

**ORIGINAL**

**COMMISSIONERS**  
BOB STUMP - Chairman  
GARY PIERCE  
BRENDA BURNS  
BOB BURNS  
SUSAN BITTER SMITH



0000163065

**ARIZONA CORPORATION COMMISSION**

RECEIVED

2015 APR 29 P 3:21

April 29, 2015

To: Docket Control

AZ CORP COMMISSION  
DOCKET CONTROL

RE: Arizona Public Service - Customer Comments

Docket No. E-01345A-13-0248

Please docket the attached 6 customer comments OPPOSING a rate increase.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission  
**DOCKETED**

APR 29 2015

DOCKETED BY rc

E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Jenny Gomez

**Phone:**

**Fax:** (

**Priority:** Respond Within Five Days

**Opinion No.** 2015 - 122150

**Date:** 4/29/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**First:**

**Last:**

**Complaint By:** Susan

Arnold

**Account Name:** Susan Arnold

**Home:** (000) 000-0000

**Street:** n/a

**Work:**

**City:** n/a

**CBR:**

**State:** AZ Zip: n/a

**is:** E-Mail

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (

**Nature of Complaint:**

\*\*DOCKET NO. E-01345A-13-0248\*\*OPPOSE

-----Original Message-----

From: Susan Arnold [mailto:  
Sent: Tuesday, April 28, 2015 5:44 PM  
To: Utilities Div - Mailbox  
Subject: Solar rates

Dear Utility Division,

The Commission should stick to their word and not let utilities raise rates outside of the proper venue.

Sincerely,

Susan Arnold  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control.  
\*End of Comments\*

**Date Completed:** 4/29/2015

**Opinion No.** 2015 - 122150

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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E-01345A-13-0248

**ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM**

**Investigator:** Jenny Gomez

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion No.** 2015 - 122149

**Date:** 4/29/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**First:**

**Last:**

**Complaint By:** Perry

Kapadia

**Account Name:** Perry Kapadia

**Home:** (000) 000-0000

**Street:** n/a

**Work:**

**City:** n/a

**CBR:**

**State:** AZ Zip: n/a

**is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:**

**Nature of Complaint:**

\*\*DOCKET NO. E-01345A-13-0248\*\*OPPOSE

-----Original Message-----

From: Perry Kapadia [mailto:  
Sent: Tuesday, April 28, 2015 7:49 PM  
To: Utilities Div - Mailbox  
Subject: Please decrease the Solar rates

Dear Utility Division,

Kindly give more credit to generate solar electricity to households instead of charging them a fees/bill. Thx.

Sincerely,

Perry Kapadia  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket.  
\*End of Comments\*

**Date Completed:** 4/29/2015

**Opinion No.** 2015 - 122149

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Jenny Gomez

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion No.** 2015 - 122147

**Date:** 4/29/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**First:**

**Last:**

**Complaint By:** Cathy Della

Penta

**Account Name:** Cathy Della Penta

**Home:** (000) 000-0000

**Street:** n/a

**Work:**

**City:** n/a

**CBR:**

**State:** AZ **Zip:** n/a

**is:** E-Mail

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (

**Nature of Complaint:**

DOCKET NO. E-01345A-13-0248 OPPOSE

-----Original Message-----

From: Cathy Della Penta [mailto:  
Sent: Tuesday, April 28, 2015 7:54 PM  
To: Utilities Div - Mailbox  
Subject: Docket #15-0100 Solar Tariff

Dear Commissionser,

Ladies, Gentlemen and Commissioners:

It does not make sense for each utility to separately request to levy charges on solar customers. This is outside of established procedures. Why should utilities get special treatment in this manner?

All of the Commissioners, as well as APS, have stated that the proper venue to discuss the solar rates should be done in a rate case, and that would involve all 4 utilities being considered at one time. The rate case is a far more efficient use of your time. Please stand by your word.

I thank you for your time and consideration in this matter.

Sincerely,

Cathy Della Penta  
\*End of Complaint\*

**Utilities' Response:**

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket.

\*End of Comments\*

**Date Completed:** 4/29/2015

**Opinion No.** 2015 - 122147

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E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Jenny Gomez

**Phone:**

**Fax:** (

**Priority:** Respond Within Five Days

**Opinion No.** 2015 - 122146

**Date:** 4/29/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**First:**

**Last:**

**Complaint By:** Laurie

Velasquez

**Account Name:** Laurie Velasquez

**Home:** (000) 000-0000

**Street:** n/a

**Work:**

**City:** n/a

**CBR:**

**State:** AZ Zip: n/a

**is:** E-Mail

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:**

**Nature of Complaint:**

DOCKET NO. E-01345A-13-0248 OPPOSE

-----Original Message-----

From: Laurie Velasquez [mailto:  
Sent: Tuesday, April 28, 2015 8:26 PM  
To: Utilities Div - Mailbox  
Subject: Taxing Solar Customers

Dear Commissionser,

There are procedures for raising rates. These include public hearings. I know that this seems like such an inconvenience for both the ACC and the utilities. Still, you could at least pay lip service to the law. Do not let utilities raise rates outside of the proper venue.

Sincerely,

Laurie Velasquez  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket.  
\*End of Comments\*

**Date Completed:** 4/29/2015

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Opinion No. 2015 - 122146

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E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Jenny Gomez

**Phone:**

**Fax:**

**Priority:** Respond Within Five Days

**Opinion No.** 2015 - 122145

**Date:** 4/29/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**First:**

**Last:**

**Complaint By:** Levi

Williams

**Account Name:** Levi Williams

**Home:** (000) 000-0000

**Street:** n/a

**Work:**

**City:** n/a

**CBR:**

**State:** AZ Zip: n/a

**is:** E-Mail

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (

**Nature of Complaint:**

DOCKET NO. E-01345A-13-0248 OPPOSE

-----Original Message-----

From: Levi Williams [mailto:  
Sent: Tuesday, April 28, 2015 9:04 PM  
To: Utilities Div - Mailbox  
Subject: Please don't kill solar!

Dear Commissionser,

By passing this fee, this will put a huge damper on solar! Please do not kill solar and think about it before voting!

Sincerely,

Levi Williams  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket.  
\*End of Comments\*

**Date Completed:** 4/29/2015

**Opinion No.** 2015 - 122145

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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E-01345A-13-0248

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

**Investigator:** Jenny Gomez      **Phone:**      **Fax:** 3

**Priority:** Respond Within Five Days

**Opinion No.** 2015 - 122143      **Date:** 4/29/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**Complaint By:**      **First:** Jared      **Last:** Gillespie

**Account Name:** Jared Gillespie      **Home:** (000) 000-0000

**Street:** n/a      **Work:**

**City:** n/a      **CBR:**

**State:** AZ      **Zip:** n/a      **is:** E-Mail

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment      **Contact Phone:** (

**Nature of Complaint:**  
DOCKET NO. E-01345A-13-0248 OPPOSE

From: jared gillespie [mailto:  
Sent: Tuesday, April 28, 2015 9:05 PM  
To: Utilities Div - Mailbox  
Subject: APS trying to follow SRP monopoly

Dear Commissioner,

APS wont quit, will they! They keep trying to destroy solar. I am happy about your decision in 2013. I implore you to stop APS in their tracks. Do not approve their proposals that will negatively affect solar customers in any way. Thank you.

Sincerely,

jared gillespie  
\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket.  
\*End of Comments\*

**Date Completed:** 4/29/2015

**ARIZONA CORPORATION COMMISSION**  
**UTILITY COMPLAINT FORM**

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**Opinion No. 2015 - 122143**

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