

ORIGINAL

COMMISSIONERS
BOB STUMP – Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH



0000163591

ARIZONA CORPORATION COMMISSION

July 2, 2015

To: Docket Control

RE: Arizona Public Service – Customer Comments
Docket No. E-01345A-13-0248

Arizona Corporation Commission
DOCKETED

JUL 02 2015

DOCKETED BY	MLB
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Please docket the attached ____ 35 ____ customer comments OPPOSING a rate increase.
metering changes.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2015 JUL 2 PM 1 57

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122977

Date: 6/29/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: First: Gloria Last: Korpi

Account Name: Gloria Korpi

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

From: Gloria Korpi [mailto:
Sent: Sunday, June 28, 2015 4:11 PM
To: Utilities Div - Mailbox
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Who are you representing? Only uninformed or self interest groups would even think about NOT supporting clean, accessible energy sources.

Sincerely,

Gloria Korpi
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. Trico: E-01461A-15-0057; SSVEC: E-01575A-15-0127; APS: E-01345A-13-0248
End of Comments

Date Completed: 6/29/2015

Opinion No. 2015 - 122977

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2015 - 122973

Date: 6/29/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mac

Huff

Account Name: n/a

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For Assignment

Contact Phone: (

Nature of Complaint:

From: Mac Huff [mailto:
Sent: Saturday, June 27, 2015 4:15 PM
To: Utilities Div - Mailbox
Subject: Vote NO on APS Requested Soar Rate Hike

Dear Commissioners:

I am currently installing Solar at my residence which will cover my electrical needs and provide extra power that APS will not need to generate from other sources. Today, The Google News site reported that APS wants to quadruple the current charges for connecting to their power grid and that they intend to request a larger fee next year. The APS website and mailings frequently express their commitment to Solar. At the same time they are doing all they can to kill the solar option for Arizona Home Owners by incremental rate increases and threatening larger rate hikes in the future. I am a realist and understand that APS needs a fair reimbursement to cover the cost of generating and transporting power. I am willing to pay my share if I can have reasonable assurances that the price is fair and has some predictability. I believe APS has a strategy to build uncertainty into the marketplace that will dissuade homeowners, like myself, from switching to solar energy.

Based on current news events, I recognize that some members of your commission appear to represent APS, not the voters and citizens of Arizona. As an Arizona homeowner, I am asking the commission to put aside its biases and cronyism and perform a fair and thorough consideration of the APS rate hike request. I also want to remind the Commission and APS that their future success may rapidly disappear as home centered generation and power storage systems become more affordable and the technology improves. APS should consider what their future business model will look like and how they can join the transition to alternative power generation instead of fighting the future reality like the coal industry is doing today. If APS had a forward leaning strategy for the future, I would be buying my solar system from APS, not another vendor.

Sincerely,
Your constituent

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

.

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. APS: E-01345A- 13-0248

End of Comments

Date Completed: 6/29/2015

Opinion No. 2015 - 122973

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122972

Date: 6/29/2015

Complaint Description: 19S Solar
08A Rate Case Items - Opposed

Complaint By: First: Henry Last: Harding

Account Name: Henry Harding

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

From: Henry Harding [mailto:

Sent: Friday, June 26, 2015 2:15 PM

To: Utilities Div - Mailbox

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

I am a resident of Phoenix and am appalled at the attempt by APS and SRP to monopolize the energy industry in this region. Unfortunately they want to provide all the power from their sources located way outside of Phoenix, which does not allow for intrinsic security for the entire system. By having rooftop solar we are one the one hand producing energy and securely while on the other hand reducing the need for energy by shading the rooves of the houses that have them. In my attic I have seen a 30 degree reduction of the temperature, which is without total coverage of my roof. Imagine the energy cost savings. If our leaders in this area were all knowledgeable of the effect of the heat bubble we have created in this Valley of the Sun and did something about it all of electrical cost would be reduced.

