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ARIZONA CORPORATION COMMISSION
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1 SHAPIRO LAW FIRM, P.C.
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4 Attorneys for Navajo Water Co., Inc.

5 **BEFORE THE ARIZONA CORPORATION COMMISSION**

6 IN THE MATTER OF THE APPLICATION
7 OF NAVAJO WATER CO., INC., AN
ARIZONA CORPORATION, FOR A
8 DETERMINATION OF THE FAIR VALUE
OF ITS UTILITY PLANTS AND
9 PROPERTY AND FOR INCREASES IN ITS
WATER RATES AND CHARGES FOR
10 UTILITY SERVICE BASED THEREON.

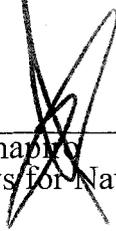
DOCKET NO: W-03511A-14-0304

NOTICE OF COMPLIANCE

11
12 Navajo Water Co., Inc. (the "Company") hereby submits this Notice of
13 Compliance with Decision No. 75038 (April 23, 2015). Decision No. 75038 directs the
14 Company to select three Best Management Practices Tariffs ("BMPs") and file them in
15 the docket as a compliance item. BMPs 3.6, 3.8, and 5.2 are attached as **Exhibit A**.

16 RESPECTFULLY SUBMITTED this 5th day of May, 2015.

17 SHAPIRO LAW FIRM, P.C.

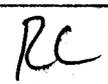
18
19 By 
20 Jay L. Shapiro
Attorneys for Navajo Water Co., Inc.

21
22 **ORIGINAL** and thirteen (13) copies
of the foregoing were filed
23 this 5th day of May, 2015, with:

24 Docket Control
Arizona Corporation Commission
25 1200 W. Washington Street
Phoenix, AZ 85007
26

Arizona Corporation Commission
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COPY of the foregoing was hand-delivered
this 5th day of May, 2015, to:

Teena Jibilian, ALJ
Hearing Division
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, AZ 85007

COPY of the foregoing was e-mailed & hand-delivered
this 5th day of May, 2015, to:

Robin Mitchell
Legal Division
Arizona Corporation Commission
1200 W. Washington Street
Phoenix, AZ 85007
rmitchell@azcc.gov

COPY of the foregoing was e-mailed & mailed
this 5th day of May, 2015, to:

Robert T. Hardcastle
Brooke Utilities, Inc.
P.O. Box 82218
Bakersfield, CA 93380
rth@brookeutilities.com

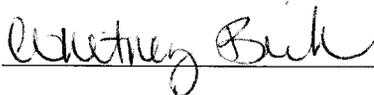
By: 

EXHIBIT A

Navajo Water Co., Inc.			
		Revised	SHEET NO
W-03511A-14-0304			

Customer High Water Use Inquiry Resolution Tariff – BMP 3.6

PURPOSE

A program for the Company to assist its customers with their high water-use inquiries and complaints (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.6: Customer High Water Use Inquiry Resolution).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle high water use inquiries as calls are received.
2. Calls shall be taken by a customer service representative who has been trained on typical causes of high water consumption as well as leak detection procedures that customers can perform themselves.
3. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to the customer's residence to conduct a leak detection inspection and provide the customer with water conservation measures. The leak detection inspection may consist of a meter read check for flow verification. If the on-site inspection is requested by the customer, the Commission approved meter re-read tariff fee shall apply.
4. The Company shall follow up in some way on every customer inquiry or complaint and keep a record of inquiries and follow-up activities.

ISSUED: May 5, 2015	ISSUED BY: Jason Williamson Navajo Water Co., Inc. 7581 E. Academy Boulevard, Suite 229 Denver, Colorado 80230 (720) 949-1384 Decision No. 75038	EFFECTIVE: May 1, 2015
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Navajo Water Co., Inc.			
		Revised	SHEET NO
W-03511A-14-0304			

Water Waste Investigations and Information Tariff – BMP 3.8

PURPOSE

A program for the Company to assist customers with water waste complaints and provide customers with information designed to improve water use efficiency (Modified Non-Per Capita Conservation Program BMP Category 3: Outreach Services 3.8: Water Waste Investigations and Information).

