

W-03443A-15-0271



# Arizona Corporation Comr

## Utilities Complaint Form

**Investigator:** Carmen Madrid

**Phone:** <<< REDACTED >>>

**Completion Date:** 8/11/2015 4:06 PM

**Priority:** Please respond within 5 business days

**Opinion Number:** 2015 - 123805

**Opinion Codes:**

**Opinion Date:** 8/11/2015 4:02 PM

Rate Case Items - Opposed

**First Name:** Susan

**Last Name:** Keller

**Account Name:** Susan Keller

**Street Address:** <<< REDACTED >>>

**City:** Chino Valley

**State:** AZ

**Zip Code:** 86323

<<< REDACTED >>>

**Company:** Appaloosa Water Company

**Division:** Water

Joe Cordovana

<<< REDACTED >>>

<<< REDACTED >>>

### Nature Of Opinion:

**Docket Number:** W-03443A-15-0271

**Docket Position:** Against

Not only am I against Mr. Cordovana's request for a rate increase, I question whether he is qualified to operate a utility. This latest request for 100% increase is not based on facts. His operating loss of \$6917 could be recovered by a \$30 a year increase per customer. However, I do not feel we should have to pay ANY additional fees because he is mismanaging the water company. AWC's application states the increase is necessary due to the increase in arsenic maintenance costs. Arsenic maint. is not new to him. We have paid additional for arsenic maintenance in the past. In Apr. 2010 the ACC approved an Arsenic Cost Recovery Surcharge; \$9.73 was added to my bill from May 2010 to Dec 2012. Comparing our rates to other water companies in the area shows that we already pay higher than most. Normally I would understand his right to make a fair & reasonable profit. He has been granted financing & increases in the past & we don't see any of the improvements he was supposed to make.

### Notes:

**Date:**

**User:**

**Submitted By:**

**Note Type:**

8/11/2015

Carmen Madrid

Email

Investigation

Opinion noted and filed in Docket No. W-03443A-15-0271. closed

Arizona Corporation Commission  
**DOCKETED**

AUG 12 2015

DOCKETED BY

**ORIGINAL**

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