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JIM CAIN
8241 E. ZEMSKY ST.
TUCSON, AZ. 85710

Arizona Corporation Commission
DOCKETED

JUL 13 2015

Arizona Corporation Commission
Susan Bitter Smith – Chairman
1200 W. Washington
Phoenix, Arizona 85007-2996

DOCKETED BY *MLB*

April 10, 2015

Dear Susan Bitter Smith,

I would like to file a complaint about Southwest Gas. They have charged me a 50% weather adjustment on my statement, plus a 25% Basic Service fee. This is nothing short of robbery without a gun.

I never signed a contract with them stating that if they wanted to pay themselves more bonuses or if the weather was warmer than normal, They could charge me more. I am not responsible for the weather.

They drive around in the best Trucks and Equipment that money can buy, and try to tell you they are not making enough money ?

The weather issue does not ring true anyway. As you can see from the enclosed statement, we used almost twice as much gas this March as we did the same period last year, and we still got hit with the 50% Weather adjustment.

These Utility Companies should not be allowed to be a For-Profit Corporation. If the Customer only has one place to get the product, they should have to be a Non-Profit Co-op.

You should be ashamed of yourself for allowing them to get away with this.

Sincerely,

Jim Cain
Jim Cain

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