller ID with Name

Touch Calling

Message Waiting Indicator

(T)

(T)

(T)

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.12 FRONTIER DIGITAL PHONE PLUS SERVICE (Continued)

15.12.3 General (Continued)

C. Digital Phone Enhanced Feature Pack

The following services are included in the feature package and may be added to the bundle. The feature package will be billed in accordance with the rate listed in Section No. 15, item 15.12.4C.3.

*66 Busy Number Redial	Anonymous Call Rejection	(T)
*69 Call Return	Distinctive Ring	
3 Way Calling	Telephone Number Referral Service	
Speed Call 8 ⁽¹⁾ or Speed Call 30	Selective Call Rejection	(C)
Call Forwarding – All Calls	Caller ID	(T)
	Call Waiting/Caller ID	

15.12.4 Rates and Charges

- A. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering. All other surcharges and taxes will apply.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Tariff Section 5 apply to the installation of the bundle.
- C. Frontier Digital Phone Plus Service is provided at the following rate:

	Monthly Rate
1. Frontier Digital Phone Plus Service	\$29.99
2. Stay Connected Seasonal Offering See Special Condition (G)	6.74
3. Digital Phone Enhanced Feature Pack	2.99

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.13 FRONTIER BUSINESS METRO SERVICE

15.13.1 Applicability

Applicable to Single Party Business flat rate service.

15.13.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing the Frontier Business Metro service as said exchanges are defined on the maps contained in this tariff.

15.13.3 General

A. Frontier Business Metro Service is a bundled offering available to Business Customers that subscribe to a maximum of ten Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line and Custom Calling features. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Line Bundle:

Flat Rate Business Line
Caller ID with Name
Call Waiting/Cancel Call Waiting
Basic Call Forward
Touch Tone

(T)
|
(T)

C. Add-on Feature Pack:

*66 Busy Number Redial
*69 Call Return
3 Way Calling
Speed Call 30
Call Forward Variable

(T)
|
(T)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.13 FRONTIER BUSINESS METRO SERVICE (Continued)

15.13.5 Special Conditions (Continued)

- F. The bundle rate includes Extended Area Service (EAS) in exchanges where EAS is included in the local service access line rate. In exchanges where EAS is billed separately from the local service access line rate, EAS will be billed separately from and are in addition to the bundle rate. The call detail for EAS calls will not be displayed on the bill.
- G. Service Charges apply if the customer switches from a bundle to an unbundled service.
- H. Federal Subscriber Line Charge will be billed separately for each line from the basic bundle offering.
- I. All other applicable surcharges and taxes will be billed separately from and in addition to the bundle rate.
- J. Customer must designate Frontier Communications of America, Inc., as their primary interexchange carrier for both their Intra and InterLATA long distance services and select Frontier's Business Metro long-distance plan for each bundle ordered.
- K. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service, ISDN Service, Toll Free Service, Remote Call Forward Service and Foreign Exchange Services.

(T)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.14 FRONTIER SIMPLY UNLIMITED SERVICE-LEADER

15.14.1 Applicability

Applicable to Single-party Business Flat rate service.

15.14.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Simply Unlimited Service-Leader as said exchanges are defined on the maps contained in this tariff.

15.14.3 General

A. Frontier Simply Unlimited Service-Leader is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Calling Service, Custom Calling features and Unlimited Extended Area Service. The bundle also includes the End User Common Line charge and the Access Recovery Charge from the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Single Party Flat Rate Access Line Unlimited Extended Area Service
Touch Calling Service Caller ID with Name
Call Forward Busy/No Answer
Eight features from the feature package listed below

(T)
(T)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.14 FRONTIER SIMPLY UNLIMITED SERVICE-LEADER (Continued)

15.14.3 General (Continued)

C. Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return	(T)
3 Way Calling	Call Transfer	(C)
Speed Call 8 ⁽¹⁾ or Speed Call 30	Caller ID Blocking	(C)
Distinctive Ring	*66 busy Number Redial	(C)
Multiline Hunt Service	Call Forward Variable	(C)
Anonymous Call Rejection	Call Forward Busy	(C)
Call Forward No Answer	Call Waiting ID	(C)
Priority Call	Selective Call Forward	(T)
Selective Call Acceptance	Selective Call Rejection	(T)

15.14.4 Rates

- A. The End User Common Line charge and the Access Recovery Charge are included in the bundle. Other applicable surcharges and taxes will be billed separately from and are in addition to the bundle rate.
- B. Unless otherwise stated elsewhere in this section, Service Connection Charges as specified in Section 5 of this tariff apply to the installation of individual components of the bundle.

