

ORIGINAL

OPEN MEETING AGENDA ITEM



0000163932

COMMISSIONERS  
BOB STUMP - Chairman  
GARY PIERCE  
BRENDA BURNS  
BOB BURNS  
SUSAN BITTER SMITH



ARIZONA CORPORATION COMMISSION

2015 AUG 18 AM 9:35  
AZ CORP COM  
DOCKET CONTROL

To: Docket Control

RE: Arizona Public Service - Customer Comments

Docket No. E-01345A-13-0248

Please docket the attached 41 customer comments OPPOSING a rate increase.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission  
DOCKETED  
AUG 18 2015

DOCKETED BY  
BAM

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 123175

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Thomas

Dunlap

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: thomas dunlap [mailto:  
Sent: Thursday, July 02, 2015 3:20 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

stick to your word, and only discuss solar rates in the proper venue - a rate case.

Sincerely,

thomas dunlap  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC E-01575A-15-0127;  
APS E-01345A-13-0248  
\*End of Comments\*

Date Completed: 7/8/2015

Opinion No. 2015 - 123175

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2015 - 123176

Date: 7/8/2015

Complaint Description:      19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By:      Diane

Bradshaw

Account Name:      n/a

Home: (000) 000-0000

Street:      n/a

Work: (000) 000-0000

City:      n/a

CBR:

State:      AZ      Zip: 00000

is:

Utility Company.      Miscellaneous Solar

Division:      electric/solar

Contact Name:      N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: Diane Bradshaw [mailto: ]  
Sent: Thursday, July 02, 2015 3:26 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Stick to your word, and only discuss solar rates in the proper venue - a rate case. This allows for due process and for the ACC to evaluate all rates together.

Sincerely,

Diane Bradshaw  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC E-01575A-15-0127;  
APS E-01345A-13-0248  
\*End of Comments\*

Date Completed: 7/8/2015

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 123157

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: D. E.

Whitcomb

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: D.E. Whitcomb [mailto:]  
Sent: Thursday, July 02, 2015 3:24 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Please don't negatively impact the use of solar energy. It makes no sense, especially in Arizona:  
Three utilities are trying to levy charges on solar customers outside of established procedures.  
Utilities shouldn't get special treatment to raise rates for solar.  
The fair process for discussing solar rates is in a rate case.  
All Commissioners, and APS, have stated that solar rates should be looked at in a rate case.  
The Commission should stick to their word and not let utilities raise rates outside of the proper venue.

Sincerely,

D.E. Whitcomb  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127;  
APS: E-01345A- 13-0248  
\*End of Comments\*

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2015 - 123158

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Thomas

Blaney

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: Thomas Blaney [mailto:~

Sent: Thursday, July 02, 2015 4:00 PM

To: Utilities Div - Mailbox

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Stop being the global asses!

Sincerely,

Thomas Blaney

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127;  
APS: E-01345A-13-0248

\*End of Comments\*

Date Completed: 7/8/2015

Opinion No. 2015 - 123158

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2015 - 123159

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Javier

Liera

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: Javier liera [mailto:  
Sent: Thursday, July 02, 2015 4:13 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Please stop the madness our sun is a great asset to this state let's take advantage of it. Let's give the small business man a fighting chance.

Javier liera

Sincerely,

Javier liera  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127; APS: E-01345A- 13-0248

\*End of Comments\*

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 123161

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

R.

Lansing

Account Name:

n/a

Home: (000) 000-0000

Street:

n/a

Work: (000) 000-0000

City:

n/a

CBR:

State:

AZ

Zip: 00000

is:

Utility Company. Miscellaneous Solar

Division:

electric/solar

Contact Name:

N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: R Lansing [mailto:]  
Sent: Thursday, July 02, 2015 4:37 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Please, no rate increases for solar, wind, and any non corporate producers. W E should get refunds for saving power companies in fuel costs, maintenance costs, and depreciation expenses.

we invested a lot in electric production and it saves the power companies money every day.

Thanks

Sincerely,

R Lansing  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127;  
APS: E-01345A- 13-0248

\*End of Comments\*

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 123162

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Andre

Pernet

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: Andre Pernet [mailto:apern@trico.com]  
Sent: Thursday, July 02, 2015 4:50 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

You had 150 years of hegemony for producing electricity using carbon products. You should have seen it coming, unlike selling bogey whips companies and Kodak and Bell and Howell. If you have not predicted the end of fossil fuel , it is just too bad . Don't try to usurp profit from solar energy. It does not belong to you,never did. Just go away.