I am against this move to centralize energy production

Sincerely,

Henry Harding
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion noted and filed in Trico: Docket No. E-01461A-15-0057; SSVEC: E-01575A-15-0127 ;
APS: E-01345A- 13-0248
End of Comments

Date Completed: 6/29/2015

Opinion No. 2015 - 122972

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122961

Date: 6/26/2015

Complaint Description: 19Y Net Metering
 N/A Not Applicable

Complaint By: First: Last:
Eric Whitley

Account Name: Eric Whitley Home:

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown Contact Phone:

Nature of Complaint:

***** E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 *****

Customer sent the following -

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Why should any one have to pay for free sun light?...Solar systems are not free, it is like Desiel,whitch is a wast product! The greedie get richer and richer, so the hard working have to pay 10 times as much as they should!!!!!! Why don't do what you said you would do?

Sincerely,

Eric G Whitley
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2015 - 122961

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122960

Date: 6/26/2015

Complaint Description: 19Y Net Metering
N/A Not Applicable

First:

Last:

Complaint By: Sandra Norman Honyaoma

Account Name: Sandra Norman Honyaoma

Home:

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

***** E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 *****

Customer sent the following -

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Consider this memo as a reminder that we the, consumers of electrical services provided by APS expect you, the members of the corporation commission to honor your word. You committed not to allow utilities to charge rates for solar power until said rates could be established during a rate hearing. Please do not single out solar users to break your word and give utility companies an opportunity to take unfair advantage which they surely will.

Sincerely,

Sandra Norman Honyaoma
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/26/2015

Opinion No. 2015 - 122960

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122959

Date: 6/26/2015

Complaint Description: 19Y Net Metering
N/A Not Applicable

Complaint By: First: Ronny Last: Bolsega

Account Name: Ronny Bolsega

Home:

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:

***** E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 *****

Customer sent the following -

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

I do not believe the Utility companies should be asking for a fee or tax to consumers with owned Solar Energy. That's completely ludicrous and should be a crime. It's completely up to the independent individual of how they want to power their own house or building for that matter.

Sincerely,

Ronny Bolsega
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 6/26/2015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2015 - 122959

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122958

Date: 6/26/2015

Complaint Description: 19Y Net Metering
 N/A Not Applicable

Complaint By: First: Last:
Daphne Coulter

Account Name: Daphne Coulter Home:

Street: n/a Work:

City: n/a CBR:

State: AZ Zip: n/a is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown Contact Phone: (000) 000-0000

Nature of Complaint:

***** E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 *****

Customer sent the following -

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

The AZ utility companies have been raising rates for years, and now they want to shut down Solar Energy ? Why? Because they don't like Solar Energy competition!

Too bad, I think APS is being greedy. Are they really willing to anger their customers...well they have succeeded by angering me!

I have lived in AZ for 25 years, and I even vote as often as possible.

Sincerely,

Daphne Coulter
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 6/26/2015

Opinion No. 2015 - 122958

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122950

Date: 6/26/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: First: Daisy Last: Anderson

Account Name: Daisy Anderson

Home: (000) 000-0000

Street: email address

Work:

City: Phoenix

CBR:

State: AZ Zip: 85000

is: E-Mail

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Do what you promised!!!

Sincerely,

Daisy Anderson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/26
Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.
End of Comments

Date Completed: 6/26/2015

Opinion No. 2015 - 122950

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122954

Date: 6/26/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Jim

Stack

Account Name: Jim Stack

Home: (000) 000-0000

Street: email address

Work:

City: Phoenix

CBR:

State: AZ Zip: 85001

is: E-Mail

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Stick to your word and the tenant of your job as a AZCC regulator. Regulate the Monopoly Power companies. Hold them to the law and be fair and honest.

Sincerely,

Jim Stack

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/26

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 6/26/2015

Opinion No. 2015 - 122954

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122936

Date: 6/25/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Chris

Huie

Account Name: Chris Huie

Home: (000) 000-0000

Street: email

Work:

City: Phoenix

CBR:

State: AZ Zip: 85000

is: E-Mail

Utility Company: Trico Electric Cooperative, Inc.

Division: Electric

Contact Name:

Contact Phone:

Nature of Complaint:

Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Why is it so difficult for APS to just charge a \$10-15 grid fee to all customers connected to the grid? All customers using the grid would pay this flat fee regardless of how much energy they use and whether or not they have solar. This is fair and simple and no one can complain that they are being discriminated against.

