



Arizona Corporation Commission

Utilities Complaint Form

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ARIZONA CORPORATION COMMISSION  
DOCKET CONTROL  
2015 JUL 30 AM 9 31

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Completion Date: 7/29/2015 12:29 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123562

Opinion Codes:

Opinion Date: 7/29/2015 12:25 PM

Rate Case Items - Opposed

First Name: Don

Last Name: Andrews

Account Name: Don Andrews

Street Address: <<< REDACTED >>>

City: Sedona

State: AZ

Zip Code: 86351

<<< REDACTED >>>

Company: Pine Valley Water Company

Division: Water

Lance Wischmeier

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: W-02181A-15-0216

Docket Position: Against

Pine Valley Water Co. is a poorly run company and does not deserve the huge increase they are seeking. The water loss they are claiming is ridiculous and simply not true. The owners of the company own and maintain two homes in this subdivision, one of them with a pool and a large expanse of grass that requires watering at least once a day or more at this time of year. Also 30 homeowners in this subdivision loaned the water co. one thousand dollars each to fund a arsenic water filtering system to be paid back by not being charged for water until \$1000 has been reached. In my opinion these two items alone account for water loss as they claim on their statement. A much smaller increase may be in order. Don Andrews

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Notes:

Date:	User:	Submitted By:	Note Type:
7/29/2015	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.  
REFERENCE COMPLAINT NO. 123402 FOR RESPONSE TO QUESTIONS.

Arizona Corporation Commission

DOCKETED

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DOCKETED BY	<i>JV</i>
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