

WS-02987A-15-0284

OPEN MEETING AGENDA ITEM

Arizona Corporation Commiss



0000165757

Utilities Complaint Form

Investigator: Al Amezcua Phone: <<< REDACTED >>> Completion Date: 8/13/2015 11:25 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123886 Opinion Codes: Opinion Date: 8/13/2015 11:23 AM
Rate Case Items - In Favor

First Name: Julia Last Name: Graham Account Name: Julia Graham

Street Address: <<< REDACTED >>>

City: San Tan Valley State: AZ Zip Code: 85143

<<< REDACTED >>> <<< REDACTED >>> <<< REDACTED >>>

ORIGINAL

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company Division: Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 Docket Position: For

My complaint concerns the standpipe on Magma and Edwards in San Tan Valley owned by Johnson Utilities. They have provided this service for around 12 years and promised that the standpipe would always be there for us water haulers. Well apparently they have reniged on that promise. There are many many families that rely on this standpipe for their water and without it there will be major hardships. There are hundreds of people and hundreds of animals that will be affected by this closure. Especially in the summer months. There are many families that can't drive over 20 miles to get their water from Florence or to have a water transit deliver it to their house at between \$12 and \$25 per thousand gallons. Please help us keep the standpipe up and running. We all have a right to water. Thank you.

Provide a response to Commission Staff.

What is the status of the standpipe?

Please advise.

Arizona Corporation Commission

DOCKETED

AUG 13 2015

DOCKETED BY

[Signature]

AZ CORP COMMISSION DOCKET CONTROL

2015 AUG 13 P 2:05

RECEIVED

Notes:

Date: 8/13/2015 User: Al Amezcua Submitted By: Other Note Type: Investigation

A complaint was issued to the Company.

Comments noted for the record and docketed. CLOSED.