Sincerely,

chris huie

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/25

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 6/25/2015

Opinion No. 2015 - 122936

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122841

Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Randy

Dunton

Account Name: Randy Dunton

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSE

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

as we all know solar energy is our long term path to a sustainable future, there are no other options. The utilities are waging a war on solar with special discriminatory rates determined outside the proper venue, this needs to be discussed using established procedures; rate cases. All the while the important states like California & Hawaii are increasing the RPS, and have strong government support for solar - with the resulting increase in jobs and cleaner environment, as well as showing sustainable leadership. Sadly Arizona looks to the rest of the nation as the most unfriendly state for solar. This will impact jobs and new business development. Time to put the utilities on a leash and get them in line with the interests of the people. Change is hard, yet it is inevitable, time to embrace change and support solar.

Sincerely,

Randy Dunton

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/18/2015

Opinion No. 2015 - 122841

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122838

Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: William

Whitlock

Account Name: William Whitlock

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSE

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

STAY OUT OF OUR SOLAR WORLD. You HAVE BEEN BOUGHT AND PAID FOR BY APS DARK MONEY.
GO SOMEWHERE ELSE.

Sincerely,
William Whitlock
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 6/18/2015

Opinion No. 2015 - 122838

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122842

Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Skip

Haven

Account Name: Skip Haven

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSE

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

I purchased solar for two reasons: to save money and help the environment. Raising my rates outside of established procedures is against the American way, and is contrary to the idea of conservation in the first place.

I am opposed to an illegal rate hike, and you should be too.

Sincerely,
Skip Haven
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 6/18/2015

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

End of Comments

Date Completed: 6/18/2015

Opinion No. 2015 - 122843

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122845

Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: **First:** Daisy **Last:** Anderson

Account Name: Daisy Anderson

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ **Zip:** n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSE

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

Stick to your word!

Sincerely,
Daisy Anderson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 6/18/2015

Opinion No. 2015 - 122845

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122829

Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: **First:** Carolyn **Last:** Knowlton

Account Name: Carolyn Knowlton

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ **Zip:** n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057,E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSE

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

Attention to elected ACC members. I have two properties with solar energy. I was promised at the time that I was 'Grandfathered in' in references to pay rate hikes etc. Then you changed that and I have 10 years only. Please don't go back on your word again. I am paying attention on who votes what and I will vote accordingly in the next election.

Respectfully
carolyn knowlton
yuma az
Sincerely,
carolyn knowlton
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. Closed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/18/2015

Opinion No. 2015 - 122829

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122828

Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: G & V

McMullen

Account Name: G & V McMullen

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSE

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

Arizona Corporation Commission, please stick to your word, and only discuss solar rates in the proper venue - a rate case

Sincerely,
G & V McMullen
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. Closed
End of Comments

Date Completed: 6/18/2015

Opinion No. 2015 - 122828

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone: ---

Fax: ---

Priority: Respond Within Five Days

Opinion No. 2015 - 122729

Date: 6/11/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Victor

Bain

Account Name: Victor Bain

Home:

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

***** E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 *****

Customer sent the following -

Dear Utility Division,

What is wrong with you greedy people? I'm ashamed that I even get to pay for your utility services. Get it together right for the people not your pockets...

Sincerely,

Victor Bain

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

End of Comments

Date Completed: 6/11/2015

Opinion No. 2015 - 122729

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122797

Date: 6/17/2015

Complaint Description: 19S Solar
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Mark

Mulligan

Account Name: Mark Mulligan

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

*****OPINION*****

From: Mark Mulligan [mailto:
Sent: Tuesday, June 16, 2015 7:57 PM
To: Utilities Div - Mailbox
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

If you let the utilities kill rooftop solar like SRP did without a proper rate case, we citizens will vote you out of your seat when you are up for re-election.

Sincerely,

Mark Mulligan
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/17/15 Opinion noted and filed in Dockets No. TRICO E-01461A-15-0057; SSVEC: E-01575A-15-0127; APS E-01345A 13-0248; TEP: E-0 1933A-15-0100 :
End of Comments

Date Completed: 6/17/2015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2015 - 122797

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122730

Date: 6/11/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: James

Weeder

Account Name: James Weeder

Home:

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

***** E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 *****

Customer sent the following -

Dear Utility Division,

People are looking at clean renewable sources for power. They should not be penalized for the foresight that we need to change now before it is too late. The power companies profit from excess power generated by these panels. If you continue people will completely disconnect from the power grid, and as you should know this is now possible.

