

E-04204A-15-0142

ORIGINAL



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Arizona Corporation Commis

Utilities Complaint Form

Investigator: Deborah Reagan

Phone: <<< REDACTED >>>

Completion Date: 8/19/2015 3:53 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 124062

Opinion Codes:

Opinion Date: 8/19/2015 3:41 PM

Rate Case Items - Opposed

First Name: James A.

Last Name: Decker, Jr.

Account Name: James A. Decker, Jr.

Street Address: <<< REDACTED >>>

City: Lake Havasu City

State: AZ

Zip Code: 86406

<<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Division: electric

Cara Roll

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Nature Of Opinion:

Docket Number: E-04204A-15-0142

Arizona Corporation Commission

Docket Position: Agent

DOCKETED

Customer sent the following -

AUG 20 2015

Members;

DOCKETED BY MUB

RECEIVED 2015 AUG 20 A 10:03

In my most recent electric bill for Unisource, there was a notice about a (another) rate increase. And an opportunity for users to respond. I am responding in writing.

I am not in favor to approval of this rate increase. The reasoning for the proposed rate increase is very ambiguous, at best. The terms used certainly are not common to the layperson.

Might this be, in reality, a parent company adjusting rates on a satellite company for use of "company services? Then trying to pass this profit increase down to the general public?

Yes, things are still tight for the common man, in spite of massive corporate earnings and profits. The common man is



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instructed to live

within his/her budget -- however little that may be. To do that us common folks and citizens learn to live with what we have - to do with less.

I believe the American business community should also live with this "make do" and learn to live with less" philosophy.

The rate increase notice fails to address rate hikes tha "may" be charged to the big users of powser, commerical usage. Will theirs be more? Or less? Or no change? It does not address what percentage of customers this rate will impact? Nor the expected demographic of those effected?

Is there an exemption for those who may, due to a medical necessity, have a spike in usage? Medical issues causes a n increase use of hot water heater use, high cost for an increase of useage for "cooling", electronic equipment, additional lighting of the house. All of which mandates additional and even excessive use of electric.

The Arizona Corporation should consider,,carefully consider all intervening variables, before a rate approvial. Today, such a rate would be yet another economic hardship on the lower economic status memebbers of the community. I am not in favor of the proposed rate increase by

"UNSE". The UNSE is a company of a company of yet another company/
Corportation.

James A. DeckKer, Jr.

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Notes:

Date:	User:	Submitted By:	Note Type:
8/19/2015	Deborah Reagan	Telephone	Investigation

Comments entered for the record and filed with Docket Control.
