

W-01004B-15-0313

Arizona Corporation Commis



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Utilities Complaint Form

RECEIVED

Investigator: Michael Buck

Phone: <<< REDACTED >>>

Completion Date: 9/16/2015 10:16 AM
SEP 16 11:57

Priority: Please respond within 5 business days

AZ CORP COMMISSION
DOCKET CONTROL

Opinion Number: 2015 - 125447

Opinion Codes:

Opinion Date: 9/16/2015 10:12 AM

Rate Case Items - Opposed

First Name: Mel and Donna

Last Name: Hasbrouck

Account Name: Mel and Donna
Hasbrouck

Street Address: <<< REDACTED >>>

ORIGINAL

City: Ash Fork

State: AZ

Zip Code: 86320

Company: Ash Fork Water Service dba Ash Fork Development Assoc., Inc. Division: Water

Lewis Hume

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Nature Of Opinion:

Arizona Corporation Commission
DOCKETED
SEP 16 2015

Docket Number: W-01004B-15-0313

Docket Position: Against

On behalf of this Ash Fork Water Service consumer and all others similarly situated, greetings

DOCKETED BY [Signature]

On information and belief, this protest:

Once again the past effect of The Ash Fork Water Predetermined Farce (ACC Dockets WO1004B-02-0768; 03-051 0 and 03-0722) rears it's ugly head. For the uninitiated, The Ash Fork Water Predetermined Farce involved a wee bit of a widespread coverup of massive proportions involving bureaucratic incompetence & corruption on the part of a number of various federal government entities, various Arizona state government entities & various Yavapai County government entities all bent on utilizing Ash Fork Water Service consumers as their financing arm in lieu of taxes for a toxic water well (# 2) dug without permission in anticipation of contaminating the community's only functioning decent well (#1) via the sewerage effluent discharge from a planned disposal site immediately adjacent upstream. Sadly, The Ash Fork Water Predetermined Farce bureaucratic scam was successful, Ash Fork Water consumers ended up with a useless arsenic contaminated second well as well as a huge debt, consumer protests outlining the ongoing history of the corruption of The Farce being dismissed by Arizona Corporation Commission investigators as "Not Applicable" and here we are once again with another effort (e.Docket W-01004B-15-0313) by Farce participants viewed simply as just one more attempt to add financial insult to financial injury.

For the record for all concerned, this writer is informed and believes that ACC eDocket W-01004B-15-0313 form Narrative Description Of Application For Rate Adjustment (hereafter "narrative") is blatantly deceptive. Nowhere does the narrative mention the planned sewerage disposal system to be sited less than a quarter-mile upstream from Ash Fork Well #1 which will necessarily result in the abandonment of Ash Fork Well #1 once the sewer system goes on line. It is this clearly intentional error of omission that is believed to form the basis for Ash Fork Water making it's perennal request for an arsenic treatment facility that will allow toxic well #2 to replace well #1, a critical factor of major importance the Arizona Corporation Commission regulatory body must bear in mind first and foremost in all considerations. The planned community sewer system is NOT a separate matter. At no time ever since The Farce was first discovered during 2002 has any mention been made by anyone involved of relocating the planned sewerage disposal system downstream from Ash Fork Well #1.

As for the remainder of the Ash Fork Water form narrative this time around, it is impossible to form much of an opinion from 359 pages of hen scratching whining other than to tell the regulators at this juncture that the stated basis for

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making the request is considered highly suspect. In truth, Ash Fork Water staff simply refuses to live within a budget that relies on the actual number of customers served by the utility. Rather, staff whines about a 20% loss of revenue due to it's own mismanagement involving commercial water hauler objection to repeated unnecessary rate increases. In addition, the anticipated construction block to "purchase & install Arsenic Treatment Plant" is, at best, unrealistic. Experience tells this protester that the \$150,000.00 anticipated cost stated will not even cover the biannual replacement cost of filter media required if the measurement standards of the toxic contamination is anywhere close to accurate. This is merely flogging a multi-\$million horse that was put to death during the 2002/2003 hearings but Ash Fork Water refuses to accept the judgment rendered.

Finally, this complainant will remind the regulators that despite repeated protests concerning the very questionable transparency of the truth of statements made by Ash Fork Water in it's application, the data is not based on any verifiable financial information or research produced by CPA qualified professionals. The accuracy of operational expenses – especially payroll - has been a bone of contention since Day One of discovery of The Ash Fork Water Predetermined Farce.

<Earl M. Hasbrouck>

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Ash Fork, AZ 86320

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e-mail: <<< REDACTED >>>

Notes:

Date:	User:	Submitted By:	Note Type:
9/16/2015	Michael Buck	Telephone	Investigation

Noted and filed for the record. CLOSED

Date:	User:	Submitted By:	Note Type:
9/16/2015	Michael Buck	Telephone	Investigation

Inquiry No. 125448 sent to the Company.