Sincerely,

James Weeder
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.
End of Comments

Date Completed: 6/11/2015

Opinion No. 2015 - 122730

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Michael Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122656

Date: 6/5/2015

Complaint Description: 08A Rate Case Items - Opposed
19Y Net Metering

First:

Last:

Complaint By: Linda

Baugh

Account Name: Linda Baugh

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: N/A

CBR:

State: AZ Zip: N/A

is: E-Mail

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: n/a

Contact Phone: (000) 000-0000

Nature of Complaint:

OPPOSED DOCKET# TRICO: E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS:E-01345A-13-0248 TEP:
E-01933A-15-0100

-----Original Message-----

From: Linda baugh

Sent: Thursday, June 04, 2015 6:35 PM

To: Utilities Div - Mailbox

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

no extra charges to solar customers!

Sincerely,

Linda baugh

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/5/15 Comments noted for the record.

DOCKETED

CLOSED

End of Comments

Date Completed: 6/5/2015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2015 - 122656

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122649

Date: 6/5/2015

Complaint Description: 19S Solar
08A Rate Case Items - Opposed

First:

Last:

Complaint By:

Cory

Fricke

Account Name: Cory Fricke

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: 00000

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: n/a

Contact Phone: (000) 000-0000

Nature of Complaint:

From: Cory Fricke [mailto:
Sent: Friday, June 05, 2015 4:25 AM
To: Utilities Div - Mailbox
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Commissioner,

We need a 2nd power choice that allows us to go green. We need change to help mother earth and solar is a choice. Don't raise rates and chase solar out of AZ.

Sincerely,

Cory Fricke
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/5/15 Opinion noted and filed in Docket No. E-01461A-15-0057 (TRICO); E-01575A-15-0127; (SSVEC): E-01345A-13-0248 (APS): E-0 1933A-15-0100 (TEP): closed
End of Comments

Date Completed: 6/5/2015

Opinion No. 2015 - 122649

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone:** **Fax:**

Priority: Respond Within Five Days

Opinion No. 2015 - 122624 **Date:** 6/3/2015

Complaint Description: 08A Rate Case Items - Opposed
19Y Net Metering

Complaint By: **First:** Marty **Last:** Escarcega

Account Name: Marty Escarcega **Home:** (000) 000-0000

Street: email address **Work:**

City: Tucson **CBR:**

State: AZ **Zip:** 85701 **is:** E-Mail

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: n/a **Contact Phone:** (000) 000-0000

Nature of Complaint:

Docket Nos. E-01461A-15-0057 (TRICO); E-01575A-15-0127 (SSVEC);
E-01345A-13-0248 (APS); E-0 1933A-15-0100 (TEP)

Dear Utility Division,

Please, encourage utilities to find away to subsidize solar panels for customers. This could allow each home with solar to be a generator for the utility. DO NOT penalize customers for purchasing solar system.

Sincerely,

Marty Escarcega
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/03
Emailed to the Phoenix ACC office for docketing in all four dockets.

Docket Nos. E-01461A-15-0057 (TRICO); E-01575A-15-0127 (SSVEC);
E-01345A-13-0248 (APS); E-0 1933A-15-0100 (TEP)

FILE CLOSED.
End of Comments

Date Completed: 6/3/2015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2015 - 122624

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Tom Davis

Priority: Respond Within Five Days

Opinion No. 2015 - 122681

Date: 6/9/2015

Complaint Description: 19S Solar
08A Rate Case Items - Opposed

First:

Last:

Complaint By: valery

Dubon

Account Name: valery Dubon

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

State: AZ Zip: n/a

is: E-Mail

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: n/a

Contact Phone: (000) 000-0000

Nature of Complaint:

Docket Nos: E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248,; E-01933A-15-0100

-----Original Message-----

From: valery Dubon

Sent: Tuesday, June 09, 2015 1:40 AM

To: Utilities Div - Mailbox

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

We want you to stick to your word or there will be leagal concequences...We all fight you for years to come...solar is here to stay and lead the way for clean energy...help to build the future.

Sincerely,

valery Dubon

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Comments noted for the record and docketed. CLOSED.

