

WS-02987A-15-0284



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Arizona Corporation Commi

Utilities Complaint Form

Investigator: Carmen Madrid

Phone: <<< REDACTED >>>

AZ CORP UTIL

DOCKET NO

Completion Date: 8/25/2015 2:46 PM

Priority: Please respond within 5 business days

2015 AUG 25 PM 3 22

Opinion Number: 2015 - 124103

Opinion Codes:

Opinion Date: 8/25/2015 2:44 PM

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First Name: Duane

Last Name: Coleman

Account Name: Duane Coleman

Street Address: <<< REDACTED >>>

City: Queen Creek

State: AZ

Zip Code: 85142

<<< REDACTED >>>

<<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Pro-active to bring resolve; We thought of another angle to work with Mr. Johnson on the re-instatement of the standpipe issue. He is adamant that he does not want to repair the standpipe and will continue to fight this. He may choose to pay the fines instead just to make his point. Solution: Take the money he will use to fight this issue combined with fines he may have to pay, the repairs to the pipe work, the new computer touch screen to repair the standpipe, employee wages to work on it and any other funds he will have to throw at this dilemma.. (Last repair was \$5,200.00 this one a lot more) Ask him how much money and time would he have to spend on the repairs and apply that money instead to his family's water delivery business to supplement all of the standpipe customers water delivery. Charge standpipe customers \$6.00 per load and he makes up the difference to his family until the new pipework is completed in the next 3 to 6 months. Money well spent!

Notes:

Date:

User:

Submitted By:

Note Type:

8/25/2015

Carmen Madrid

Email

Investigation

Opinion noted and filed in Docket No. WS-02987A-15-0284

Arizona Corporation Commission

DOCKETED

AUG 25 2015

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