

W. 02514A-14-0343

ORIGINAL



0000163431

ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: 520-344-3022

Fax:

Priority: Respond Within Five Days

Opinion      No. 2015 - 122678

Date: 6/9/2015

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By:      First: John      Last: Emery

Account Name: John Emery

Home: (000) 000-0000

Street:

Work:

City: Green Valley

CBR

State: AZ      Zip: 85614

is:

RECEIVED  
2015 JUN 16 A 9:06  
AZ CORP COMMISSION  
DOCKET CONTROL

Utility Company: Quail Creek Water Co., Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

DOCKET NO. W-02514A-14-0343      OPPOSED

Complainant:

First let me state that I am not opposed to a rate increase by Quail Creek Water Company. We haven't had a rate increase in some time and I'm sure it's justified. My objection is to the unfair application of the new suggested tier system that creates two classes of residents, with one paying more for basic services than the other, regardless of water consumption. That is definitely discriminatory against residents with new larger meters. This is completely unfair to single out one group of residents of our community to impose a higher rate than our neighbors just because we have a 1" meter installed in our house. I was told it was to encourage water conservation. We've lived in Quail Creek for 10 years, and previously had the smaller meters. Our water consumption habits have not changed because we have a larger meter. In fact, we use less now because our yard is smaller and we have more native desert plants which require no water. It seems that the reason is we "might" use more water because we have a bigger meter. Small meters on houses with a pool will use a lot more water than we do. If water conservation is truly the reason for a tiered water system, it would seem fair, reasonable, and more successful that consumers pay more as they consume more. Since consumption is metered, charges should be increased as you increase consumption. Not arbitrarily because you have a bigger meter.

\*End of Complaint\*

Arizona Corporation Commission

DOCKETED

JUN 16 2015

Utilities' Response:

Investigator's Comments and Disposition:

Docketed

\*End of Comments\*

DOCKETED BY      DAB

Date Completed: 6/9/2015

Arizona

Arizona Corporation Commission

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

---

**Opinion No. 2015 - 122678**

---