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ARIZONA CORP COMMISSION
DOCKET CONTROL

April 13, 2015

Via UPS Overnight Delivery

Re: *Quarterly Lifeline Report*
Docket T-20802A-11-0174
Decision No. 73344

Dear Executive Director:

As a result of the granting of the Application for ETC status in Arizona of TerraCom, Inc. ("TerraCom"), Terracom agreed to abide by the conditions included in the Staff Recommendations section of the above-named decision number.

Staff Recommendation Number 43, paragraph H, is as follows:

TerraCom shall submit in Docket Control, as a compliance item in this docket, a quarterly report detailing the total number of Lifeline customers, the total number of customers removed from the customer base due to 60-day inactivity, the number of customers removed from the customer base due to annual verification and the total number of customers who voluntarily relinquished Lifeline service. In compiling the data for these reports, TerraCom must comply with 47 C.F.R. §54.405(e)(3), in which the FCC outlines the de-enrollment policy for non-usage and 47 C.F.R. §54.407(c), in which the FCC defines activities that constitute usage. The quarterly report should be submitted as a compliance item in this docket on the 15th of the month following the end of each calendar quarter, beginning January 15, 2013, or with the first complete quarter following the offering of prepaid Lifeline calling plans, whichever is earlier.

Attached, please find an original and thirteen (13) *redacted* copies of the information requested above for the 1st quarter of 2015. The **confidential** version of this report has been filed separately and under seal with a copy to Brian Bozzo in the Compliance Division. Please let me know if there are any questions regarding this filing.

Arizona Corporation Commission
DOCKETED
APR 14 2015

Sincerely,

Matt Dean
Regulatory Agent for TerraCom, Inc.
405-755-8177 x103
mdean@telecompliance.net

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Enclosures

Cc: Brian Bozzo, Compliance Division, AZCC

TerraCom, Inc.

Arizona Quarterly Lifeline Report - Qtr 1 2015

REDACTED VERSION

Docket number 11-0174

Total Lifeline customers at end of each month

Jan 2015	REDACTED
Feb 2015	REDACTED
Mar 2015	REDACTED

Lifeline customers removed for non-usage during:

Jan 2015	REDACTED
Feb 2015	REDACTED
Mar 2015	REDACTED

Lifeline customers removed due to annual verification during:

Jan 2015	REDACTED
Feb 2015	REDACTED
Mar 2015	REDACTED

Lifeline customers who voluntarily ended service during:

Jan 2015	REDACTED
Feb 2015	REDACTED
Mar 2015	REDACTED