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BEFORE THE ARIZONA CORPORATION COMMISSION

COMMISSIONERS

Arizona Corporation Commission

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AZ CORP COMMISSION  
DOCKET CONTACT

SUSAN BITTER SMITH - Chairman  
BOB STUMP  
BOB BURNS  
DOUG LITTLE  
TOM FORESE

DOCKETED

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DOCKETED BY [Signature]

IN THE MATTER OF THE APPLICATION  
OF ARIZONA TELEPHONE COMPANY,  
AN ARIZONA CORPORATION, TO  
DEREGULATE VOICE MAIL SERVICES.

DOCKET NO. T-02063A-14-0207

**PROCEDURAL ORDER**  
**(Sets a Hearing)**

**BY THE COMMISSION:**

On June 25, 2014, Arizona Telephone Company ("Arizona Telephone") filed with the Arizona Corporation Commission ("Commission") an application to deregulate voice mail services pursuant to A.R.S. § 40-281 and for withdrawal of the tariffs applicable to such services.

Pursuant to A.A.C. R14-3-101, the Commission now issues this Procedural Order to govern the preparation and conduct of this proceeding.

IT IS THEREFORE ORDERED that the **hearing** in the above-captioned matter shall be held on **July 20, 2015, at 10:00 a.m.**, or as soon thereafter as is practical, at the Commission's office, 1200 West Washington St., Hearing Room No. 1, Phoenix, Arizona 85007.

IT IS FURTHER ORDERED that the Staff Report, or any testimony and associated exhibits or to be presented at hearing on behalf of **Staff** shall be reduced to writing and filed on or before **June 26, 2015**.

IT IS FURTHER ORDERED that any testimony and associated exhibits to be presented at hearing on behalf of **intervenors** shall be reduced to writing and filed on or before **July 6, 2015**.

IT IS FURTHER ORDERED that any rebuttal testimony and associated exhibits to be presented at hearing by **Arizona Telephone** shall be reduced to writing and filed on or before **July 15, 2015**.

IT IS FURTHER ORDERED that any objections to any testimony or exhibits shall be made at the commencement of the hearing.

1 IT IS FURTHER ORDERED that all testimony and evidence will be filed and entered “on the  
2 public record” unless a prior determination has been made by the Administrative Law Judge or  
3 Commission that the material is confidential.

4 IT IS FURTHER ORDERED that all testimony filed shall include a table of contents which  
5 lists the issues discussed.

6 IT IS FURTHER ORDERED that any substantive corrections, revisions, or supplements to  
7 pre-filed testimony shall be reduced to writing and filed no later than five days before the witness is  
8 scheduled to testify.

9 IT IS FURTHER ORDERED that intervention shall be in accordance with A.A.C. R14-3-105,  
10 except that **all motions to intervene must be filed on or before July 1, 2015.**

11 IT IS FURTHER ORDERED that any motions which are filed in this matter and which are  
12 not ruled upon by the Commission within 20 business days of the filing date of the motion shall be  
13 deemed denied.

14 IT IS FURTHER ORDERED that any responses to motions shall be filed within five business  
15 days of the filing date of the motion.

16 IT IS FURTHER ORDERED that any replies shall be filed within five business days of the  
17 filing date of the response.

18 IT IS FURTHER ORDERED that Arizona Telephone shall provide public notice of the  
19 hearing in this matter, in the following form and style with the heading in no less than 18-point bold  
20 type and the body in no less than 10-point regular type:

21 **PUBLIC NOTICE OF HEARING ON ARIZONA TELEPHONE COMPANY’S**  
22 **APPLICATION TO DEREGULATE VOICE MAIL SERVICES**  
**DOCKET NO. T-02063A-14-0207**

23 On June 25, 2015, Arizona Telephone Company (“Arizona Telephone”) filed with the  
24 Arizona Corporation Commission (“Commission”) an application to deregulate voice  
25 mail services and for withdrawal of the tariffs applicable to such services. Arizona  
Telephone does not currently offer voice mail services to its customers, but wishes to  
be allowed to offer voice mail services at unregulated rates.

26 **How You Can View or Obtain a Copy of the Application.** Copies of the  
27 application and all other filings pertaining to the application are available from  
28 Arizona Telephone at **[Insert Company Address]**; at the Commission’s Docket

1 Control Center at 1200 West Washington, Phoenix, Arizona; and on the internet via  
2 the Commission's website ([www.azcc.gov](http://www.azcc.gov)) using the e-Docket function.

3 **Arizona Corporation Commission Public Hearing Information.** The Commission  
4 will hold a hearing on this matter beginning **July 20, 2015, at 10:00 a.m.**, at the  
5 Commission's offices, 1200 West Washington Street, Phoenix, Arizona. Public  
6 comments will be taken on the first day of the hearing. You may also file your written  
7 comments electronically by going to the Commission's homepage at [www.azcc.gov](http://www.azcc.gov) and  
8 clicking on "Submit a Public Comment" button or mailing a letter referencing **Docket  
No. T-02063A-14-0207** to: Arizona Corporation Commission, Consumer Services  
Section, 1200 West Washington Street, Phoenix, AZ 85007. If you require  
assistance, you may contact the Consumer Services Section at 1-800-222-7000 or  
602-542-4251.

9 Interested parties may participate in this matter through (1) filing for intervention and  
10 becoming a formal party to the proceeding; or (2) through written or oral public  
11 comment. Any interested person may file written public comments regarding  
Arizona Telephone's application in Docket No. T-02063A-14-0207 at any time.

12 If you do not intervene in this proceeding, you will receive no further notice of the  
13 proceedings in this docket. However, all documents filed in this docket are available  
14 online (usually within 24 hours after docketing) at the Commission's website  
[www.azcc.gov](http://www.azcc.gov) using the e-Docket function, located at the bottom of the website  
homepage. RSS feeds are also available through e-Docket.