Sincerely,

Andre Pernet  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127; APS: E-01345A- 13-0248  
\*End of Comments\*

Date Completed: 7/8/2015



E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 123163

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Stephan

Meyer

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: Stephan Meyer [mailto:]  
Sent: Thursday, July 02, 2015 5:16 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Quit screwing people who are energy efficient      FREEDOM FROM THE GRID

Sincerely,

Stephan Meyer  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127;  
APS: E-01345A- 13-0248  
\*End of Comments\*

Date Completed: 7/8/2015

Opinion No. 2015 - 123163

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 123164

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Sherry

Sass

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: Sherry Sass [mailto:  
Sent: Thursday, July 02, 2015 5:27 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

I hope and expect that the Commission will stick to its assertion that the proper context to consider raising rates for solar generation is in a rate case.

Since you represent utility customers/rate payers, you are our sole protection from unfair practices of utility companies. Thank you for doing your job, and maintaining a fair process for determining rate increases.

Sincerely,

Sherry Sass  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127;  
APS: E-01345A- 13-0248

\*End of Comments\*

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 123165

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Paul R.

Cooper

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: Paul Cooper [mailto:]  
Sent: Thursday, July 02, 2015 5:38 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Dear Commissioner,

I am very concerned about the Commission's deliberations of new taxes, in the guise of rates or outside the rate setting process, on citizens who opt to invest in clean, renewable, electrical grid easing Solar Power. Unlike most industrialized nations and other States, it seems that Arizonans are constantly disincented by the Utility Companies via the Arizona Corporation Commission.

I urge you to resist these attempts to "tax" solar installations in your proper role in protecting the citizens of Arizona from the large Utility Corporations, whose privilege to do business as a state sanctioned Monopoly is your responsibility to protect

There are many arguments in favor of solar energy I could make, which you have probably already heard, so I won't repeat them now. Please regard me as a staunch supporter of the public use of solar energy and will be expecting your protection of that public good.

I am also an eligible voter and I talk to people every day about solar energy in Arizona. I would prefer to speak about the progress we are making in utilizing our greatest resource, solar energy.

Sincerely,

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 123166

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

Complaint By: First: Barbara Last: Domingues

Account Name: n/a Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR:

State: AZ Zip: 00000 is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: Barbara Domingues [mailto:]  
Sent: Thursday, July 02, 2015 5:48 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Do not talk out of one side of your mouth to appease the public, then do the opposite.

Stick to you original words on solar, help to keep the corporate dollars out of your pocket and serve the peoples interests as you have publically spoken.

There will come a day those who serve corporate tactics vs. what is right for US Citizens will be exposed for back slidden activities. Keep your slate clean and do what you have said.

Remember Corporate Utilities and Government ARE NOT TO BE IN BED TOGETHER.

All this ridiculous anti solar activity from the corporate giants is due to the drive for monies.

SUN is a FREE commodity given by god. Stick to your original agreements and tell the corporate greed machine to stop polluting our air.

Sincerely,

Barbara Domingues  
\*End of Complaint\*

E-01345A-13-0248

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion      No. 2015 - 123167

Date: 7/8/2015

Complaint Description:      19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By:      **Andre**

**Dargis**

Account Name:      n/a

Home: (000) 000-0000

Street:      n/a

Work: (000) 000-0000

City:      n/a

CBR:

State:      AZ      Zip: 00000

is:

Utility Company.      **Miscellaneous Solar**

Division:      electric/solar

Contact Name:      N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: Andre Dargis [mailto:  
Sent: Thursday, July 02, 2015 5:59 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Dear Chairman Smith,  
When I retired six years ago, I moved to Scottsdale, a beautiful city in a beautiful state. I love the topography of the state, the climate, and the reasonable cost of living. Five years ago I purchased a rooftop array of solar panels to contribute to a cleaner environment and to preserve the air and water quality of my new home. At the time APS assisted me in the purchase and congratulated me on my initiative. I also saved money on my electric bill. I am alarmed that our local utilities have seemingly "turned sour" on rooftop solar and want to penalize us with unfair charges. Please stay with examining proposed increased solar rates in the context of established procedures. Thank you.

