



Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Completion Date: 7/29/2015 10:31 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123555 Opinion Codes: Opinion Date: 7/29/2015 10:29 AM
Rate Case Items - Opposed

First Name: Suzanne Last Name: Fuqua Account Name: Suzanne Fuqua

Street Address:

City: State: Zip Code:

Company: Pine Valley Water Company Division: Water

Lance Wischmeier <<< REDACTED >>> <<< REDACTED >>>

Nature Of Opinion:

Docket Number: W-02181A-15-0216 Docket Position: Against

***DOCKET NO. W-02181A-15-0216** OPPOSE

Company Name: Pine Valley Water Company

Docket Number: W-02181A-15-0216 - Rates

The Pine Valley Water Company was out of compliance with arsenic levels for close to 10 years. The equipment required to remedy the situation was acquired as a result of an agreement with 30+ customers to prepay water bills and get a credit on future bills. The lack of a rate increase for 10 years is a direct result of the actions not taken by PVWC to assure a safe water delivery system. The proposed rate increase appears to be unfairly distributed and greatest for low water consumers. PVWC has not operated in good faith with its customers and the rate increase request does not show any proposed retention of increased revenues to address future water system maintenance or upgrades which appears to indicate that future problems will again be left to the customers not the owners of PVWC to fund. This rate increase is neither warranted nor deserved at this time.

Notes:

Date: 7/29/2015 User: Jenny Gomez Submitted By: Telephone Note Type: Investigation

Noted and filed for the record in Docket Control REFERENCE COMPLAINT NO. 123545 FOR RESPONSE TO QUESTIONS.

Arizona Corporation Commission

DOCKETED

JUL 29 2015

DOCKETED BY [Signature]

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