Frontier Simply Unlimited Service-Leader (Bundle 1-3)	\$48.99
Additional Bundle (Bundle 4-12)	33.99
All In Feature Package	4.99

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)
(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.14 FRONTIER SIMPLY UNLIMITED SERVICE-LEADER (Continued)

15.14.5 Special Conditions (Continued)

- I. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service, Remote Call Forward Service, ISDN Service, Toll Free Service, and Foreign Exchange Services. (T)
- J. The bundle is offered on a month-to-month basis.
- K. Bundles four through twelve can be purchased at a discount rate.
- L. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: _____

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-
Senior Vice President TELEPHONE

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.15 FRONTIER ONEVOICE

15.15.1 Applicability

Applicable to Single-party Business Flat rate service.

15.15.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier OneVoice Service as said exchanges are defined on the maps contained in this tariff.

15.15.3 General

Frontier OneVoice is a bundled offering available to Business customers that subscribe to Single Party Business Line. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Tone, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Access Line	Caller ID	
Touch Tone	Anonymous Call Rejection	
Call Forward Busy/No Answer	Basic Call Forward	(T)
Unlimited Extended Area Service	Multi-line Hunting	
Call Waiting/Cancel Call Waiting	3 Way Calling	(T)

Premium Feature Package

*69 Call Return	Selective Call Forward	(T)
Call Transfer	Selective Call Acceptance	
Distinctive Ring	Selective Call Rejection	(T)
*66 Busy Number Redial	Speed Call 30	
Priority Call		(T)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.15 FRONTIER ONEVOICE (Continued)

15.15.4 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable schedules of the tariff.
- C. Call Detail for Unlimited Extended Area Service will not be displayed on the customer's monthly telephone bill.
- D. Partial payment of the basic local service charge within the bundle may result in disconnection of your basic local service.
- E. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- F. The bundle rate will appear as a single line item on the customer's bill.
- G. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- H. The bundle cannot be used in association with a Residential Line, Remote Call Forward Service, ISDN Service, Centrex, and Foreign Exchange Services. (T)
- I. The bundle is offered on a month-to-month, one, two or three year term basis.
- J. Customers in a term plan will be charged a termination fee for cancelling before the term is up. The early termination fee is the monthly charge times the remaining months in the term.
- K. Term plans will auto renew unless notification is received from the customer sixty days in advance.

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF
BUNDLED SERVICES (Continued)

15.17 FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II

15.17.1 Applicability

Applicable to Single-party Business Flat rate service.

15.17.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Business Nationwide Unlimited Service II as said exchanges are defined on the maps contained in this tariff.

15.17.3 General

A. Frontier Business Nationwide Unlimited Service II is a bundled offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Calling Service, Custom Calling features and Unlimited Extended Area Service. Customers may select any or all of the following services and features for a monthly rate charge.

B. Basic Bundle

Single Party Flat Rate Access Line	Unlimited Extended Area Service	
Call Forward Busy/No Answer	Caller ID with Name	(T)
Six features from the feature package listed below		

C. Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return	(T)
3 Way Calling	Call Transfer	(C)
Speed Call 8 ⁽¹⁾ or 30	Caller ID Blocking	
Distinctive Ring	*66 Busy Number Redial	
Multiline Hunt Service	Call Forward Variable	
Anonymous Call Rejection	Call Forward Busy	
Call Forward No Answer	Call Waiting ID	
Priority Call	Selective Call Forward	(T)
Selective Call Acceptance	Selective Call Rejection	

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)
(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.17 FRONTIER BUSINESS NATIONWIDE UNLIMITED SERVICE II (Continued)

15.17.5 Special Conditions (Continued)

- F. Customers may add or delete any features offered within the bundle without incurring a Service Connection Charge.
- G. The bundle rate will appear as a single line item on the customer's bill.
- H. The bundle is available only to customers who are served from a central office in which services in the bundle are offered and can be provided by the Company to the customer.
- I. The bundle cannot be used in association with a Residential Line, PBX Service, Centrex Service, Remote Call Forward Service, ISDN Service, Toll Free Service, and Foreign Exchange Services. (T)
- J. The bundle is offered on a month-to-month basis.
- K. Up to eleven additional bundles can be purchased at a discount rate.
- L. If the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individual tariffed monthly rates.

