

ORIGINAL

NEW APPLICATION

TELECOM



PROFESSIONALS, INC.



0000166327

Judith A. Riley, J.D.

12316 Hidden Forest Blvd.  
Oklahoma City, Ok 73142

Arizona Corporation Commission  
October 1, 2015

DOCKETED

Via UPS Overnight Delivery

OCT 2 2015

Docket Control  
Arizona Corporation Commission  
1200 West Washington  
Phoenix, AZ 85007

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2015 OCT -2 A 11:21  
AZ CORP COMMISSION  
DOCKET CONTROL

Re: *Tariff Revisions for TerraCom, Inc.*  
Docket No. T-20802A-15-0346

Dear Commission:

Please find enclosed an original and thirteen (13) copies of TerraCom, Inc.'s ("TerraCom") revised tariff pages for their Arizona Wireless Tariff. TerraCom is updating their activation fees, additional data top-up plans, and their additional minutes sections with this filing. TerraCom respectfully requests that this tariff become effective on November 1, 2015.

An additional copy of this cover letter has been included with the purpose of the Commission file-stamping it and returning it in the enclosed self-addressed, stamped envelope.

If Commission Staff has any questions, please contact me at 405-755-8177, ext. 103, or by email at [mdean@telecompliance.net](mailto:mdean@telecompliance.net).

Sincerely,

Matt Dean  
Regulatory Agent for TerraCom, Inc.  
405-755-8177  
[mdean@telecompliance.net](mailto:mdean@telecompliance.net)

Enclosures

Arizona Informational Tariff No. 1  
Lifeline Wireless Services

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**CHECK SHEET**

All sheets of this informational tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original informational tariff and are currently in effect as of the date on the top of this sheet.

<u>Page</u>	<u>Revision</u>		<u>Page</u>	<u>Revision</u>
1	Original		25.1	1 <sup>st</sup> Revised
2	4 <sup>th</sup> Revised	*	26	Original
3	Original		27	Original
4	Original		28	Original
5	Original		29	Original
6	Original		30	Original
7	Original		31	Original
8	Original		32	Original
9	Original		33	Original
10	Original		34	Original
11	Original		35	Original
12	Original			
13	Original			
14	Original			
15	Original			
16	1 <sup>st</sup> Revised			
17	Original	*		
18	Original			
19	2 <sup>nd</sup> Revised	*		
20	Original			
21	Original			
22	Original			
23	1 <sup>st</sup> Revised	*		
24	Original			
25	3 <sup>rd</sup> Revised			

\*indicates pages included in this filing

Arizona Informational Tariff No. 1  
Lifeline Wireless Services

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**SECTION 2 –LIFELINE WIRELESS SERVICES, CON'T.**

2.2.2 TerraCom Handset

- A. Lifeline eligible customers can elect to receive a standard handset at no charge or purchase a higher end model. The handset may be a refurbished unit.
  
- B. The handset is provided exclusively for use by the customer for TerraCom Lifeline wireless service. Any other use of this provided handset, including and without limitation any resale, unlocking and/or re-flashing of the handset is unauthorized and constitutes a violation of TerraCom provided service. Any customer who accepts a handset agrees not to unlock, re-flash, tamper with or alter this handset or its software or engage in any other unauthorized or illegal use of the provided phone or the service, or assist others in such acts, or to sell and/or export handsets outside of the United States. These acts violate TerraCom company rights and policy as well as state and federal laws. Improper, illegal or unauthorized use of the TerraCom provided phone is a violation of a customer's agreement to use TerraCom Lifeline wireless service and may result in the immediate discontinuance of services and result in legal action.

2.2.3 Additional Minutes

- A. TerraCom Additional Minute Plans are available in denominations of the following:

750 minutes talk and unlimited text - \$10 – 30 day plan life	(C)
1000 minutes talk and unlimited text - \$20 – 30 day plan life	(C)
2500 minutes talk and unlimited text - \$30– 30 day plan life	(C)

- B. Airtime, when used for standard cellular calls and if purchased outside an Additional Minute Plan, will be decremented at the uniform rate of \$0.20 per minute.

- C. A standard cellular call is considered to be a call that does not include the following types of usage:

- 1. informational services;
- 2. multi-media usage;
- 3. text messaging
- 4. other usage as determined applicable by the Company.

- E. Deduction of minutes for a completed call from a customer's handset will begin when the SEND key is pressed and will end when either party ends the call, rounded to the nearest minute. Call detail records will only be provided where required by applicable law.

- F. Airtime minutes do not have any cash value. The purchase of a TerraCom Additional Minute Plan is non-refundable.

Arizona Informational Tariff No. 1  
Lifeline Wireless Services

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**SECTION 2 –LIFELINE WIRELESS SERVICES, CON’T.**

2.2.5 Data Services

- A. TerraCom provides wireless data services and mobile internet services using your TerraCom phone. A data plan must be purchased and your phone enabled for data service.
- B. Subscribers may purchase a data subscription allocation necessary to access the mobile internet in the following data allocations (“Data Subscription Rates”):

**Data Subscription Rates:**

- 1. \$10.00 for 100MB + 750 minutes talk and unlimited text - 30 days plan life
- 2. \$20.00 for 1GB + 1000 minutes talk and unlimited text - 30 days plan life
- 3. \$30.00 for 2 GB + 2500 minutes talk and unlimited text - 30 days plan life

(C)  
(C)  
(C)

B. Data usage will be deducted from the available data allocation in a purchased Data Subscription. Unused data expire at the end of a monthly Data Subscription period and may not be used in subsequent months. If allocation of data is used before the end of the monthly period, a subscriber will be required to add an additional Data Subscription in order to access the mobile internet. A subscriber may terminate a subscription or switch to another data subscription by contacting TerraCom. Subscribers are responsible for all data activity from and to the wireless phone on the account, regardless of who initiates the activity. TerraCom reserves the right to suspend, limit, or terminate a subscriber’s account without notice for any misuse or use that adversely impacts network performance. TerraCom will not provide free access to data content.

C. Data services available to TerraCom subscribers may allow access many forms of data content such as internet, text, pictures, music, email, or other materials. Some data content that subscribers will access will be from other third-party websites or services. Some of this data content may be unsuitable for minors. Subscribers of TerraCom data services are solely responsible for evaluating the data content accessed while using a TerraCom handset or device.

TerraCom, for any reason, may place restrictions on accessing certain data content, limit the amount of accessible data, or terminate a subscriber’s access to data services. TerraCom supports the use of data content, but, TerraCom makes no representations or warranties (expressed or implied), to the extent permitted by law, including, any warranty of merchantability, fitness for a particular purpose, service quality of content, non-infringement, performance, accuracy, or efforts of any third party’s data content or to third party data content a subscriber may access while using a TerraCom handset or device. TerraCom does not have control over the data content provided on third party’s site that a subscriber may access. TerraCom reserves the right to change, limit, or terminate access to data content, without notice, at any time, and is not required to replace any data content requested by subscribers.

Arizona Informational Tariff No. 1  
Lifeline Wireless Services

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**SECTION 2 –LIFELINE WIRELESS SERVICES, CON'T.**

2.3 Service Activation Fee

- A. Lifeline data plans will incur a one-time \$49.95 premium plus activation fee or \$19.95 standard plus activation fee dependent upon phone and plan selected. (D) (N)  
(D) (N)