

E-01345A-13-0248

OPEN MEETING AGENDA ITEM



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**ORIGINAL**

**Arizona Corporation Commission**

RECEIVED

**Utilities Complaint Form**

2015 AUG 25 P 1:51

**Investigator:** Jenny Gomez

**Phone:** <<< REDACTED >>>

**Completion Date:** 8/25/2015 8:57 AM

**Priority:** Please respond within 5 business days

AZ CORP COMMISSION  
DOCKET CONTROL

**Opinion Number:** 2015 - 124155

**Opinion Codes:**

**Opinion Date:** 8/25/2015 8:41 AM

Rate Case Items - Opposed

**First Name:** Claudia

**Last Name:** Nickerson

**Account Name:** Claudia Nickerson

**Street Address:** <<< REDACTED >>>

**City:** Florence

**State:** AZ

**Zip Code:** 85132

<<< REDACTED >>>

**Company:** Arizona Public Service Company

**Division:** Electric

**Nature Of Opinion:**

**Docket Number:** E-01345A-13-0248

**Docket Position:** Against

**From:** claudia nickerson

Arizona Corporation Commission

**DOCKETED**

**Sent:** Monday, August 24, 2015 2:07 PM

AUG 25 2015

**To:** Utilities Div - Mailbox

**Subject:** Rate Increase!

DOCKETED BY

Dear Commissioners,

My husband and I are retired and are surviving on a limited income. We installed solar panels to cover our roof four years ago. We did this to get control of our utility bills, to help the environment and to use this beautiful Arizona sunshine to its fullest. We are dedicated to do our part to help save this planet.

It has always been my understanding that the Arizona Corporation Commission was in place to help protect consumers. Please, for the sake of all that is good and right, do not allow APS or any other power utility to raise rates for solar users. We are doing our part and they should do theirs.

Through the years as our technology has evolved, we've seen that companies have had to make critical changes in the way they do business in order to stay in business. Most companies accept the challenge and retool or evolve in a different direction and become profitable. We have also seen consumers like us evolve. That is what we have done and now we provide electricity to APS! We don't charge them for it - they make a profit from it. For God's sake it is the utility companies that need to get it together and evolve. We consumers are sick and tired of bailing out the rich and powerful.

I don't give a damn what APS's rich investors want from us solar panel users. I tell you this - I voted you in to represent me and others like me. I can't wait to get off the grid and tell APS investors where to get off as well!

Yours truly,

Claudia Nickerson

E-01345A-13-0248

# Arizona Corporation Commission

RECEIVED

## Utilities Complaint Form

3732 N Palo Verde Drive

Florence, AZ

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**Notes:**

**Date:**

**User:**

**Submitted By:**

**Note Type:**

8/25/2015

Jenny Gomez

Telephone

Investigation

Noted and filed for the record in Docket Control.

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E-01345A-13-0248

## Arizona Corporation Commission

### Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/25/2015 8:37 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 124154

Opinion Codes:  
Rate Case Items - Opposed

Opinion Date: 8/25/2015 8:34 AM

First Name: Juanita C.

Last Name: Weiss

Account Name: Juanita C. Weiss

Street Address:

City:

State:

Zip Code:

<<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

#### Nature Of Opinion:

Docket Number: E-01345A-13-0248

Docket Position: Against

From:

Sent: Sunday, August 23, 2015 9:38 PM

To: Utilities Div - Mailbox

Subject: APS rate hike

Dear Commissioners,

I am retired and surviving on an extremely limited income. I installed solar panels on my roof four years ago; added more in 2013. I did this to get control of my utility bills, to help the environment and to use this beautiful Arizona sunshine to its fullest. I wanted to do my part to save money and be "green".

It has always been my understanding that the Arizona Corporation Commission was in place to help protect consumers. Please, for the sake of all that is good and right, DO NOT allow APS or any other power utility to raise rates for solar users. We are doing our part and they should do theirs.

Through the years as our technology has evolved, we've seen that companies have had to make critical changes in the way they do business in order to stay in business. Most companies accept the challenge and retool or evolve in a different direction and become profitable. We have also seen consumers like us evolve. That is what we have done and now we provide electricity to APS! We don't charge them for it - they make a profit from it. For God's sake it is the utility companies that need to get it together and evolve. We consumers are sick and tired of bailing out the rich and powerful.

APS encourages customers to go solar and then wants to penalize them for doing what they suggest they do to save electricity and help the environment. I voted you in to represent me and others like me. I expect you to NOT ALLOW APS to raise rates for solar users.

Sincerely,

E-01345A-13-0248

# Arizona Corporation Commission

## Utilities Complaint Form

Juanita C. Weiss

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**Notes:**

**Date:**

8/25/2015

**User:**

Jenny Gomez

**Submitted By:**

Telephone

**Note Type:**

Investigation

Noted and filed for the record in Docket Control.

