

WS-02987A-15-0284



0000163881

Arizona Corporation Commission

ORIGINAL

Utilities Complaint Form

Investigator: Richard Martinez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 2:07 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123898

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 1:36 PM

First Name: Louis

Last Name: Hawkins

Account Name: Louis Hawkins

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

<<< REDACTED >>>

<<< REDACTED >>>

<<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Arizona Corporation Commission
DOCKETED
AUG 14 2015

Docket Position: For

IN FAVOR

WS-02987A-15-0284

DOCKETED BY
TV

RECEIVED
2015 AUG 14 A 9:47
AZ CORP COMMISSION
DOCKET CONTROL

My wife and I are 72 yrs. old. We've been hauling our water for 15 years out here. We depend on local close water supply and our Supervisor Sandi Smith had Johnson put in a standpipes for us since the local one in QC was bought by their town and closed up. Now, Johnson Zants to close this one down rather than finding a solution to his problem. Putting us on short notice forcing us to comply by forcing a noncompetitive element into the mix. Johnson's son's delivery service. Monopolizing everything. He's causing fear and panic. I live on S.S. I can't afford Johnson. He won't bring us waterlines. He has no compassion. He's sued my wife for speaking out against him. You're allowing a tyrant to rule over us and control a vital need to our existance...water. and we have a right to live.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Richard Martinez

Telephone

Investigation

Entered for the record and docketed. Complaint has been submitted to Company. FILE CLOSED.

WS-02987A-13-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 8:37 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123860

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 8:34 AM

First Name: Robert

Last Name: Martens

Account Name: Robert Martens

Street Address: <<< REDACTED >>>

City: Queen Creek

State: AZ

Zip Code: 85142

<<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-13-0284

Docket Position: For

This is an Extreme Emergency! No Water = No Life 16 animals 4 people in household and hauls their water.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 12:05 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123865 **Opinion Codes:** **Opinion Date:** 8/13/2015 9:17 AM
Rate Case Items - In Favor

First Name: Paul **Last Name:** Lane **Account Name:** Paul Lane

Street Address: <<< REDACTED >>>

City: Queen Creek **State:** AZ **Zip Code:** 85142

<<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Live in Bonanza ranch and I get water thru Johnson Ranch. My horse is board at Bar O Ranch who waters there horses from standpipe so it effects me and the people who owns the Ranch. Its my community as well and effects me as well.

2 animals 1 person.

DO NOT SHUT IT DOWN!

Notes:

Date: 8/13/2015 **User:** Jenny Gomez **Submitted By:** Telephone **Note Type:** Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 9:30 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123867 **Opinion Codes:** **Opinion Date:** 8/13/2015 9:29 AM
Rate Case Items - In Favor

First Name: Henry **Last Name:** Lahe **Account Name:** Henry Lahe

Street Address: <<< REDACTED >>>

City: Queen Creek **State:** AZ **Zip Code:** 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

Customer stated that he hauls his water and has 2 animals that need water.

Notes:

Date:	User:	Submitted By:	Note Type:
8/13/2015	Jenny Gomez	Telephone	Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 12:06 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123869 **Opinion Codes:** **Opinion Date:** 8/13/2015 9:34 AM
Rate Case Items - In Favor

First Name: Fran **Last Name:** Evans **Account Name:** Fran Evans

Street Address:

City: **State:** **Zip Code:**

<<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

Lack of readily available water is a major hardship. Economically, Convenience and Health issues.
1 person and 6 animals.

Notes:

Date: 8/13/2015 **User:** Jenny Gomez **Submitted By:** Telephone **Note Type:** Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 9:47 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123873 **Opinion Codes:** **Opinion Date:** 8/13/2015 9:45 AM
Rate Case Items - In Favor

First Name: Nofi **Last Name:** Munoz **Account Name:** Nofi Munoz

Street Address: <<< REDACTED >>>

City: San Tan Vly **State:** AZ **Zip Code:** 85142

<<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Customer stated they haul their water and that there are 4 people in her household that depend on the standpipe.

