

WS-02987A-15-0284

OPEN MEETING AGENDA ITEM



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ORIGINAL

Arizona Corporation Commiss

Utilities Complaint Form

Investigator: Tom Davis

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 9:56 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123875

Opinion Codes:

Opinion Date: 8/13/2015 9:53 AM

Service - Not Working

Rate Case Items - In Favor

First Name: Grace

Last Name: Porrovecchio

Account Name: Grace Porrovecchio

Street Address: <<< REDACTED >>>

City: Queen Creek

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

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Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

IN FAVOR

WS-02987A-15-0284

WATER

Customer is a standpipe customer with Johnson Utilities. She is elderly and very dependent on obtaining her water from the JU standpipe. Recently the Company sent a letter stating that they were going to shut off the standpipe. Shortly afterwards the standpipe was damaged so that customers could not use it. This put this customer in a situation where she will need to travel a long distance to obtain water. Customer would very much like to the access of the JU standpipe as soon as possible.

Arizona Corporation Commission

DOCKETED

AUG 13 2015

DOCKETED BY	MB
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2015 AUG 13 PM 2 04
 ARIZONA CORPORATION COMMISSION
 OPEN MEETING CONTROL

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Tom Davis

Other

Investigation

Entered for the record and docketed. Complaint has been submitted to Company. CLOSED