Sincerely,

Andre Dargis  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2015 - 123168

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Darlene

Blackwell

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: Darlene Blackwell Blackwell [mailto: ]  
Sent: Thursday, July 02, 2015 6:00 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

STICK TO YOUR WORD!

Sincerely,

Darlene Blackwell Blackwell  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127;  
APS: E-01345A- 13-0248  
\*End of Comments\*

Date Completed: 7/8/2015

Opinion No. 2015 - 123168

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 123169

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Dorothea

Herman

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: dorothea herman [mailto:  
Sent: Thursday, July 02, 2015 7:03 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

please stick to your word!!! let people have solar benefits

Sincerely,

dorothea herman  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127;  
APS: E-01345A- 13-0248  
\*End of Comments\*

Date Completed: 7/8/2015

Opinion No. 2015 - 123169

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid      Phone:      Fax:

Priority: Respond Within Five Days

Opinion      No. 2015 - 123170      Date: 7/8/2015

Complaint Description:      19S Solar  
08A Rate Case Items - Opposed

Complaint By:      First: Loretta      Last: Herger

Account Name:      n/a      Home: (000) 000-0000

Street:      n/a      Work: (000) 000-0000

City:      n/a      CBR:

State:      AZ      Zip: 00000      is:

Utility Company:      Miscellaneous Solar

Division:      electric/solar

Contact Name:      N/A      Contact Phone: (000) 000-0000

Nature of Complaint:  
\*\*\*\*\*OPPOSED\*\*\*\*\*

From: Loretta Herger [mailto:]  
Sent: Thursday, July 02, 2015 7:09 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

You should be doing everything to promote & help people to have solar power, not discourage them.

Sincerely,

Loretta Herger  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127;  
APS: E-01345A- 13-0248  
\*End of Comments\*

Date Completed: 7/8/2015

Opinion No. 2015 - 123170



E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 123171

Date: 7/8/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

Complaint By: First: Suzanne Last: Arnold

Account Name: n/a Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR:

State: AZ Zip: 00000 is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A Contact Phone: (000) 000-0000

Nature of Complaint:

\*\*\*\*\*OPPOSED\*\*\*\*\*

From: SUZANNE J. ARNOLD [mailto:  
Sent: Thursday, July 02, 2015 7:54 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Let everyone have the solar panels on their homes to save on electricity and make the home safer and better especially for those that are on fixed income or are on the poor list for living. We need to fix the Country's lighting before the electricity disappears!

Sincerely,

SUZANNE J. ARNOLD  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127;  
APS: E-01345A- 13-0248  
\*End of Comments\*

Date Completed: 7/8/2015

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid      Phone:      Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 123172      Date: 7/8/2015

Complaint Description:      19S Solar  
08A Rate Case Items - Opposed

Complaint By:      First: William      Last: Crutchfield

Account Name:      n/a      Home: (000) 000-0000

Street:      n/a      Work: (000) 000-0000

City:      n/a      CBR:

State:      AZ      Zip: 00000      is:

Utility Company:      Miscellaneous Solar

Division:      electric/solar

Contact Name:      N/A      Contact Phone: (000) 000-0000

Nature of Complaint:  
\*\*\*\*\*OPPOSED\*\*\*\*\*

From: WILLIAM CRUTCHFIELD [mailto:  
Sent: Thursday, July 02, 2015 7:56 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

No new taxes on solar customers. It is taxation without representation if done outside of established procedures and not in a rate case.

All this double speak from the APS CEO is appalling.

There should be no taxes on renewable , sustainable, clean solar energy, period.

Sincerely,

William Crutchfield  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127;  
APS: E-01345A- 13-0248  
\*End of Comments\*

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Inquiry No. 2015 - 123200

Date: 7/9/2015

Complaint Description: 19Y Net Metering  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: David

Kennedy

Account Name: David Kennedy

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248,

Sent: Wednesday, July 08, 2015 11:39 PM

To: Utilities Div - Mailbox

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

I am writing to ask that the ACC members stick to their word and only discuss solar rates in the proper venue - a rate case. This allows for due process and for the ACC to evaluate all rates together and ensures a fair rate-making process.