Notes:

Date:	User:	Submitted By:	Note Type:
8/13/2015	Jenny Gomez	Telephone	Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-95-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 12:07 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123877

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 10:09 AM

First Name: Thomas D.

Last Name: Lujan

Account Name: Thomas D. Lujan

Street Address: <<< REDACTED >>>

City: Queen Creek

State: AZ

Zip Code:

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-95-0284

Docket Position: For

Consumer stated that he has three in his household and three animals and hauls his water.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 12:08 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123878 **Opinion Codes:** **Opinion Date:** 8/13/2015 10:19 AM
Rate Case Items - In Favor

First Name: Jesus **Last Name:** Huizar **Account Name:** Jesus Huizar

Street Address: <<< REDACTED >>>

City: Queen Creek **State:** AZ **Zip Code:** 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

Consumer stated that he haul his water and has 6 people in his household and two animals.

Notes:

Date: 8/13/2015 **User:** Jenny Gomez **Submitted By:** Telephone **Note Type:** Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 12:09 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123880 **Opinion Codes:** **Opinion Date:** 8/13/2015 10:51 AM
Rate Case Items - In Favor

First Name: Jayden **Last Name:** Drager **Account Name:** Jayden Drager

Street Address: <<< REDACTED >>>

City: San Tan Valley **State:** AZ **Zip Code:** 85143

<<< REDACTED >>>

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

Haul water for dust control. I have five in my household and 21 animals including chickens.

Notes:

Date:	User:	Submitted By:	Note Type:
8/13/2015	Jenny Gomez	Telephone	Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 12:09 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123881

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 10:59 AM

First Name: Judith/Dale

Last Name: Eckhardt

Account Name: Judith/Dale Eckhardt

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

We provide daily water necessities to 4 homes. We want to drill a well but don't have that kind of money. Consumer states that he haul his water and has (7) animals.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 11:24 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123885

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 11:23 AM

First Name: Richard

Last Name: Herbert

Account Name: Richard Herbert

Street Address:

City:

State:

Zip Code:

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Creating problems with money and having to take time to schedule for water and delivery. Consumer stated that he haul his water and has (4) in his household and (6) animals.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-95-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 11:35 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123889 **Opinion Codes:** **Opinion Date:** 8/13/2015 11:33 AM
Rate Case Items - In Favor

First Name: Diego **Last Name:** Robles **Account Name:** Diego Robles

Street Address: <<< REDACTED >>>

City: Queen Creek **State:** AZ **Zip Code:** 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-95-0284 **Docket Position:** For

Consumer is concern that it will create a hardship on this family. He has (8) in his household and (18) animals.

Notes:

Date:	User:	Submitted By:	Note Type:
8/13/2015	Jenny Gomez	Telephone	Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 11:38 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123891 **Opinion Codes:** **Opinion Date:** 8/13/2015 11:37 AM
Rate Case Items - In Favor

First Name: Matt & Bonnie **Last Name:** Pyles **Account Name:** Matt & Bonnie Pyles

Street Address: <<< REDACTED >>>

City: Queen Creek **State:** AZ **Zip Code:** 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

Yes, my children, livestock and whole household will suffer.

We can't afford to not haul water. Customer stated that there are (7) in the household and (4) animals.

Notes:

Date: 8/13/2015 **User:** Jenny Gomez **Submitted By:** Telephone **Note Type:** Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 11:44 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123892 **Opinion Codes:** **Opinion Date:** 8/13/2015 11:43 AM
Rate Case Items - In Favor

First Name: Steve **Last Name:** Clark **Account Name:** Steve Clark

Street Address: <<< REDACTED >>>

City: San Tan Valley **State:** AZ **Zip Code:** 85143

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

It would be very hard if our water shuts down. Customer states that they haul their water and there are (4) in the household and (14) animals.