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically R14-2-403 and R14-2-410, and were adapted from the Arizona Department of Water Resources' Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. The Company shall handle water waste complaints as calls are received.
2. Calls shall be taken by a customer service representative who has been trained to determine the type of water waste and to determine if it may be attributed to a leak or broken water line.
3. The Company shall follow up on every water waste complaint.
4. Upon request by the customer or when the Company determines it is warranted, a trained Field Technician shall be sent to investigate further and notify the responsible party of the waste and offer assistance and information to prevent waste in the future.
5. A letter of enforcement will be issued to customers with water running beyond the curb and/or off the customers' property due to such things as, but not limited to, backwashing of pools, broken sprinkler heads, and over watering of lawns beyond the saturation point.
6. The same procedures outlined above in item #4 will be followed in the event of a second violation. Termination of service may result in the event of the third violation within a 12 month period. In the event of a third violation the customer's service may be terminated per Arizona Administrative Code R14-2-410C, R14-2-410D and R14-2-410E (applicable service reconnection fees shall apply).
7. The Company shall record each account and each instance noted for water waste, the action taken and any follow-up activities.
8. Subject to the provisions of this tariff, compliance with the water waste restriction will be a condition of service.
9. The Company shall provide to its customers a complete copy of this tariff and all attachments upon request and to each new customer. The customer shall abide by the water waste restriction.
10. If a customer believes he/she has been disconnected in error, the customer may contact the Commission's Consumer Services Section at 1-800-222-7000 to initiate an investigation.

ISSUED: May 5, 2015	ISSUED BY: Jason Williamson Navajo Water Co., Inc. 7581 E. Academy Boulevard, Suite 229 Denver, Colorado 80230 (720) 949-1384	EFFECTIVE: May 1, 2015
	Decision No. 75038	

Navajo Water Co., Inc.			
		Revised	SHEET NO
W-03511A-14-0304			

WATER SYSTEM TAMPERING TARIFF – BMP 5.2

PURPOSE

The purpose of this tariff is to promote the conservation of groundwater by enabling the Company to bring an action for damages or to enjoin any activity against a person who tampers with the water system.

REQUIREMENTS

The requirements of this tariff are governed by Rules of the Arizona Corporation Commission, specifically Arizona Administrative Code (“AAC”) R14-2-410 and the Arizona Department of Water Resources’ Required Public Education Program and Best Management Practices in the Modified Non-Per Capita Conservation Program.

1. In support of the Company’s water conservation goals, the Company may bring an action for damages or to enjoin any activity against a person who: (1) makes a connection or reconnection with property owned or used by the Company to provide utility service without the Company’s authorization or consent; (2) prevents a Company meter or other device used to determine the charge for utility services from accurately performing its measuring function; (3) tampers with property owned or used by the Company; or (4) uses or receives the Company’s services without the authorization or consent of the Company and knows or has reason to know of the unlawful diversion, tampering or connection. If the Company’s action is successful, the Company may recover as damages three times the amount of actual damages.
2. Compliance with the provisions of this tariff will be a condition of service.
3. The Company shall provide to all its customers, upon request, a complete copy of this tariff and AAC R14-2-410. The customers shall follow and abide by this tariff.
4. If a customer is connected to the Company water system and the Company discovers that the customer has taken any of the actions listed in No. 1 above, the Company may terminate service per AAC R14-2-410.
5. If a customer believes he/she has been disconnected in error, the customer may contact the Commission’s Consumer Services Section at 1-800-222-7000 to initiate an investigation.

ISSUED: May 5, 2015	ISSUED BY: Jason Williamson Navajo Water Co., Inc. 7581 E. Academy Boulevard, Suite 229 Denver, Colorado 80230 (720) 949-1384	EFFECTIVE: May 1, 2015
	Decision No. 75038	