End of Comments

Date Completed: 6/9/2015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2015 - 122681

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Michael Buck

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122812

Date: 6/17/2015

Complaint Description: 08A Rate Case Items - Opposed
19Y Net Metering

First:

Last:

Complaint By: **John**

Spall

Account Name: John Spall

Home: (000) 000-0000

Street: N/A

Work: (000) 000-0000

City: N/A

CBR:

State: AZ Zip: N/A

is: E-Mail

Utility Company. **Miscellaneous Solar**

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

OPPOSED DOCKET NO.s E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-0 1933A-15-0100

From: John Spall

Sent: Tuesday, June 16, 2015 2:05 PM

To: Utilities Div - Mailbox

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-01933A-15-0100 UNS:

Dear Utility Division,

Four utilities are trying to levy charges on solar customers outside of established procedures.

Utilities shouldn't get special treatment to raise rates for solar.

The fair process for discussing solar rates is in a rate case.

All Commissioners, and APS, have stated that solar rates should be looked at in a rate case.

The Commission should stick to their word and not let utilities raise rates outside of the proper venue.

Sincerely,

John Spall

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/17/15 DOCKETED FOR THE RECORD. CLOSED

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/17/2015

Opinion No. 2015 - 122812

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2015 - 122823

Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: **First:** Marcella **Last:** Lambert

Account Name: Marcella Lambert

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ **Zip:** n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSE

To: Utilities Div - Mailbox

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

Please do not allow utility companies to charge solar users for anything more than the power they have actually consumed.

Sincerely,
Marcella LAMBERT
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. Closed
End of Comments

Date Completed: 6/18/2015

Opinion No. 2015 - 122823

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2015 - 122822

Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: **First:** Marlene **Last:** Jacques

Account Name: Marlene Jacques

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ **Zip:** n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSE

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Commissioner,

APS couldn't stress enough the importance of my going Solar, and now it seems the solar customers are being hounded because we do have solar.

Of course they are motivated by money, but it seems rotten that they hound us for doing what they proposed...going so,ar.

Sincerely,

Marlene Jacques
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. Closed
End of Comments

Date Completed: 6/18/2015

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2015 - 122822

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2015 - 122821

Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: **First:** Anna **Last:** Enriquez-Robinson

Account Name: Anna Enriquez-Robinson **Home:** (000) 000-0000

Street: n/a **Work:**

City: n/a **CBR:**

State: AZ **Zip:** n/a **is:**

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A **Contact Phone:** (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSE

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

Please use the proper venue!

Sincerely,

Anna Enriquez-Robinson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. Closed
End of Comments

Date Completed: 6/18/2015

Opinion No. 2015 - 122821

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2015 - 122819

Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: **First:** Frank **Last:** Karsai

Account Name: Frank Karsai

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ **Zip:** n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSE

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Commissioner,

Gentlemen / Ladies,

You have been elected to protect the residents of Arizona from unfair fees and taxes levied on us by companies such as APS. Please keep this in mind when deliberating on unnecessary (unwarranted, unjust) solar fees. No decision should be made until APS submits for it's 2016 Rate Hearing Case. At that time it will be appropriate for ACC to consider if, in fact, any changes to the current solar fee is necessary.

This bits and pieces approach to taxing solar customers is unfair and without basis.

I respectfully request that the commissioners postpone any solar based decisions until the 2016 rate hearing.

Please remember you have been elected by the people as our voice of reason and protection.

Frank Karsai Jr
frank.karsai@external.eni.com
623-433-9370

Sincerely,

Frank Karsai
End of Complaint

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control. Closed
End of Comments

Date Completed: 6/18/2015

Opinion No. 2015 - 122819

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2015 - 122818

Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: **First:** Lynn **Last:** Holzner

Account Name: Lynn Holzner

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ **Zip:** n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSE

Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

Please follow the proper procedures and honor you word

Sincerely,

Lynn Holzner
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
End of Comments

Date Completed: 6/18/2015

Opinion No. 2015 - 122818

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone: (602) 364-1066

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 122854

Date: 6/19/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: **First:** James **Last:** Taylor

Account Name: James Taylor

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ **Zip:** n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSED

Dear Utility Division,

I purchased a solar system because I wanted lower electric bills during our HOT summers. I know that what electricity I produce goes into the electric grid for Arizona and other states. Since I help furnish electricity I don't believe I should be taxed. My production with other home owners helps to keep SRP, APS and other companies from being forced to spend millions of dollars on new plants to meet the needs of their customers. PLEASE keep your promise not to tax homeowners with solar. Having coal fired production plants will only lead to worse air quality than we currently have.

