

W-20541A-15-0119



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**ORIGINAL**

**ARIZONA CORPORATION COMMIS  
UTILITY COMPLAINT FORM**

**Investigator:** Tom Davis

**Priority:** Respond Within Five Days

**Opinion No.** 2015 - 121944

**Date:** 4/15/2015

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** **First:** James **Last:** Jones

**Account Name:** James Jones

**Street:**

**City:** Concho

**State:** AZ **Zip:** 85924

**Work:** (000) 000-0000

**CBR:**

**is:**

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AZ CORP COMMISS  
DOCKET CONTR

**Utility Company:** Cedar Grove Water, Inc.

**Division:** Water

**Contact Name:**

**Nature of Complaint:**

OPPOSED

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ELECTRIC

4/15/15: Phone Call

Customer is opposed to the current 54.4% rate increase stating that Company received an increase just several years before. Customer feels that the new increase seems to be way to high. It is hard to keep paying more money for water when you are on a fixed income.

\*End of Complaint\*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

4/15/15: Entered for the record and docketed

\*End of Comments\*

**Date Completed:** 4/15/2015

**Opinion No.** 2015 - 121944

Arizona Corporation Commission

**DOCKETED**

APR 15 2015

DOCKETED BY