

ORIGINAL

COMMISSIONERS
BOB STUMP - Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH



0000163066

ARIZONA CORPORATION COMMISSION

4-29-15

To: Docket Control

RE: EPCOR Docket # W-01303A-09-0343 and SW-01303A-09-0343

Please docket the attached 3 customer comments in support of consolidation in the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission
DOCKETED

APR 29 2015

DOCKETED BY	RC
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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2015 APR 29 P 3:20

RECEIVED

SW-01303A-09-0343
W-01303A-09-0343

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 120091

Date: 12/15/2014

Complaint Description: 08H Consolidation - In Favor
N/A Not Applicable

Complaint By: First: Susanna Last: Tomlins

Account Name: n/a Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: Sun City CBR:

State: AZ Zip: 00000 is:

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name: Jane French Contact Phone:

Nature of Complaint:

Name: susanna tomkins
Date: 12/13/2014
Address:
Phone: 000000 000
CityStateZip: sun city az 85373
Cell:
Docket:
DocketNo: w01303a090343
Utility: epcor
Position: Other
Email:

Comments: I have one of the lowest water bills in the community and it is still \$120.00-\$140.00. It is only my son and I in the house. I have all desert plants in front that I do not water and nothing at all in the backyard, my dogs don't even get to enjoy grass, just dirt because of the outrageous water bills. It is a struggle to pay this being a single income, single parent household. If I would have known that American water was going to sell it and they were going to raise it this much, I would not have bought here. The last company it was \$70.00 and I had grass and 4 people in the house, same with my last residence in Peoria, had 5 people and lots of grass and garbage was included also. We need to go for full consolidation, that is the only fair way to go with this!

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. SW-01303A-09-0343 & W-01303A-09-0343. closed
End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 12/15/2014

Opinion No. 2014 - 120091

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Diana Larson

Sun City, AZ 85373
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket No. SW-01303A-09-0343 & W-01303A-09-0343. closed
End of Comments

Date Completed: 12/15/2014

Opinion No. 2014 - 120090

SW-01303A-09-0343
W-01303A-09-0343

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2014 - 119932

Date: 12/4/2014

Complaint Description: 08Q EPCOR
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Betty & Bryan Douglas

Account Name: Betty & Bryan Douglas

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name:

Contact Phone: (

Nature of Complaint:

*****OPPOSED*****

From:

Sent: Wednesday, December 03, 2014 10:18 PM

To: bstump@azcc.gov.; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns

Cc: Utilities Div - Mailbox

Subject: Docket Numbers SW-01303A-09-0343 and WS-01303A-14-0010

We would like to voice our objection to some of the multi-part Epcor Water request for rate increases.

The portion of the application for a water and waste water increase should be backed by a solid business case that justifies an increase. If Epcor presents a solid case, then you must decide on what increase is reasonable.

However, the balance of the application, the adjuster mechanisms, the system improvement benefits (SIB) and the consolidation of Sun City with other water districts is unreasonable and should be denied.

Betty and Bryan Douglas

Sun City,
Arizona.85351

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket no. WS-01303A-14-0010. closed

End of Comments

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 12/4/2014

Opinion No. 2014 - 119932

ARIZONA CORPORATION COMMISSION

12/4/2014

2014 - 119932

12/4/2014