Notes:

Date: 8/13/2015 **User:** Jenny Gomez **Submitted By:** Telephone **Note Type:** Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-95-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 11:47 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123893 **Opinion Codes:** **Opinion Date:** 8/13/2015 11:46 AM
Rate Case Items - In Favor

First Name: C. **Last Name:** Alford **Account Name:** C. Alford

Street Address: <<< REDACTED >>>

City: San Tan Valley **State:** AZ **Zip Code:** 85143

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-95-0284 **Docket Position:** For

Water is a must. We all need water to survive. Customer haul his water and has (4) in his household and (10+) animals.

Notes:

Date:	User:	Submitted By:	Note Type:
8/13/2015	Jenny Gomez	Telephone	Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-95-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 11:53 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123894

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 11:52 AM

First Name: Robert

Last Name: Gaede

Account Name: Robert Gaede

Street Address:

City:

State:

Zip Code:

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-95-0284

Docket Position: For

No Water! We rely on the standpipe for survival. We use About 700 gallons per day during the summer for showers, cooking, cleaning, etc.

Customer stated (14) in their household and (4) animals.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 12:48 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123896 **Opinion Codes:** **Opinion Date:** 8/13/2015 12:46 PM
Rate Case Items - In Favor

First Name: Marsha **Last Name:** Pena **Account Name:** Marsha Pena

Street Address: <<< REDACTED >>>

City: Queen Creek **State:** AZ **Zip Code:** 85143

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

Will not be able to get water. The low cost for the amount water makes my life livable. Will not have the funds to pay for delivery. Customer states that she has (7) in the household and (15) animals.

Notes:

Date:	User:	Submitted By:	Note Type:
8/13/2015	Jenny Gomez	Telephone	Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 12:52 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123897 **Opinion Codes:** **Opinion Date:** 8/13/2015 12:51 PM
Rate Case Items - In Favor

First Name: Jesus **Last Name:** Carrales **Account Name:** Jesus Carrales

Street Address: <<< REDACTED >>>

City: Queen Creek **State:** AZ **Zip Code:**

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

The hardship about taking the standpipe is that we only have a 800 gallon tank and have to haul twice a week. We will go without water with no standpipe.

Customer states that they have (3) in their household and (3) animals.

Notes:

Date: 8/13/2015 **User:** Jenny Gomez **Submitted By:** Telephone **Note Type:** Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 2:47 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123905

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 2:45 PM

First Name: Otto

Last Name: Johansen

Account Name: Otto Johansen

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Customer states that he haul his water and has (2) in his household and (17) animals.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 2:51 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123906 **Opinion Codes:** **Opinion Date:** 8/13/2015 2:49 PM
Rate Case Items - In Favor

First Name: Juan Carlos **Last Name:** Valencia **Account Name:** Juan Carlos Valencia
Street Address: <<< REDACTED >>>
City: San Tan Valley **State:** AZ **Zip Code:** 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

Customer states that he haul his water and has (3) in his household and (1) animal.

Notes:

Date:	User:	Submitted By:	Note Type:
8/13/2015	Jenny Gomez	Telephone	Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 2:57 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123908 **Opinion Codes:** **Opinion Date:** 8/13/2015 2:56 PM
Rate Case Items - In Favor

First Name: Lyn **Last Name:** Graham **Account Name:** Lyn Graham

Street Address: <<< REDACTED >>>

City: San Tan Valley **State:** AZ **Zip Code:** 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Sewer
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

If the standpipe closes, we will have to haul from A.J. or Florence. That will take a lot more time and money.

Customer states that he has (2) in his household and (6) animals.

Notes:

Date: 8/13/2015 **User:** Jenny Gomez **Submitted By:** Telephone **Note Type:** Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 3:03 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123909

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 3:02 PM

First Name: Juan Antonio

Last Name: Robles

Account Name: Juan Antonio Robles

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

We will be out with no water. Its our only supply of water. With no standpipe we will not have water. I can't afford to pay to have my water brought to me.