Sincerely,

James Taylor
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/19/15: Entered for the record and docketed
End of Comments

Date Completed: 6/19/2015

Opinion No. 2015 - 122854

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Tom Davis

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 122867

Date: 6/19/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Jayne

Stake

Account Name: Jayne Stake

Home: (000) 000-0000

Street: n/a

Work: (000) 000-0000

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NO. E-01461A-15-0057, E-01575A-15-0127, E-01345A-13-0248, E-01933A-15-0100 OPPOSED

Dear Utility Division,

I have recently learned that there are four utilities that are trying to levy additional charges for those of us who are solar customers. Further, they are attempting to do so outside of the accepted rate case procedure. Both APS and the Commission has stated that any changes of this kind should be considered within the rate case procedure.

I am especially concerned about this effort because any such additional taxes will discourage potential solar customers from going solar. The initial expense for a system (In our case, \$22,000 after tax incentives and the APS rebate) is such that any additional costs to the resident or business will clearly discourage solar development in our state. In regard to solar energy users, we are only 5th in the country per capita. With our great sunny weather, we can be number one if solar customers are treated fairly by the utilities. Let's work together to make Arizona the first state in solar!

Sincerely,

Jayne Stake
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/19/15: Entered for the record and docketed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/19/2015

Opinion No. 2015 - 122867

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion . No. 2015 - 122880

Date: 6/22/2015

Complaint Description: 19Y Net Metering
19S Solar

Complaint By: First: Rich Last: Mason

Account Name: Rich Mason Home: (000) 000-0000

Street: n/a Work:

City: n/a CBR: :rmason43@live.com]

State: AZ Zip: n/a is:

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown Contact Phone: (000) 000-0000

Nature of Complaint:

E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

From: Rich Mason [mailto:
Sent: Monday, June 15, 2015 2:22 PM
To: Utilities Div - Mailbox
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248 TEP: E-0 1933A-15-0100 UNS:

Dear Utility Division,

Please stick to the ACC's previous word that no changes to current solar plans should be considered unless it is part of a rate case.

This bits an pieces approach to the regulations if not in the best interest of the people you were elected by to protect their rights.

Sincerely,

Rich Mason
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/22/2015

Opinion No. 2015 - 122880

E-01345-13-0248

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez **Phone** _____

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2015 - 122937

Date: 6/25/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

Complaint By: **First:** Mark **Last:** Rasmusson

Account Name: Mark Rasmusson **Home:** (000) 000-0000

Street: email **Work:**

City: Phoenix **CBR:**

State: AZ **Zip:** 85000 **is:** E-Mail

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For Assignment **Contact Phone** _____

Nature of Complaint:

Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

Stick to your word. I pay APS to tell the truth. Not to lie.

Sincerely,

mark rasmusson
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

6/25
Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.
End of Comments

Date Completed: 6/25/2015

Opinion No. 2015 - 122937

E. 01345A-13-0248

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122970

Date: 6/29/2015

Complaint Description: 08A Rate Case Items - Opposed
19S Solar

Complaint By: First: Tim Last: Kosse

Account Name: Tim and Kate Kosse

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ Zip: n/a

is:

Utility Company: Miscellaneous Solar

Division: electric/solar

Contact Name: N/A

Contact Phone: (000) 000-0000

Nature of Complaint:

DOCKET NOS. E-01461A-15-0057 E-01575A-15-0127 E-01345A-13-0248 E-01933A-15-0100

From: Kate Kosse [mailto:
Sent: Wednesday, June 24, 2015 5:04 PM
To: Utilities Div - Mailbox
Subject: Trico: Docket No. E-01461A-15-0057 SSVEC: E-01575A-15-0127 APS: 13-0248

Dear Utility Division,

The least citizens should be able to expect from those in elected positions is to keep their promises. This isn't complicated. Review rate changes, including punitive ones against solar, as part of a rate case, not outside the normal process.

With respect,
Tim and Kate Kosse

Sincerely,

Kate Kosse
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Docketed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/29/2015

Opinion No. 2015 - 122970
