

E-04204A-15-0142

ORIGINAL



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Arizona Corporation Commission

Utilities Complaint Form

Investigator: Michael Buck

Phone: <<< REDACTED >>>

Completion Date: 8/19/2015 4:50 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 124068

Opinion Codes:

Opinion Date: 8/19/2015 4:47 PM

Rate Case Items - Opposed

First Name: Carol

Last Name: Carlson

Account Name: Carol Carlson

Street Address: <<< REDACTED >>>

City: Golden Valley

State: AZ

Zip Code: 86413

<<< REDACTED >>>

Company: Unisource ** Energy Services (UNS)

Division: Electric

Cara Roll

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: E-04204A-15-0142

Docket Position: Agent

RECEIVED
15 AUG 20 A 10:34
AZ CORP COMMISSION
DOCKET CONTROL

To the ACC Officials,

I (Carol Carlson) received a Public notice of hearing for another rate increase for UniSource Electric starting in May of 2016. My first concern is this, why would a company need to hike rates every other year, I can see maybe once every 5 years or so, but we do not receive pay increases like that anymore. They are stating that they purchased a new natural gas plant to help with supply and energy costs. Well now they want us to pay for that plant. Is that not part of what we are paying for in Delivery services and customer charges already, my current bill has \$42.09 in those charges and \$63.32 in energy supply charges. By the time I pay all the extra taxes and customer charges on there I am paying more for those than just using the energy. They are already charging for the use of the energy they produce and all kinds of other charges why hike this again. It is very frustrating because this is a Monopoly and we cannot go somewhere else to check for a better price. We have put everything in that will help reduce our consumption, including a newer heat pump unit a wood burning stove, all led lighting and we still are paying high prices. Please consider waiting a couple more years and stop the insanity of raising rates so often. I am in the Health insurance industry and we have been told what we can keep to pay our expenses and made to be villains, we are doing more and getting paid less. How about an industry that really does hold us captive the electric and water companies, obviously we needs these but there must be a limit on how much they can take out of us.

Thank you

Carol Carlson

Arizona Corporation Commission
DOCKETED
AUG 20 2015

Notes:

DOCKETED BY
MLB

Date:

User:

Submitted By:

Note Type:

8/19/2015

Michael Buck

Email

Investigation

Docketed and noted for the record.

E-04204A-15-0142

148140

Arizona Corporation Commission

Utilities Complaint Form

Date:

User:

Submitted By:

Note Type:

8/19/2015

Michael Buck

Telephone

Investigation

Inquiry No. 124065 sent to Company.