Sincerely,

david kennedy  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

\*End of Comments\*

Date Completed: 7/9/2015

Inquiry No. 2015 - 123200

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

**Investigator:** Trish Meeter

**Phone:**

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No. 2015 - 123185**

**Date:** 7/8/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**Complaint By:** **First:** Catherine **Last:** Estrada

**Account Name:** Catherine Estrada **Home:** (000) 000-0000

**Street:** n/a **Work:**

**City:** n/a **CBR**

**State:** AZ **Zip:** n/a **is:** E-Mail

**Utility Company:** Miscellaneous Solar

**Division:** electric/solar

**Contact Name:** N/A **Contact Phone:** (000) 000-0000

**Nature of Complaint:**

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Catherine Estrada [mailto:  
Sent: Friday, July 03, 2015 1:55 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

It is unfair to tell the citizens one thing and then do another. Why should the utility companies make money for getting power from something they are getting free.

Sincerely,

Catherine Estrada  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

DOCKETED  
\*End of Comments\*

**Date Completed:** 7/8/2015

**Opinion No. 2015 - 123185**

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-0622

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123196

Date: 7/9/2015

Complaint Description: 08A Rate Case Items - Opposed  
19S Solar

Complaint By: First: Rodney Last: Smith

Account Name: Rodney Smith Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248

From: Rodney Smith [mailto:rodneyleesmith@gmail.com]  
Sent: Thursday, July 02, 2015 9:23 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

There should be open hearing and on a schedule that is not hidden. This sneaky behind closed doors hearing agenda is not correct. And will be spoken of many time by me, Your board is established to create a balance between reasonable profit and consumer protection. It is obvious that lobbyist and politics control your solar ideas. Solar cost utilities nothing and they do make profits because they already sell the solar in the summer for over 3 times more than we are netted. It sames them the need to increase production facilities and the cost of fuel. increase solar production not the price to consumers for the suns free source.

Sincerely,

Rodney Smith  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

docketed  
\*End of Comments\*

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion      No. 2015 - 123121

Date: 7/7/2015

Complaint Description:      08A Rate Case Items - Opposed  
19S Solar

Complaint By:      First:      Last:  
Adrian      Pulkrabek

Account Name:      Adrian Pulkrabek      Home: (000) 000-0000

Street:      N/A      Work:

City:      N/A      CBR:

State:      AZ      Zip: N/A      is:

Utility Company:      **Miscellaneous Electric**

Division:      Electric

Contact Name:      Unknown      Contact Phone: (000) 000-0000

Nature of Complaint:

OPPOSED DOCKET NOS. E-01575A-15-0127 E-01461A-15-0057 E-01345A-13-0248

From: Adrian Pulkrabek [mailto:  
Sent: Thursday, July 02, 2015 12:11 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Commission members were elected by the arizona public to serve the best interest of the people, not what's in the best interest of the big corporations that continue to advance themselves excessively large salaries and bonuses at public expense. Has anyone from APS answered the question regarding APS funding college tution for APS employees children and young adults?

Regarding APS trying to charge extra fees to solar cutomers: individuals that have invested in solar panels on their personal homes have taken an big financial risk and the return on investment is close to 10-12 years.(minimum) For APS to promise rebates and discounts initially and later try to alter or eliminate those promises should be considered a punishable offense towards APS.

Oh but wait, APS will pay for fines by raising rates on all of its customers. Why not let APS pay for any fines by taking mandatory salary decreases with bonuses eliminated.

One last point: Why is APS allowed to charge APS solar customers a delivery service charge? Shouldn't this charge be a wash to all solar customers because of our delivery of electricity to them as well?

Sincerely,

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Trish Meeter

**Phone:**

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No.** 2015 - 123183

**Date:** 7/8/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**Complaint By:** **First:** Walter **Last:** Jacobson

**Account Name:** Walter Jacobson

**Home:** (000) 000-0000

**Street:** n/a

**Work:**

**City:** n/a

**CBR**

**State:** AZ **Zip:** n/a

**is:** E-Mail

**Utility Company:** Miscellaneous Solar

**Division:** electric/solar

**Contact Name:** N/A

**Contact Phone:** (000) 000-0000

**Nature of Complaint:**

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Walter Jacobson [mailto:  
Sent: Friday, July 03, 2015 9:01 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Do the right thing!  
Enough greed

Sincerely,

Walter Jacobson  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

DOCKETED  
\*End of Comments\*

**Date Completed:** 7/8/2015

E.01345A.13.0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: ---

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123182

Date: 7/8/2015

Complaint Description: 08A Rate Case Items - Opposed  
19S Solar

Complaint By: First: Duane

Last: Diane

Account Name:

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR

State: AZ Zip: n/a

is: E-Mail

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: diane diane [mailto:-----]  
Sent: Saturday, July 04, 2015 1:23 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Your profits or agendas are NOT more important than the Future, the Environment or the population as a whole.