DATE ISSUED: June 9, 2011
EFFECTIVE DATE: July 1, 2011
FILED BY: Kenneth Mason
TITLE: Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-11-0219

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.18 FRONTIER BUSINESS LOCAL UNLIMITED II

15.18.1 Applicability

Applicable to Single-party Business Flat rate service.

15.18.2 Territory

Applicable to the territory within the exchange areas where service is provided from Central Offices and/or Operating Systems capable of providing Frontier Business Local Unlimited II as said exchanges are defined on the maps contained in this tariff.

15.18.3 General

A. Frontier Business Local Unlimited II is a package offering available to Business customers. The package includes a flat rate Basic Business Line; a combination of enhanced calling features, Touch Calling Service and certain designated non-regulated services and price-listed services.

B. Basic Bundle:

Flat Rate Business Line

Unlimited Extended Area Service

Two features from the Frontier Business All in Feature package listed below

C. Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting

3 Way Calling

Speed Call 8 ⁽¹⁾ or 30

Distinctive Ring

Multiline Hunt Service

Anonymous Call Rejection

Call Forward No Answer

Priority Call

Selective Call Acceptance

*69 Call Return

Call Transfer

Caller ID with Name

Caller ID Blocking

*66 Busy Number Redial

Call Forward Variable

Call Forward Busy

Call Waiting ID

Selective Call Forward

Selective Call Rejection

(T)

(C)

(T)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)

(N)

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.19 FRONTIER DIGITAL PHONE ESSENTIALS

15.19.1 General

The Frontier Digital Phone Essentials is a bundle offering available to residential customers that subscribe to flat rate service. The bundle includes one Basic Flat Rate Residential One-Party Access Line, a combination of local features, Unlimited Extended Area Service, Touch Tone. Customer's can take any combination of features for the same flat rate charge. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line	Call Waiting/Caller ID
Unlimited Extended Area Service	Caller ID with Name
Touch Tone	Call Waiting/Cancel Call Waiting

Feature Package

3 Way Calling		
*66 Busy Number Redial	Speed Call 8 ⁽¹⁾ or Speed Call 30	(T)(C)
*69 Call Return	Call Waiting/Cancel Call Waiting	
Anonymous Call Rejection	Call Forward Busy	
Basic Call Forward	Selective Call Rejection	
	Priority Call	(T)

15.19.2 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

DATE ISSUED: October 14, 2015

EFFECTIVE DATE: November 15, 2015

FILED BY: Steve Crosby

TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL

DECISION NO.:

DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.20 FRONTIER DIGITAL PHONE UNLIMITED

15.20.1 General

The Frontier Digital Phone Unlimited Service is a bundle offering available to residential customers. The bundle includes one Basic Flat Rate Residential One-Party Access Line, Unlimited Extended Area Service, Touch Tone and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line	Call Waiting/Caller ID	
Unlimited Extended Area Service	Speed Call 8 ⁽¹⁾	(T)(C)
*66 Busy Number Redial	*69 Call Return	(T)
Caller ID with Name	Call Waiting/Cancel Call Waiting	
Touch Tone		

Feature Package

Call Waiting/Cancel Call Waiting	3 Way Calling	(T)
Basic Call Forward	Speed Call 30	
Priority Call	Anonymous Call Rejection	
Call Forward Busy	Selective Call Rejection	(T)

15.20.2 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. Non-payment or partial payment of the bill may result in the removal of the services that are included in the bundle in accordance with existing tariff rules.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)
 (N)

DATE ISSUED: October 14, 2015
 EFFECTIVE DATE: November 15, 2015
 FILED BY: Steve Crosby
 TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
 DECISION NO.:
 DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.21 FRONTIER DIGITAL PHONE UNLIMITED PLUS

15.21.1 General

The Frontier Digital Phone Unlimited Plus Service is a bundle offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines, Unlimited Extended Area Service, Touch Tone and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Flat Rate Access Lines	Call Waiting/Caller ID	
Unlimited Extended Area Service	Call Waiting/Cancel Call Waiting	
*66 Busy Number Redial	Speed Call 8 ⁽¹⁾	(T)(C)
Caller ID with Name	*69 Call Return	(T)
Touch Tone		

Feature Package

Call Waiting/Cancel Call Waiting	3 Way Calling	(T)
Basic Call Forward	Priority Call	(T)
Anonymous Call Rejection	Selective Call Rejection	
Call Forward Busy		(T)

15.21.2 Special Conditions

- A. The bundle is available only where facilities and operating systems are available and technically feasible.
- B. The features are provided subject to their individual service regulations as specified in the applicable sections of the tariff.
- C. When the customer disconnects any component of the bundle, the remaining components of the bundle will be billed at their individually tariffed rates.

