

W-02747A-15-0293



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# Arizona Corporation Commis

## Utilities Complaint Form

**Investigator:** Michael Buck

**Phone:** <<< REDACTED >>>

**Completion Date:** 8/28/2015 9:49 AM

**Priority:** Please respond within 5 business days

**Opinion Number:** 2015 - 124218

**Opinion Codes:**

**Opinion Date:** 8/28/2015 9:37 AM

Rate Case Items - Opposed

**First Name:** Judith

**Last Name:** Fishback

**Account Name:** Judith Fishback

**Street Address:** <<< REDACTED >>>

**ORIGINAL**

**City:** Tucson

**State:** AZ

**Zip Code:** 85739

**Company:** Los Cerros Water Company, Inc.

**Division:** Water

Alan Friedman

<<< REDACTED >>>

**Nature Of Opinion:**

Arizona Corporation Commission

**Docket Number:** W-02747A-15-0293

**DOCKETED**

**Docket Position:** Against

AUG 28 2015

RECEIVED  
2015 AUG 28 P 2:56  
AT CORP COMMISSION  
DOCKET CONTROL

Dear Commissioners,

DOCKETED BY

Although I am not opposed to a rate increase, the percentage proposed, 25.68%, is unacceptable for the following reasons:

1. New equipment and personnel have become necessary due to two new subdivisions known as Black Horse Ranch and the addition lately of "Luxury Homes" in that area. Water usage in Black Horse is unregulated, and the water users are at five per acre. Most other customers, far fewer due to the commonality of one-acre lots, use less water and have received no benefit from the expenditures made necessary by said development.
2. Since 1998, incomes of water customers have remained stagnant, and a 25% increase will create hardship in some homes.
3. A more reasonable increase would meet with less resistance.
4. The noisy pump in its dilapidated old pump house on E. Wilds Road, which serves my neighborhood, has remained unaltered in the 14 years I have lived here. The same is true of the pump on Lago del Oro and the holding tank on Swan Road. The only "improvement" I have seen is the new pump house on Golder Ranch Road, which serves Black Horse Ranch.
5. Since Los Cerros Water Company is privately owned, it seems their operating budget could be more fairly increased by special rates to the new subdivisions which have required and benefited from the increased spending and personnel. Real estate developers who place five houses on each acre should suffer some diminution of the massive income they have made by crowding their houses together in this way.

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6. It is unfair to ask established local water users to pay for the equipment and personnel necessary to deliver water to a development against which they were never allowed to protest or provide any input of any sort prior to its abrupt and unheralded construction. This is a consequence we might have protested had we been given a proper forum to do so.

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**Notes:**

<b>Date:</b>	<b>User:</b>	<b>Submitted By:</b>	<b>Note Type:</b>
8/28/2015	Michael Buck	Telephone	Investigation

Docketed and noted for the record.

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