

W-01344A-15-0251



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**ORIGINAL**

**Arizona Corporation Commission**

**Utilities Complaint Form**

**Investigator:** Jenny Gomez

**Phone:** <<< REDACTED >>>

**Completion Date:** 8/14/2015 1:07 PM

**Priority:** Please respond within 5 business days

**Opinion Number:** 2015 - 123848

**Opinion Codes:**  
Rate Case Items - Opposed

**Opinion Date:** 8/14/2015 10:09 AM

**First Name:** Howard

**Last Name:** Halter

**Account Name:** Howard Halter

**Street Address:** <<< REDACTED >>>

**City:** Tacna

**State:** AZ

**Zip Code:** 85352

<<< REDACTED >>>

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**Company:** Tacna Water Company

**Division:** Water

**Nature Of Opinion:**

**Docket Number:** W-01344A-15-0251

**Docket Position:** Against

This complaint has to do with the application from the Tacna Water Management Company for the stay in the emergency rates. This management company badly misled both the judge and the commission during the application for the emergency rates in 2013 in an open meeting that was streamed. I sent a complaint shortly after the hearings with no response at all. We have been waiting for canal water for over 40 plus years, actual potable water. The line from the canal to the storage tank were installed 6 years ago. It needs a pump costing about \$1400. They claim the line is in disrepair (NOT EVEN CLOSE TO TRUE). A lot of the claims made with this company aren't in fact factual. We want potable water, not arsenic or salt water. Far as a stay on rates, hell, there hasn't been any real improvement in service except they do read meters, bill you and collect. What little they have done is minimum wage personnel in Tacna needing any work than can get which hasn't been a great expense.

**Notes:**

Date:	User:	Submitted By:	Note Type:
8/14/2015	Jenny Gomez	Telephone	Investigation

8/14/15 1:00 pm I called and spoke with Mr. Halter. I advised that the last correspondence was filed under Docket No. W-0133A-13-0032. He advised that he would like this filed as an Opinion on Rate Case W-0133A-15-0251. I provided him my direct telephone number if he has any questions. He thanked me for calling him. Jeg

Arizona Corporation Commission  
**DOCKETED**  
AUG 14 2015

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