15 **About Intervention.** The law provides for an open public hearing at which, under  
16 appropriate circumstances, interested parties may intervene. Any person or entity  
17 entitled by law to intervene and having a direct and substantial interest in the matter  
18 will be permitted to intervene. **If you wish to intervene, you must file an original  
and 13 copies of a written motion to intervene with the Commission, and you  
must send copies of the motion to Arizona Telephone or its counsel and to all  
parties of record in the case. Your motion to intervene must contain the  
following:**

- 19 1. Your name, address, telephone number, and that of any other person upon  
20 whom service of documents is to be made;
- 21 2. A short statement of your interest in the proceeding (e.g., a customer or  
22 potential customer of Arizona Telephone, a member or shareholder of Arizona  
Telephone, etc.);
- 23 3. A statement certifying that you have mailed a copy of the motion to intervene  
24 to Arizona Telephone or its counsel and to all parties of record in the case;  
and
- 25 4. If you are not an individual representing yourself and you are not represented  
26 by an attorney who is an active member of the Arizona State Bar, any  
appropriate documentation demonstrating the intervenor's compliance with  
Arizona Supreme Court Rules 31, 38, and 42, as applicable.

27 The granting of motions to intervene is governed by A.A.C. R14-3-105, except that  
28 **all motions to intervene must be filed on or before July 1, 2015.** The granting of  
intervention, among other things, entitles a party to present sworn evidence at the

1 hearing and to cross examine other witnesses. However, failure to intervene will not  
2 preclude any interested person or entity from appearing at the hearing and making a  
3 statement on their own behalf. All parties must comply with Arizona Supreme Court  
4 Rules 31, 38, and 42 and A.R.S. § 40-243 with respect to the practice of law.

5 **If you do intervene, and wish to present direct testimony and associated exhibits**  
6 **at the hearing, you must, on or before July 6, 2015: (1) reduce your direct**  
7 **testimony and associated exhibits to writing, (2) file the original and 13 copies**  
8 **with the Commission's Docket Control Center by 4:00 p.m., and (3) mail a copy**  
9 **to each party.**

10 **Americans with Disabilities Act ("ADA")/Equal Access Information.** The  
11 Commission does not discriminate on the basis of disability in admission to its public  
12 meetings. Persons with a disability may request a reasonable accommodation such as  
13 a sign language interpreter, as well as request this document in an alternative format,  
14 by contacting the ADA Coordinator, Shaylin Bernal, at SABernal@azcc.gov, voice  
15 phone number 602-542-3931. Requests should be made as early as possible to allow  
16 time to arrange the accommodation.

17 IT IS FURTHER ORDERED that Arizona Telephone shall cause a copy of the above notice  
18 to be **published** in a newspaper of general circulation in its service territory by **May 29, 2015**, and  
19 shall cause a copy of the above public notice to be mailed to all its customers either as a bill insert in  
20 its **May 2015 billings**, or as a separate mailing by **May 29, 2015**.

21 IT IS FURTHER ORDERED that Arizona Telephone shall file, by **June 5, 2015**, an  
22 **Affidavit of Mailing and Publication** with the Commission.

23 IT IS FURTHER ORDERED that all parties must comply with Arizona Supreme Court Rules  
24 31, 38, and 42 and A.R.S. § 40-243 with respect to practice of law in Arizona and before the  
25 Commission and admission *pro hac vice*.

26 IT IS FURTHER ORDERED that withdrawal of representation must be made in compliance  
27 with A.A.C. R14-3-104(E) and Rule 1.16 of the Rules of Professional Conduct (under Arizona  
28 Supreme Court Rule 42). Representation before the Commission includes appearance at all hearings  
and procedural conferences, as well as all Open Meetings for which the matter is scheduled for  
discussion, unless counsel has previously been granted permission to withdraw by the Administrative  
Law Judge or the Commission.

IT IS FURTHER ORDERED that the Ex Parte Rule (A.A.C. R14-3-113 - Unauthorized  
Communications) applies to this proceeding and shall remain in effect until the Commission's

1 Decision in this matter is final and non-appealable.

2 IT IS FURTHER ORDERED that the Administrative Law Judge may rescind, alter, amend,  
3 or waive any portion of this Procedural Order either by subsequent Procedural Order or by ruling at  
4 hearing.

5 DATED this 30<sup>th</sup> day of April, 2015.

6   
7 TEENA JIBILIAN  
8 ADMINISTRATIVE LAW JUDGE

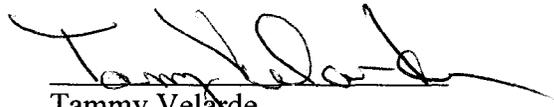
9 Copies of the foregoing mailed  
10 this 30<sup>th</sup> day of April, 2015 to:

11 Craig A. Marks  
12 Craig A. Marks, PLC  
13 10645 N. Tatus Blvd., Suite 200-676  
14 Phoenix, AZ 85028

15 Janice Alward, Chief Counsel  
16 Legal Division  
17 ARIZONA CORPORATION COMMISSION  
18 1200 W. Washington Street  
19 Phoenix, AZ 85007

20 Steven Olea, Director  
21 Utilities Division  
22 ARIZONA CORPORATION COMMISSION  
23 1200 W. Washington Street  
24 Phoenix, AZ 85007

25 COASH & COASH  
26 COURT REPORTING, VIDEO AND  
27 VIDEOCONFERENCING  
28 1802 North 7<sup>th</sup> Street  
Phoenix, AZ 85006

By:   
23 Tammy Velarde  
24 Assistant to Teena Jibilian