

E-01345A-13-0248

OPEN MEETING AGENDA ITEM



Arizona Corporation Commissi

ORIGINAL

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/25/2015 3:56 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 124175

Opinion Codes:

Opinion Date: 8/25/2015 2:43 PM

Rate Case Items - Opposed

First Name: Everett & Bev

Last Name: Henning

Account Name: Everett & Bev Henning

Street Address: <<< REDACTED >>>

City: Florence

State: AZ

Zip Code: 85132

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion:

Docket Number: E-01345A-13-0248

Docket Position: Against

From: Everett Henning [mailto:

Sent: Monday, August 24, 2015 10:18 AM

To: Utilities Div - Mailbox; Everett Henning

Subject: Proposed Rate Hikes for Solar Customers

Dear Commissioners,

Arizona Corporation Commission

DOCKETED

AUG 26 2015

DOCKETED BY [Signature]

RECEIVED 2015 AUG 26 A 9:26 AZ CORP COMMISSION DOCKET CONTROL

We are currently in Washington state but have heard about the proposed rate hike for APS customers who have solar panels on their homes. We had our house built in 2010 in Anthem at Merrill Ranch in Florence, AZ and were offered the option of having solar panels built into our roof. At the time we were also offered rebates by the federal government and the state of Arizona. After that installation on one-half of our roof APS sent out enclosures in the mail along with our billing statement encouraging us to install more solar panels under a leasing program with APS receiving a rebate from the state. We decided to double our system with their encouragement.

We are concerned about our earth and quality of living and are trying to do our part to contribute to this cause. We chose to build the smallest house available at Anthem in 2010 for this reason and decided to spend the extra money to have solar panels installed seeing how we are in the sunny state of Arizona. It just makes good conscientious sense. What we overproduce is resold by APS to other customers. At first we had a perk offered where we were paid \$0.06/kWh for our over production which encouraged us to be even more conservative in our electrical use at the house. Three years later this rate was reduced to 1/3 paying less than \$0.02/kwh. This was approved by YOU and now you are talking about further penalizing us. Why aren't the power companies doing their part to figure out how to run their companies in a more efficient manner as we try to revamp our way of living to be good to the earth? We see them advertise the huge solar farms they have already constructed knowing our little system will pay for itself in a matter of five or six years. So should theirs and reap the profits from their own installation.

If this keeps going the way it sounds we will make room in our little garage for a bank of batteries so we can go completely off the grid. We did this in another location in Arizona and managed just fine without the power company. Others in our neighborhood feel the same way so we know we are not alone. Maybe the CEO's of the power companies should take a hard look at their own salaries and figure out a way to scale down their life style like we have

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as we revamp our fixed retirement income from year to year as the cost of living escalates. You folks are ruthless.

Sincerely,

Everett and Bev Henning

7781 W. Trenton Way

Florence, AZ 85132

Notes:

Date:	User:	Submitted By:	Note Type:
8/25/2015	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

E-01345A-13-0248

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/25/2015 4:16 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 124177

Opinion Codes:

Opinion Date: 8/25/2015 4:14 PM

Rate Case Items - Opposed

First Name: Markalita

Last Name: Cluff

Account Name: Markalita Cluff

Street Address:

City:

State:

Zip Code:

<<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion:

Docket Number: E-01345A-13-0248

Docket Position: Against

From: Markie Cluff

Sent: Sunday, August 23, 2015 9:38 AM

To: Utilities Div - Mailbox

Subject: APS rate hike

Importance: High

Dear Commissioners,

My husband and I are retired and are surviving on a limited income. We installed solar panels to cover our roof four years ago. We did this to get control of our utility bills, to help the environment and to use this beautiful Arizona sunshine to its fullest. We now have an electric car. We are dedicated to do our part to help save this planet.

It has always been my understanding that the Arizona Corporation Commission was in place to help protect consumers. Please, for the sake of all that is good and right, do not allow APS or any other power utility to raise rates for solar users. We are doing our part and they should do theirs.

Through the years as our technology has evolved, we've seen that companies have had to make critical changes in the way they do business in order to stay in business. Most companies accept the challenge and retool or evolve in a different direction and become profitable. We have also seen consumers like us evolve. That is what we have done and now we provide electricity to APS! We don't charge them for it - they make a profit from it. For God's sake it is the utility companies that need to get it together and evolve. We consumers are sick and tired of bailing out the rich and powerful.

I don't give a damn what APS's rich investors want from us solar panel users. I tell you this - I voted you in to represent me and others like me. I can't wait to get off the grid and tell APS investors where to get off as well!

Yours truly,

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Markalita Cluff

Notes:

Date:	User:	Submitted By:	Note Type:
8/25/2015	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control.			