Customer states that he has (6) in his household and (30+) animals.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 3:10 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123910 **Opinion Codes:** **Opinion Date:** 8/13/2015 3:08 PM
Rate Case Items - In Favor

First Name: Jose A. **Last Name:** Robles **Account Name:** Jose A. Robles

Street Address: <<< REDACTED >>>

City: Queen Creek **State:** AZ **Zip Code:** 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

Customer states that he has (100) chickens and (6) horses.

Notes:

Date:	User:	Submitted By:	Note Type:
8/13/2015	Jenny Gomez	Telephone	Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 3:13 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123911

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 3:12 PM

First Name: Merwin

Last Name: Havins

Account Name: Merwin Havins

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Yes this would create a hardship as our well does not keep up. Customer states that their are (3) in the household and (11) animals and they haul their water.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 3:20 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123913

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 3:19 PM

First Name: Gary

Last Name: Jackson

Account Name: Gary Jackson

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

I don't have or can afford the proper trailer and tank to haul water from Florence to my home SAFLEY.

Customer states they haul their water and have (5) animals.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 3:25 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123914

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 3:24 PM

First Name: Bruce

Last Name: Bennett

Account Name: Bruce Bennett

Street Address: <<< REDACTED >>>

City: Queen Creek

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

At 72 years of age on SS we can't afford all the additional expense of going farther for water. This has created a big HARDSHIP on me and my family.

Customer states he has (5) in the household and (4) animals and haul his water.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 3:31 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123915

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 3:29 PM

First Name: Bill

Last Name: Cook

Account Name: Bill Cook

Street Address: <<< REDACTED >>>

City: Queen Creek

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Our family consists of 2 adults and 2 kids we have 4 animals. Closing the standpipe would devastate our family and animals. We typically use 150 gal. per day. The standpipe is our very important to our life and property.

Customer states that he haul his water.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 3:38 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123918 **Opinion Codes:** **Opinion Date:** 8/13/2015 3:37 PM
Rate Case Items - In Favor

First Name: Brandey **Last Name:** Strong **Account Name:** Brandey Strong

Street Address: <<< REDACTED >>>

City: San Tan Valley **State:** AZ **Zip Code:** 85143

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

We are a family of 4 with animals hauling water for a cost will be an obvious impact on us we did purchase this property (5 acres) to renovate this property to build a proper home for our children to grow up out of the city with animals.

Notes:

Date: 8/13/2015 **User:** Jenny Gomez **Submitted By:** Telephone **Note Type:** Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 3:46 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123920 **Opinion Codes:** **Opinion Date:** 8/13/2015 3:45 PM
Rate Case Items - In Favor

First Name: Michelle **Last Name:** Sandquist **Account Name:** Michelle Sandquist

Street Address: <<< REDACTED >>>

City: San Tan Valley **State:** AZ **Zip Code:** 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

I have all my water delivered! by Nick without his service we would not have water. Wade Wester 4575 W. Allen Shannon 4575 W Allen Rd.

Customer states that they have (4) in the household and (3) animals.

Notes:

Date:	User:	Submitted By:	Note Type:
8/13/2015	Jenny Gomez	Telephone	Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 3:49 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123921 **Opinion Codes:** **Opinion Date:** 8/13/2015 3:48 PM
Rate Case Items - In Favor

First Name: San & Kathy **Last Name:** Ranch **Account Name:** San & Kathy Ranch
Street Address: <<< REDACTED >>>
City: San Tan Valley **State:** AZ **Zip Code:** 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

We use this water supply for dust control. Also when our well is down we need this water supply for our animals and household use. We have a shared well and it will not support our dust control efforts for our arena, it will not alone support our livestock & animal needs. This would also cause us more crisis scheduling the arrival of our water to be delivered. Customer states they have (2) in the household and (30) animals.