Sincerely,

diane diane  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED  
\*End of Comments\*

Date Completed: 7/8/2015

Opinion No. 2015 - 123182



E. 01345A-13-0248

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

**Investigator:** Trish Meeter

**Phone:**

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No. 2015 - 123188**

**Date:** 7/8/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**Complaint By:** First: Kathryn Last: Babcock

**Account Name:** Kathryn Babcock **Home:** (000) 000-0000

**Street:** n/a **Work:**

**City:** n/a **CBR:**

**State:** AZ **Zip:** n/a **is:** E-Mail

**Utility Company:** Miscellaneous Solar

**Division:** electric/solar

**Contact Name:** N/A **Contact Phone:** (000) 000-0000

**Nature of Complaint:**

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Kathryn Babcock [mailto:  
Sent: Friday, July 03, 2015 12:23 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

The utilities should be at the head of the solar industry, championing solar for all customers. Astute business leaders would have come up with a new business model that would allow the utilities to profit from the common-sense use of readily available energy that customers want.

Do not raise rates on solar customers. Utilities should take this as an opportunity.

Sincerely,

Kathryn Babcock  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

DOCKETED  
\*End of Comments\*

**Date Completed:** 7/8/2015

E.01345A-13-0248

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

**Investigator:** Trish Meeter

**Phone:**

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No.** 2015 - 123189

**Date:** 7/8/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**Complaint By:** First: Carol Last: Maurer

**Account Name:** Home: (000) 000-0000

**Street:** n/a Work:

**City:** n/a CBR: --

**State:** AZ Zip: n/a is: E-Mail

**Utility Company:** Miscellaneous Solar

**Division:** electric/solar

**Contact Name:** N/A Contact Phone: (000) 000-0000

**Nature of Complaint:**

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Carol Maurer [mailto:carol.maurer@arizona.gov]  
Sent: Friday, July 03, 2015 9:46 AM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

It seems a search for funds is once again going ass-backwards. Just think how much well-beingness we will have with a great deal more solar usage in AZ! This should be REWARDED rather than penalized. Where are your loyalties?

Sincerely,

Carol Maurer  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

DOCKETED  
\*End of Comments\*

**Date Completed:** 7/8/2015

E. 01345A-13.0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123190

Date: 7/8/2015

Complaint Description: 08A Rate Case Items - Opposed  
19S Solar

Complaint By: First: Sonya Last: Lowry

Account Name: Sonya Lowry Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR: [redacted]@gmail.com

State: AZ Zip: n/a is: E-Mail

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Sonya Lowry [mailto: [redacted]]  
Sent: Friday, July 03, 2015 8:07 AM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Three utilities are trying to levy charges on solar customers outside of established procedures. Utilities shouldn't get special treatment to raise rates for solar. The fair process for discussing solar rates is in a rate case. All Commissioners, and APS, have stated that solar rates should be looked at in a rate case. You and the others on the Commission should stick to your word and not let utilities raise rates outside of the proper venue.

Sincerely,

Sonya Lowry  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED  
\*End of Comments\*

Date Completed: 7/8/2015

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123191

Date: 7/8/2015

Complaint Description: 08A Rate Case Items - Opposed  
19S Solar

First:

Last:

Complaint By: Jeanne

Saint-Amour

Account Name: Jeanne Saint-Amour

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is: E-Mail

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Jeanne Saint-Amour [mailto:h-

Sent: Thursday, July 02, 2015 10:49 PM

To: Utilities Div - Mailbox

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Don't hurt Arizona solar.

Sincerely,

Jeanne Saint-Amour

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED

\*End of Comments\*

Date Completed: 7/8/2015

Opinion No. 2015 - 123191

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123110

Date: 7/7/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

Complaint By: First: Ronald Last: Zebal

Account Name: Ronald Zebal

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS. E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248

OPPOSED

From: Ronald Zebal [mailto:  
Sent: Thursday, July 02, 2015 2:53 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

I invested \$20,000 in my Tucson home solar in 2011. The Commission should stick to their word and not let utilities raise rates outside of the proper venue. The fair process for discussing solar rates is in a rate case. Utilities shouldn't get special treatment to raise rates for solar.

