

G-01551A-15-0168

Arizona Corporation Commis



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Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/11/2015 4:39 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123819

Opinion Codes:

Opinion Date: 8/11/2015 4:17 PM

Rate Case Items - Opposed

First Name: Donald J.

Last Name: Heller

Account Name: Donald J. Heller

Street Address: <<< REDACTED >>>

City: Tucson

State: AZ

Zip Code: 85743

Company: Southwest Gas Corporation

Division: Gas-Southern AZ Div

Lisa Stoffle

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: G-01551A-15-0168

Docket Position: Against

Tucson AZ 85743

July 22, 2015

Rate Setting

Arizona Corporation Commission

400 W. Congress St.

Tucson, AZ 85750

Docket No. G-01551A-15-0168

Arizona Corporation Commission

DOCKETED

AUG 12 2015

DOCKETED BY

[Signature]

RECEIVED  
2015 AUG 12 A 10:17  
AZ CORP COMMISSION  
DOCKET CONTROL

Gentlemen

Southwest Gas should not be given any consideration for rate changes until they remove the waste, lack of productivity and non money fuel cost related to their monthly billing. All of these costs are passed along to their rate payers together with allowances for capital cost and profits.

ORIGINAL

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## Arizona Corporation Commission

### Utilities Complaint Form

There is no realistic or rational reason for meters to be read and billed on a monthly basis. A revenue neutral plan could easily be devised to monthly average billing over two, three or four month intervals that would reduce meter reading, vehicle and labor, and billing and accounting costs by at least a factor of two. These savings should be passed along to rate payers.

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**Notes:**

<b>Date:</b>	<b>User:</b>	<b>Submitted By:</b>	<b>Note Type:</b>
8/11/2015	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

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