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E-01345A-13-0248

## Arizona Corporation Commission

### Utilities Complaint Form

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**Investigator:** Jenny Gomez

**Phone:** <<< REDACTED >>>

**Completion Date:** 8/25/2015 8:10 AM

**Priority:** Please respond within 5 business days

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**Opinion Number:** 2015 - 124152

**Opinion Codes:**  
Rate Case Items - Opposed

**Opinion Date:** 8/25/2015 8:05 AM

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**First Name:** Betty Jean

**Last Name:** Snedaker

**Account Name:** Betty Jean Snedaker

**Street Address:**

**City:**

**State:**

**Zip Code:**

<<< REDACTED >>>

<<< REDACTED >>>

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**Company:** Arizona Public Service Company

**Division:** Electric

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#### Nature Of Opinion:

**Docket Number:** E-01345A-13-0248

**Docket Position:** Against

From: B J Snedaker

Sent: Sunday, August 23, 2015 9:14 PM

To: Utilities Div - Mailbox

Subject:

Dear Commissioners,

I am a single retired seventy-one year old and am surviving on a very limited income. My home had solar panels installed when I purchased it in 2014. I was so excited because this would allow me to get control of my utility bills, to help the environment and to use this beautiful Arizona sunshine to its fullest.

It has always been my understanding that the Arizona Corporation Commission was in place to help protect consumers. Please, for the sake of all that is good and right, do not allow APS or any other power utility to raise rates for solar users. We are doing our part and they should do theirs.

Through the years as our technology has evolved, we've seen that companies have had to make critical changes in the way they do business in order to stay in business. Most companies accept the challenge and retool or evolve in a different direction and become profitable. We have also seen consumers like us evolve. That is what we have done and now we provide electricity to APS! We don't charge them for it - they make a profit from it. For God's sake it is the utility companies that need to get it together and evolve. We consumers are sick and tired of bailing out the rich and powerful.

I don't give a damn what APS's rich investors want from us solar panel users. I tell you this - I voted you in to represent me and others like me. I can't wait to get off the grid and tell APS investors where to get off as well!

Yours truly, Betty Jean Snedaker

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E-01345A-13-0248

# Arizona Corporation Commission

## Utilities Complaint Form

Notes:

**Date:**

8/25/2015

**User:**

Jenny Gomez

**Submitted By:**

Telephone

**Note Type:**

Investigation

Noted and filed for the record in Docket Control.

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E-01345A-13-0248

# Arizona Corporation Commission

## Utilities Complaint Form

**Investigator:** Jenny Gomez

**Phone:** <<< REDACTED >>>

**Completion Date:** 8/25/2015 9:03 AM

**Priority:** Please respond within 5 business days

**Opinion Number:** 2015 - 124156

**Opinion Codes:**  
Rate Case Items - Opposed

**Opinion Date:** 8/25/2015 9:00 AM

**First Name:** Sonny

**Last Name:** Campbell

**Account Name:** Sonny Campbell

**Street Address:**

**City:**

**State:**

**Zip Code:**

<<< REDACTED >>>

**Company:** Arizona Public Service Company

**Division:** Electric

### Nature Of Opinion:

**Docket Number:** E-01345A-13-0248

**Docket Position:** Against

From: SONNY CAMPBELL [mailto.].

Sent: Monday, August 24, 2015 12:36 PM

To: Utilities Div - Mailbox

Subject: Enough Already

GOT SOLAR TO HELP OUT THE ENVIRONMENT, TO SAVE SOME MONEY AS A RETIRED POLICE OFFICER. NOW APS WANTS TO RAISE MY TAXES AGAIN. ARE YOU KIDDING ME. I SEND BACK ELECTRICITY TO APS AT A LOSS FOR ME AND THEY SELL IT FOR A PROFIT TO OTHER STATES. SO HOW AM I NOT PAYING ENOUGH ALREADY. YOU FOLKS ON THE COMMISSION ARE SUPPOSE TO KEEP AN EYE ON APS NOT BE IN THEIR BACK POCKETS. I HOPE YOU PRAY ABOUT YOUR DECISION AND DO WHAT RIGHT FOR EVERYONE. APS IS JUST LIKE YOU POLITICIANS MONEY AND POWER HUNGRY. ITS NOT RIGHT TO KEEP TAXING THE POOR AND RETIRED FOLKS SO HEAVILY. 21 DOLLARS A MONTH IS MY MEDICATION COST.

MR SONNY CAMPBELL

### Notes:

**Date:**

**User:**

**Submitted By:**

**Note Type:**

8/25/2015

Jenny Gomez

Email

Investigation

Noted and filed for the record in Docket Control.