Sincerely,

Ronald Zebal  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED  
\*End of Comments\*

Date Completed: 7/7/2015

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

2

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123184

Date: 7/8/2015

Complaint Description: 08A Rate Case Items - Opposed  
19S Solar

Complaint By: First: Gomati

Last: Wilson

Account Name:

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

ess

State: AZ Zip: n/a

is: E-Mail

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Gomati Wilson [mailto:

Sent: Friday, July 03, 2015 3:47 P.M

To: Utilities Div - Mailbox

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

It is imperative that the ACC stick to their word regarding solar in Arizona. Arizona should be the solar capitol of the USA.

Please do NOT cave in to the three major utility companies. The majority of citizens DO NOT want the big utilities to receive special treatment to raise rates for solar.

This discussion should be held only in the venue of a rate case. The ACC needs to make sure that happens and to not allow the utilities to raise their rates without a fair hearing.

Sincerely,

Gomati Wilson

\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Trish Meeter

**Phone:**

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No. 2015 - 123177**

**Date:** 7/8/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**Complaint By:** **First:** Amy **Last:** Tropp

**Account Name:** Amy Tropp **Home:** (000) 000-0000

**Street:** n/a **Work:**

**City:** n/a **CBR:**

**State:** AZ **Zip:** n/a **is:**

**Utility Company:** Miscellaneous Solar

**Division:** electric/solar

**Contact Name:** N/A **Contact Phone:** (000) 000-0000

**Nature of Complaint:**

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Amy Tropp [mailto: ]  
Sent: Wednesday, July 08, 2015 6:40 AM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Taxing solar customers is ludicrous. The point of solar energy usage is that it costs less and does NOT require a company to monitor the sun.

Sincerely,

Amy Tropp  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

DOCKETED  
\*End of Comments\*

**Date Completed:** 7/8/2015

E. 01345A.13.0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion      No. 2015 - 123178

Date: 7/8/2015

Complaint Description:      08A Rate Case Items - Opposed  
19S Solar

Complaint By:      First: Sharon      Last: Kopina

Account Name: Sharon Kopina      Home: (000) 000-0000

Street: n/a      Work:

City: n/a      CBR:      n

State: AZ      Zip: n/a      is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A      Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Sharon Kopina [mailto:  
Sent: Tuesday, July 07, 2015 9:35 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

As a customer of APS, I am requesting ACC to stick to your word to NOT allow utilities to do a blanket tax on solar customers. You are now attempting to do so outside of "a rate case" an established proceeding you agreed to follow. This will NOT allow due process, something our country is based upon as one of our rights.

Utilities should NOT get preferential treatment over customers. A fair and transparent process already exists, the rate case, so please use it.

Sincerely,

Sharon Kopina  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED  
\*End of Comments\*



E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123179

Date: 7/8/2015

Complaint Description: 08A Rate Case Items - Opposed  
19S Solar

Complaint By: First: John Last: Oleson

Account Name: John Oleson Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: John Oleson [mailto:  
Sent: Monday, July 06, 2015 6:05 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Please adhere to the standard of discussing rates for Solar ONLY during a Rates Change venue. I personally hope you don't raise any taxes on Solar especially at the behest of an unethical company such as APS.

Kindly follow proper protocol when addressing Solar or any other electrical rate consideration. I would hope you would think of the PEOPLE for a change and NOT APS bottom line.

Thank you,

Sincerely,

John Oleson  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-2129

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123180

Date: 7/8/2015

Complaint Description: 08A Rate Case Items - Opposed  
19S Solar

Complaint By: First: David Last: Feiring

Account Name: David Feiring Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR

State: AZ Zip: n/a is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: David Feiring [mailto:  
Sent: Sunday, July 05, 2015 6:42 AM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Please do not let dark money that is sourced by nonrenewable energy (Koch brothers) influence your decisions about solar energy. Solar energy is a key strategy in maintaining energy for the world while supporting an environment that will not sabotage future generations by driving up cost caused by changes in global weather. The men and women on this commission are in the forefront of making the decisions that could harm the people on Earth for a long time if not forever.