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

DATE ISSUED: October 14, 2015
 EFFECTIVE DATE: November 15, 2015
 FILED BY: Steve Crosby
 TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
 DECISION NO.:
 DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.22 FRONTIER DIGITAL PHONE UNLIMITED (CHALLENGER)

15.22.1 General

The Frontier Digital Phone Unlimited (Challenger) Service is a bundle offering available to residential customers and includes one Basic Flat Rate Residential One-Party Access Line, Touch Tone, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Basic Flat Rate Access Line
Touch Tone
Unlimited Extended Area Service
Call Waiting ID
Caller ID with Name
Call Waiting/Cancel Call Waiting

Feature Package

Call Waiting/Cancel Call Waiting	Call Forward No Answer
*66 Busy Number Redial	Speed Call 8 ⁽¹⁾ or Speed Call 30
*69 Call Return	Priority Call
Anonymous Call Rejection	3 Way Calling
Basic Call Forward	Call Forward Busy
Selective Call Forward	Selective Call Rejection
Selective Call Acceptance	

(T)
| (C)
|
(T)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.23 FRONTIER DIGITAL PHONE UNLIMITED PLUS (CHALLENGER)

15.23.1 General

The Frontier Digital Phone Unlimited Plus (Challenger) Service is a bundle offering available to residential customers and includes two Flat Rate Residential One-Party Access Lines, Touch Tone, Unlimited Extended Area Service and the customer's choice of the features and services listed below. The feature package is optional and is available for an additional charge.

Basic Bundle

Two Flat Rate Access Lines
Touch Tone
Unlimited Extended Area Service
Call Waiting ID
Caller ID with Name
Call Waiting/Cancel Call Waiting

Feature Package

Call Waiting/Cancel Call Waiting
*66 Busy Number Redial
*69 Call Return
Anonymous Call Rejection
Basic Call Forward
Selective Call Forward
Speed Call 8 or Speed Call 30

Selective Call Acceptance
Call Forward No Answer
Priority Call
3 Way Calling
Call Forward Busy
Selective Call Rejection

(T)
|
(T)(C)

(1) This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015.

(N)
(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-

TELEPHONE SERVICES TARIFF

BUNDLED SERVICES (Continued)

15.24 FRONTIER SIMPLY UNLIMITED (CHALLENGER)

15.24.1 General

Frontier Simply Unlimited (Challenger) is a bundle offering available to Business customers that subscribe to a maximum of twelve Single Party Business Lines per customer location. The bundle includes the following components: one Basic Flat Rate Access Line, Touch Tone, Custom Calling features and Unlimited Extended Area Service. The bundle also includes the Subscriber Line Charge and the Access Recovery Surcharge that is found in the federal tariff. Customers may select any or all of the following services and features for a monthly rate charge.

Basic Bundle

Single Party Flat Rate Business Access Line
Touch Tone
Call Forwarding Busy/No Answer
Unlimited Extended Area Service
Caller ID with Name
Four features from the feature package listed below

Frontier Business All In Feature Package

Call Waiting/Cancel Call Waiting	*69 Call Return	(T)
3 Way Calling	Call Transfer	
Priority Call	Caller ID Blocking	
*66 Busy Number Redial	Basic Call Forward	
Multiline Hunt Service	Call Forward Busy	(T)
Anonymous Call Rejection	Call Waiting/Caller ID	
Call Forward No Answer	Selective Call Forward	(T)
Selective Call Acceptance		
Speed Call 8 ⁽¹⁾ or Speed Call 30		(T)(C)

⁽¹⁾ This service offering is limited to all existing subscribers at their existing locations as of November 15, 2015. (N)
(N)

DATE ISSUED: October 14, 2015
EFFECTIVE DATE: November 15, 2015
FILED BY: Steve Crosby
TITLE: Senior Vice President

RESERVED FOR ACC TARIFF APPROVAL
DECISION NO.:
DOCKET NO.: T-01954B-15-