

ORIGINAL



Judith A. Riley, J.D.

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Oklahoma City, Ok 73142

October 14, 2015

Via UPS Overnight Delivery

Docket Control
Arizona Corporation Commission
1200 West Washington
Phoenix, AZ 85007

Arizona Corporation Commission
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OCT 15 2015

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AZ CORP COMMISSION
DOCKET CONTROL

Re: *Tariff Revisions for TerraCom, Inc.*
Docket No. T-20802A-15-0346

DOCKETED BY

Dear Commission:

Please find enclosed an original and thirteen (13) copies of TerraCom, Inc.'s ("TerraCom") Arizona Wireless Tariff replacement pages. After discussions with Staff, TerraCom submits the attached revised tariff pages. These tariff pages replace the tariff pages filed on October 2, 2015 in their entirety. TerraCom respectfully requests that this tariff become effective on November 1, 2015.

An additional copy of this cover letter has been included with the purpose of the Commission file-stamping it and returning it in the enclosed self-addressed, stamped envelope.

If Commission Staff has any questions, please contact me at 405-755-8177, ext. 103, or by email at mdean@telecompliance.net.

Sincerely,

Matt Dean
Regulatory Agent for TerraCom, Inc.
405-755-8177
mdean@telecompliance.net

Enclosures

Arizona Informational Tariff No. 1
Lifeline Wireless Services

CHECK SHEET

All sheets of this informational tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original informational tariff and are currently in effect as of the date on the top of this sheet.

<u>Page</u>	<u>Revision</u>		<u>Page</u>	<u>Revision</u>
1	Original		25.1	1 st Revised
2	4 th Revised	*	26	Original
3	Original		27	Original
4	Original		28	Original
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6	Original		30	Original
7	Original		31	Original
8	Original		32	Original
9	Original		33	Original
10	Original		34	Original
11	Original		35	Original
12	Original			
13	Original			
14	Original			
15	Original			
16	1 st Revised	*		
17	Original			
18	Original			
19	2 nd Revised	*		
20	Original			
21	Original			
22	Original			
23	1 st Revised	*		
24	Original			
25	3 rd Revised			

*indicates pages included in this filing

Arizona Informational Tariff No. 1
 Lifeline Wireless Services

SECTION 2 –LIFELINE WIRELESS SERVICES, CON’T.

2.2.2 TerraCom Handset

- A. Lifeline eligible customers can elect to receive a standard handset at no charge or purchase a higher end model. The handset may be a refurbished unit.
- B. The handset is provided exclusively for use by the customer for TerraCom Lifeline wireless service. Any other use of this provided handset, including and without limitation any resale, unlocking and/or re-flashing of the handset is unauthorized and constitutes a violation of TerraCom provided service. Any customer who accepts a handset agrees not to unlock, re-flash, tamper with or alter this handset or its software or engage in any other unauthorized or illegal use of the provided phone or the service, or assist others in such acts, or to sell and/or export handsets outside of the United States. These acts violate TerraCom company rights and policy as well as state and federal laws. Improper, illegal or unauthorized use of the TerraCom provided phone is a violation of a customer’s agreement to use TerraCom Lifeline wireless service and may result in the immediate discontinuance of services and result in legal action.

2.2.3 Additional Minutes

- A. TerraCom Additional Minute Plans are available in denominations of the following:

Denomination	Minutes/Texts	Denomination	Minutes/Texts
\$10.00	750	\$30.00	2500
\$20.00	1000		

(D)
 (C)
 (D)
 (C)(D)

- B. Airtime, when used for standard cellular calls and if purchased outside an Additional Minute Plan, will be decremented at the uniform rate of \$0.20 per minute.
- C. A standard cellular call is considered to be a call that does not include the following types of usage:
 - 1. informational services;
 - 2. multi-media usage;
 - 3. text messaging
 - 4. other usage as determined applicable by the Company.
- E. Deduction of minutes for a completed call from a customer’s handset will begin when the SEND key is pressed and will end when either party ends the call, rounded to the nearest minute. Call detail records will only be provided where required by applicable law.
- F. Airtime minutes do not have any cash value. The purchase of a TerraCom Additional Minute Plan is non-refundable.

Arizona Informational Tariff No. 1
Lifeline Wireless Services

SECTION 2 –LIFELINE WIRELESS SERVICES, CON'T.**2.2.5 Data Services**

- A. TerraCom provides wireless data services and mobile internet services using your TerraCom phone. A data plan must be purchased and your phone enabled for data service.
- B. Subscribers may purchase a data subscription allocation necessary to access the mobile internet in the following data allocations (“Data Subscription Rates”):

Data Subscription Rates:

- | | | |
|----------------------|-------------------|-----|
| 1. \$10.00 for 100MB | 30 days plan life | (C) |
| 2. \$20.00 for 1GB | 30 days plan life | (C) |
| 3. \$30.00 for 2GB | 30 days plan life | (C) |

B. Data usage will be deducted from the available data allocation in a purchased Data Subscription. Unused data expire at the end of a monthly Data Subscription period and may not be used in subsequent months. If allocation of data is used before the end of the monthly period, a subscriber will be required to add an additional Data Subscription in order to access the mobile internet. A subscriber may terminate a subscription or switch to another data subscription by contacting TerraCom. Subscribers are responsible for all data activity from and to the wireless phone on the account, regardless of who initiates the activity. TerraCom reserves the right to suspend, limit, or terminate a subscriber’s account without notice for any misuse or use that adversely impacts network performance. TerraCom will not provide free access to data content.

C. Data services available to TerraCom subscribers may allow access many forms of data content such as internet, text, pictures, music, email, or other materials. Some data content that subscribers will access will be from other third-party websites or services. Some of this data content may be unsuitable for minors. Subscribers of TerraCom data services are solely responsible for evaluating the data content accessed while using a TerraCom handset or device.

TerraCom, for any reason, may place restrictions on accessing certain data content, limit the amount of accessible data, or terminate a subscriber’s access to data services. TerraCom supports the use of data content, but, TerraCom makes no representations or warranties (expressed or implied), to the extent permitted by law, including, any warranty of merchantability, fitness for a particular purpose, service quality of content, non-infringement, performance, accuracy, or efforts of any third party’s data content or to third party data content a subscriber may access while using a TerraCom handset or device. TerraCom does not have control over the data content provided on third party’s site that a subscriber may access. TerraCom reserves the right to change, limit, or terminate access to data content, without notice, at any time, and is not required to replace any data content requested by subscribers.

Arizona Informational Tariff No. 1
Lifeline Wireless Services

SECTION 2 –LIFELINE WIRELESS SERVICES, CON'T.

2.3 Service Activation Fee

A. Phones with Lifeline Data Plans

Lifeline data plans will incur a one-time activation fee dependent upon the capabilities of the phone and plan bundle selected which will be clearly marked during the selection process. Phones labeled as premium plus selected along with a corresponding premium plus plan will incur a \$49.95 activation fee. Phones labeled as standard plus selected along with a corresponding standard plus plan will incur a \$19.95 activation fee. Activation fees are a one-time charge and apply only to new customers.

(D)
(N)(I)



(N)(I)

B. Phones without Lifeline Data Plans

Talk and text only phones and plans will not incur an activation fee.

(N)

(N)