Notes:

Date: 8/13/2015 **User:** Jenny Gomez **Submitted By:** Telephone **Note Type:** Investigation
NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 3:51 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123922

Opinion Codes:

Opinion Date: 8/13/2015 3:51 PM

Rate Case Items - In Favor

First Name: Filemon

Last Name: Moreno

Account Name: Filemon Moreno

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

We have no potable water so this is the only source of water for our household. We use it for everything from bathroom, to dishes, laundry and everything that pertains to normal household use. We also water some plants in our land and animals that we have. Water is vital and there is no other option for water other than paying extremely high prices for having water hauled from longer distances.

Customer states that they have (8) in their household and (10) animals and they haul their own water.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 3:54 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123923

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 3:53 PM

First Name: Steven

Last Name: Graham

Account Name: Steven Graham

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85143

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Added cost & time to travel to Florence or Apache Junction.

Customer states that he hauls his water and has (2) in his household and (6) animals.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 3:56 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123924

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 3:55 PM

First Name: Deborah

Last Name: Marsh

Account Name: Deborah Marsh

Street Address: <<< REDACTED >>>

City: Queen Creek

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Will cost us more money.

Customer states that they have (2) in the household and (5) animals.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 4:01 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123925

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 4:00 PM

First Name: John

Last Name: Yeary

Account Name: John Yeary

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Yes, we will have to haul from A.J. or Florence, if it is closed. We can not afford delivery.

Customer stated that they have (6) animals.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 4:02 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123926

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 4:02 PM

First Name: Isarel

Last Name: Aranda

Account Name: Isarel Aranda

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

We do not have any other way of getting water. I have my vehicle to haul water and water tanks I don't need to pay. I already paid for my vehicle. This going to affect me because we need water.

Customer states that they have (4) in their household.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez **Phone:** <<< REDACTED >>> **Completion Date:** 8/13/2015 4:04 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123928 **Opinion Codes:** **Opinion Date:** 8/13/2015 4:03 PM
Rate Case Items - In Favor

First Name: Alfredo **Last Name:** Aranda **Account Name:** Alfredo Aranda

Street Address: <<< REDACTED >>>

City: San Tan Valley **State:** AZ **Zip Code:** 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company **Division:** Water
Stephanie Poulin <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284 **Docket Position:** For

This will affect me by first of all its our only water supply, its going to be to much for me to pay for somebody to haul water. I have children, trees, and pets, too costly.

Customer states that he has (3) in their household and (1) animal.

Notes:

Date: 8/13/2015 **User:** Jenny Gomez **Submitted By:** Telephone **Note Type:** Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 4:06 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123929

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 4:05 PM

First Name: Rosellia

Last Name: Aranda

Account Name: Rosellia Aranda

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Well you are only leaving us without water we need water. I have plants, trees, and pets. We need water very often and sometimes very quick we only can do this by getting our own water. Who knows when we will have to wait to get water? It's too pricey.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.

WS-02987A-15-0284

Arizona Corporation Commission

Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 8/13/2015 4:08 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123930

Opinion Codes:
Rate Case Items - In Favor

Opinion Date: 8/13/2015 4:08 PM

First Name: Dustin

Last Name: Smith

Account Name: Dustin Smith

Street Address: <<< REDACTED >>>

City: San Tan Valley

State: AZ

Zip Code: 85142

Company: Johnson Utilities L.L.C. dba Johnson Utilities Company

Division: Water

Stephanie Poulin

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: WS-02987A-15-0284

Docket Position: For

Closing the standpipe will make it hard getting water. At the price of a company to haul it is way to high and couldn't afford it. Customer states that they have (5) in the household and (2) animals.

Notes:

Date:

User:

Submitted By:

Note Type:

8/13/2015

Jenny Gomez

Telephone

Investigation

NOTED AND FILED FOR THE RECORD IN DOCKET CONTROL. ALSO FILED AS A COMPLAINT.