

W-03443A-15-0271



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Arizona Corporation Commiss

Utilities Complaint Form

Investigator: Carmen Madrid

Phone: <<< REDACTED >>>

Completion Date: 8/4/2015 9:21 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123594

Opinion Codes:

Opinion Date: 8/4/2015 8:40 AM

Quality of Service - Outage/Interruptions

First Name: Leland

Last Name: Paul

Account Name: Leland Paul

Street Address: <<< REDACTED >>>

City: Chino Valley

State: AZ

Zip Code: 86323

<<< REDACTED >>>

<<< REDACTED >>>

Company: Appaloosa Water Company

Joe Cordovana

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: W-03443A-15-0271

Docket Position: Against

Several problems exist with Appaloosa Water Co. that have not been resolved. One important is that during a thunder storm and power is lost our water pressure is reduced considerably and we are concerned about fire protection. Another problem is that a small lake is fed water from the same system that supplies our homes and when this occurs we suffer loss of pressure. I was informed that the owner of the company was advised by the ACC he was required to put in an additional storage tank and emergency pump which has not been done. We have addressed ACC with our concerns and have never received satisfactory answers. Cosequentially I see no reason to grant any rate increase until this water co. is brought up to at least minimum standards of operation. Thank you for your consideration in this matter, L.C. Paul

Arizona Corporation Commission

DOCKETED

AUG 04 2015

ORIGINAL

DOCKETED BY

Notes:

Date:

User:

Submitted By:

Note Type:

8/4/2015

Carmen Madrid

Email

Investigation

Opinion noted and filed in Docket No. W-03443A-15-0271. closed

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