

WS-02987A-15-0284

OPEN MEETING AGENDA ITEM



ORIGINAL

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Michael Buck

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 11:10 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123884

Opinion Codes:

Opinion Date: 8/13/2015 11:10 AM

Rate Case Items - In Favor

First Name: Dustin

Last Name: Smith

Account Name: Dustin Smith

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

<<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Per the customer, he is upset at the closing of the standpipe. He wants to know when the standpipe will be back in service.

Arizona Corporation Commission

DOCKETED

AUG 13 2015

*****Questions for the Company*****

DOCKETED BY MUB

RECEIVED
AUG 13 P 2:06
AZ CORP COMMISSION
DOCKET CONTROL

Is Mr. Smith a standpipe customer?

Is he billed by his standpipe account?

Will JU be repairing the damaged standpipe? If so, when will it be ready for service?

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Michael Buck

Telephone

Investigation

Complaint has been issued to the Company.

Closed and noted for the record.