Sincerely,

David Feiring  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED  
\*End of Comments\*

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: :

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion      No. 2015 - 123111

Date: 7/7/2015

Complaint Description:      19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By:      Merv

Tvinnereim

Account Name:      Merv Tvinnereim

Home: (000) 000-0000

Street:      n/a

Work:

City:      n/a

CBR:

State:      AZ      Zip: n/a

is:

Utility Company.      Miscellaneous Solar

Division:      electric/solar

Contact Name:      N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS. E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248      OPPOSED

From: Merv Tvinnereim [mailto:  
Sent: Thursday, July 02, 2015 3:01 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Please stick to your word and only discuss solar rates in the proper venue-area case. This allows for due process and for the ACC to evaluate all rates together. Solar power is the energy of the future and we have an abundance of cheap energy available in Arizona. We need to reduce our dependency on fossil fuels which are expensive and pollute the air.

Sincerely,

Merv Tvinnereim  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED  
\*End of Comments\*

Date Completed: 7/7/2015

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Trish Meeter

**Phone:**

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No.** 2015 - 123181

**Date:** 7/8/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**Complaint By:** **First:** Bridget **Last:** Doherty

**Account Name:** Bridget Doherty **Home:** (000) 000-0000

**Street:** n/a **Work:**

**City:** n/a **CBR:** mailto

**State:** AZ **Zip:** n/a **is:**

**Utility Company:** Miscellaneous Solar

**Division:** electric/solar

**Contact Name:** N/A **Contact Phone:** (000) 000-0000

**Nature of Complaint:**

DOCKET NOS . E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Bridget Doherty [mailto: ]

Sent: Saturday, July 04, 2015 4:07 PM

To: Utilities Div - Mailbox

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

I think Arizona should be a leader in the Solar Industry with the abundance of sunshine we have been blessed with. I have invested in solar panels on my rooftop and to date I have produced more energy than I use. Each month SRP has benefited from my investment. In a fortunate timing situation I was able to be grandfathered in and will not have to pay the surcharge they have imposed on other solar providers. If I did have to pay that surcharge I would be paying more per month in the winter months than I was prior to my solar purchase since I rely on primarily gas 1/2 the year. Make the utility companies go through the established procedures to ensure a fair rate charge.

Sincerely,

Bridget Doherty  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123112

Date: 7/7/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

Complaint By: First: Rex Last: Hardesty

Account Name: Rex Hardesty Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS. E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Rex Hardesty  
Sent: Thursday, July 02, 2015 2:34 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Dear Arizona Corporation Commission member. Please stand by your word and only discuss rate changes in the scheduled rate case venue. I have already been surprised once by APS decreasing my allowance for solar generated electricity over my usage. by about \$300 a year. I think everyone should know when its going to cost more money for APS service. In my case they are getting electricity below wholesale prices.

Sincerely,

Rex Hardesty  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED  
\*End of Comments\*

Date Completed: 7/7/2015

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123113

Date: 7/7/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Daniella

Hauptmann

Account Name: Daniella Hauptmann

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS. E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248

OPPOSED

From: Daniella Hauptmann [mailto:  
Sent: Thursday, July 02, 2015 2:29 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Please stick to your word about solar rates. Work for the people and not the utility companies who stand to make profits from solar. Also think about the environment. We want this earth to be in good shape for our grandchildren and the money hungry ways of today's corporation are not helping the environment!

Three utilities are trying to levy charges on solar customers outside of established procedures. Utilities shouldn't get special treatment to raise rates for solar. The fair process for discussing solar rates is in a rate case. All Commissioners, and APS, have stated that solar rates should be looked at in a rate case. The Commission should stick to their word and not let utilities raise rates outside of the proper venue.

Sincerely,

Daniella Hauptmann  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Trish Meeter

**Phone:** \_\_\_\_\_

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No.** 2015 - 123114

**Date:** 7/7/2015

**Complaint Description:** 19S Solar  
08A Rate Case Items - Opposed

**First:**

**Last:**

**Complaint By:** James

Weisenberg

**Account Name:** james wiesenberg

**Home:** (000) 000-0000

**Street:** n/a

**Work:**

**City:** n/a

**CBR:**

**State:** AZ Zip: n/a

**is:**

**Utility Company:** Miscellaneous Solar

**Division:** electric/solar

**Contact Name:** N/A

**Contact Phone:** (000) 000-0000

**Nature of Complaint:**

DOCKET NOS. E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248

OPPOSED

From: james wiesenberg

Sent: Thursday, July 02, 2015 2:05 PM

To: Utilities Div - Mailbox

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Only a rate case should be basis for increasing rates due to solar.

