

W-02514A-14-0343

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 122772

Date: 6/16/2015

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

First:

Last:

Complaint By: Kathy

Hamilton

JUN 16 2015

Account Name: Kathy Hamilton

Home DOCKETED BY  
Work: (000) 000-0000 *DAB*

Street:

CBR:

City: Green Valley

is: E-Mail

State: AZ Zip: 85614

Utility Company: Quail Creek Water Co., Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED

W-02514A-14-0343

06/11/2015  
Kathy Hamilton

Green Valley, AZ 85614  
Phone:  
Email:

Case or Utility Company: Quail Creek Water Company  
Docket Number: W-02514A-0343  
Position: Con

RECEIVED  
JUN 16 P 2:26  
WATER  
AZ CORP COMMISSION  
DOCKET CONTROL

I would like to make additional comments based upon the direct testimony posted online on May 13, 2014 (Wesley C. Van Cleve, Atty.- Legal Division, A.C.C.)

If the ACC does not feel that a 40% increase in the base fee (\$15 to \$21.23) is justified for customers with a 5/8" meter, how can an increase from \$25 to \$45 (80%) possibly be reasonable for customers with a 1" meter? Some of the homes with 1" meters are only ~50 square feet larger than some of those with 5/8" meters (and some of the smaller homes have a casita adding another ~200-300 square feet, which means they have more square footage, plus additional water fixtures and they still pay lower rates).

None of the information posted by either QCWC or the ACC explains why a residential 1" meter customers pays more to begin with, let alone what the impact of the proposed rates will be. If the ACC rates are implemented, a 1" meter customers will pay over \$66 per month for using 4,000 gallons (base fee, water, taxes, & fees), while a 5/8" meter customer will pay about \$33 per month. What is the justification or rationale for this discrepancy? This inequitable treatment is not fair to all customers.

\*End of Complaint\*

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Utilities' Response:

Investigator's Comments and Disposition:

Entered for the record and docketed. Inquiry sent to Company to explain 1" meter vs. 5/8" meter.  
\*End of Comments\*

Date Completed: 6/16/2015

Opinion No. 2015 - 122772

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