

WS-01303A-14-0010



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Arizona Corporation Commi
Utilities Complaint Form

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Investigator: Jenny Gomez Phone: <<< REDACTED >>> Completion Date: 10/22/2015 3:19 PM

Opinion Number: 2015 - 127053 Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed Opinion Date: 10/22/2015

First Name: Barbara Last Name: Emeterio Account Name: Barbara Emeterio

Address:

City: State: Zip Code:

Email: <<< REDACTED >>>

Company: EPCOR Water *AAWC Division: Water

Nature Of Opinion

Docket Number: WS-01303A-14-0010 Docket Position: Against

Subject: EPCOR - Mohave County Water Rate Hike

Really, you approved a THIRTY FIVE PERCENT RATE HIKE? On the sheer basis of QUALITY of water alone EPCOR should be paying us! Most residents have to invest and maintain a water softening system, and then, HAVE YOU TASTED OUR WATER? It's disgusting. Many residents (in addition to paying for the privilege of EPCOR) buy bottled water ... an additional water expense. And in this regard, having to purchase bottled water, you should investigate how many GI issues and kidney stones (lithotripsies) this area encounters annually. EPCOR and the horrible water it delivers is party to that!

Take a trip. Visit the area. Have a shower, drink some water. EPCOR doesn't deserve a 35% increase.

Barbara Emeterio

		Investigation	
Date:	Analyst:	Submitted By:	Type:
10/22/2015	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control. Closed			

Arizona Corporation Commission

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