Sincerely,

james wiesenberg

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

DOCKETED

\*End of Comments\*

**Date Completed:** 7/7/2015

**Opinion No.** 2015 - 123114

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123115

Date: 7/7/2015

Complaint Description: 19S Solar  
08A Rate Case Items - Opposed

Complaint By: First: Linda Last: Jennings

Account Name: Linda Jennings Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS. E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 OPPOSED

From: Linda Jennings [mailto:  
Sent: Thursday, July 02, 2015 2:08 PM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Quit punishing solar roof toppers and rewarding BigOil for polluting our one and only home. Do the right thing for your grandchildren's future (hopefully) clean home. Learn some science.

Sincerely,

Linda Jennings  
\*End of Complaint\*

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED  
\*End of Comments\*

Date Completed: 7/7/2015

Opinion No. 2015 - 123115



E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-2129

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123122

Date: 7/7/2015

Complaint Description: 08A Rate Case Items - Opposed  
19S Solar

Complaint By: First: Greg

Last: Collins

Account Name:

Home: (000) 000-0000

Street: N/A

Work:

City: N/A

CBR:

State: AZ Zip: N/A

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

OPPOSED DOCKET NOS. E-01575A-15-0127 E-01461A-15-0057 E-01345A-13-0248

From: Greg Collins [mailto:  
Sent: Thursday, July 02, 2015 11:57 AM  
To: Utilities Div - Mailbox  
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Since fairness is apparently the standard upon which to decide utility rates, lets be fair:  
Let's include the unaccounted medical costs identified in the Harvard Medical School's study showing the debilitating health care costs due to burning coal in the United States to be between \$300 - 500 Billion annually. Let's include the rising costs of energy identified in the APS 5-year study that concludes that no matter what strategy is used to meet capacity growth, that rates will have to go up. Rising rates should not just be blamed on revenue loss due to homeowners installing their own generation.  
It is entirely possible that solar generation has alleviated the need to install fuel based generation and thus is helping to keep rates down! Not to mention that if there was a level playing field which included all the costs of burning fuels - clean energy sources would definitely be the best value. Utilities are in effect receiving huge subsidies by not have to pay the societal costs of dirty generation sources. They are not paying for nuclear commissioning, acid rain, pulmonary disease, etc, etc. - not to mention the controversial potential of climate change.  
Clean, renewable solar power is the way forward (especially here in sunny Arizona) and utilities need to get on with the process of reorganizing their business model to encourage it.

Sincerely,

Greg Collins

E-01345A-13-0248

# Arizona Corporation Commission

## Utilities Complaint Form

Investigator: Michael Buck

Phone: <<< REDACTED >>>

Completion Date: 8/12/2015 9:22 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123826

Opinion Codes:

Opinion Date: 8/12/2015 9:10 AM

Rate Case Items - Opposed

Other - Solar

First Name: R.

Last Name: Simon

Account Name: R. Simon

Street Address:

City:

State:

Zip Code:

<<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

For Assignment

<<< REDACTED >>>

<<< REDACTED >>>

### Nature Of Opinion:

Docket Number: E-01345A-13-0248

Docket Position: Against

Subject: APS Rate Increase Request

Elections in AZ are a huge JOKE based on the DARK money brought in illegally so most of you got voted in and now the AZ Corporate Commission (the ones that are suppose to protect us from utilities request based on their crying about "How we are losing money from the residential solar industry" when the real reason is an attempt to keep the bonuses coming. Now APS is asking for a raise on the 18th for new solar owners when in fact a judge told you to wait until the REAL appropriate rate case is brought forth next year and done the correct way with honest answers. Everybody knows if that takes place APS will not be able to justify their "Lost" monies from solar users and there goes their bonus money. They want it now before next year's HONEST rate case. SO I ask you all, just what is your job? The answer, to vote FAIRLY for all AZ citizens that are under APS's monopolistic service? If you approve ANY rates before the next years case, you all should be ashamed of your organization's position. It's NO secret advertising money is brought in "through legal loopholes". This has to STOP, the very thing that Terry Goddard is trying to stop. I will be so glad when batteries and generators get affordable and long lasting, utilities will see a substantial loss (remember Ma Bell?). It's just around the corner and will happen. I don't know how you all can sleep at night if you approve ANY rate increase and instead follow the judge's decision of "Wait until next year when an honest rate case can be made". Oh yes, I just remembered, you got your bonuses when the election results came up. Shame on you! I will be looking very closely at your decision Aug 18!

B

Notes: