



ORIGINAL



0000163335

RECEIVED

2015 JUN -1 P 1:39

May 29, 2015
Via Overnight Delivery

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

AZ CORP COMMISSION
DOCKET CONTROL Arizona Corporation Commission

DOCKETED

JUN 01 2015

RE: **Inmate Calling Solutions, LLC d/b/a ICSolutions**
Replacement Tariff Pages
DN. T-04294A-15-0152

DOCKETED BY	DAB
-------------	-----

Dear Sir or Madam:

Enclosed for filing please find the original and thirteen (13) copies of replacement tariff pages submitted on behalf of Inmate Calling Solutions, LLC d/b/a ICSolutions. This filing is submitted at the request of Staff in connection with the above referenced Docket Number.

The following replacement tariff pages are included with this filing:

2nd Rev. Page 23 Corrects margin note
3rd Rev. Page 24 Incorporates omitted text

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. Any questions you may have regarding this filing should be directed to my attention at 407-740-3005 or via email to swarren@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Sharon R. Warren
Consultant to Inmate Calling Solutions, LLC

cc: Kenneth Dawson (via email) - ICS
file: ICS - Arizona - Inmate
tms: AZn1501a

Enclosures
SW/lm

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 ICS Prepaid Institutional Calling Services, (Cont'd.)

3.4.1 General, (Cont'd.)

A. Prepaid Debit Service

(T)

With a Debit Card or Debit Account, the each inmate has the option to transfer funds from his/her commissary account to purchase a debit card or have calls paid for directly out of the inmate's commissary account. This is accomplished by facility personnel or through a direct interface between the commissary system and the inmate phone system. This account is associated with the inmate's Personal Identification Number (PIN.) When the inmate places a call, he/she has the option of calling collect or debit. Once debit is selected, the inmate enters the PIN and called telephone number. All purchases on a Debit Account are paid to and handled by the Institution. The Company receives payment from the Institution; it does not engage in direct monetary transactions with the inmate. Debit cards or Debit Accounts may be purchased in any amount subject to the requirements or restrictions of the Confinement Institution.

(T)
|
|
(T)

The Company's system automatically informs the caller of the amount of purchased services applied to or remaining on the Prepaid Account, and provides prompts to place a call by entering the destination telephone number. The charge for network usage is deducted from the Account on a real time basis as the call progresses.

(T)
|
|
|

Debit Card or Debit Account services expire six (6) months from the date of purchase/sale. Since services are consumed in the order purchased, each new purchase will typically reset the expiration timeframe. Consumers may cancel services and request a refund prior to expiration. No refunds will be issued after the service expiration date.

|
|
|
(T)

Issued: May 12, 2015
By:

Ken Dawson, Director Contracts & Regulatory
2200 Danbury Street
San Antonio, TX 78217

Effective: June 12, 2015

AZn1501a

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)

3.4 ICS Prepaid Institutional Calling Services, (Cont'd.)

3.4.1 General, (Cont'd.)

B. Prepaid Collect Service

(T)

Prepaid Collect Service is available for those parties (Customers) who receive collect calls from inmates in Confinement Institutions. A prepaid account is set up by the Company for the Customer. The inmate will receive an authorization code, and instructions for accessing and using the service. If the payment into the account is provided via the Customer's credit card, credit verification procedures are carried out under the terms specified in Section 2 of this tariff. Payments to the account are made to and handled by the Company via arrangement with a specified financial institution. The Company does not engage in direct monetary transactions with the inmate.

(T)

The Company's system automatically informs the account holder of the balance of purchased services applied to or remaining on the Prepaid Account prior to acceptance of the call. The charge for network usage is deducted from the Account in full minute increments on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call.

(T)

|

|

(T)

Prepaid Collect services expire six (6) months from the date of purchase/sale. Consumers may request a refund for any unexpired services. Since services are consumed in the order purchased, each new purchase will typically reset the expiration timeframe. Consumers may cancel services and request a refund prior to expiration. No refunds will be issued after the expiration date.

(T)

|

|

|

(T)

Initial or additional purchases of prepaid services may be made via selected retail outlets with which the Company may contract to receive Customer payments, or via Western Union, commercial credit card, debit card or e-checks. Payments may be made in any amount.

(T)

Prepaid Collect Services are available 24 hours a day, seven days per week. Access to telephone service by an inmate may be subject to time of day and usage restrictions imposed by individual Confinement Institutions. No minimum service period applies.

(T)

Charges for network usage for Prepaid Institutional Calls are deducted from the Account in full minute increments on a real time basis as the call progresses. The account holder will also receive a reminder message when the account balance has one minute of usage remaining. All calls must be charged against an Account that has sufficient available balance. Calls in progress will be terminated by the Company if the balance on the Account is insufficient to continue the call.

(T)

|

|

|

|

(T)

Issued: May 12, 2015

Effective: June 12, 2015

By:

Ken Dawson, Director Contracts & Regulatory
 2200 Danbury Street
 San Antonio, TX 78217

AZn1501a