

W-02181A-15-0216

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Arizona Corporation Commission

Utilities Complaint Form

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Investigator: Michael Buck	Phone: [REDACTED]	Completion Date: 7/22/2015	2015 JUL 23 A 10:11 AZ CORP COMMISSION DOCKET CONTROL
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Opinion Number: 123431	Opinion Codes: Rate Case Items - Opposed	Opinion Date: 7/22/2015 2:27:18 PM
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Customer Information			
First Name: Douglas	Last Name: Hancock	Account Name: Douglas Hancock	
Street Address: [REDACTED]	City: Sedona	State: AZ	Zip Code: 86351

Utility Information			Arizona Corporation Commission DOCKETED JUL 23 2015
Company: Pine Valley Water Company	Division: Water	DOCKETED BY <i>mub</i>	
Name: Lance Wischmeier	Phone: [REDACTED]	Email: [REDACTED]	

Nature of Opinion:	
Docket Number: W-02181A-15-0216	Docket Position: Against
From: [REDACTED]	
Sent: Saturday, July 18, 2015 7:48 AM	
Dear water folk,	
I want to express my opposition to the huge rate hike the Pine Valley Water Company has asked you to consider – Document Rate Case W-02181A-15-0216. The bill I now receive would double under the new rates. I am retired and such an increase would impose a real addition to my monthly expenses.	
The water company also proposes to make up for the \$4518 yearly loss by raising its revenue by \$32,263, another	

major hit for residents.

Note: The installation of the arsenic treatment system was paid for by the early water payments by a number of Pine Valley residents. It was not a loan the company had to repay.

I understand the need for a rate increase. We all need increases in our salaries or hourly rates, but a doubling of that amount seems highly excessive.

Thank you for your consideration.

Douglas Hancock

Notes

Date:	User:	Submission Method:	Type:
7/22/2015	MBUCK	Telephone	Investigation

Docketed/Noted for the record.

Date:
7/22/2015

This record was closed by Michael Buck on 7/22/2015 2:34 PM.