

ORIGINAL

G-01551A-10-0458

Debra Scordato

From: Casey J <kcjoej@icloud.com>
Sent: Monday, March 09, 2015 5:47 AM
To: Forese-Web
Subject: EEP Weather Adjustment



What was your roll in Southwest Gas EEP Weather Adjustment ?

Thanks
Casey

Arizona Corporation Commission
DOCKETED
APR 13 2015

DOCKETED BY	RC
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AZ CORP COMMISSION
DOCKET CONTROL

2015 APR 13 P 3:35

RECEIVED

Debra Scordato

G-01551A-10-0458

From: Marc Sabb <msabb@mac.com>
Sent: Wednesday, March 04, 2015 11:23 AM
To: Forese-Web
Subject: Southwest gas surcharge

I'm writing to complain about the "weather" surcharge on my SW Gas bill. I did not realize this was going on until this month. Is this what we get when we elect Republicans to run our utility watchdog? I thought that the Republican motto was free enterprise. But no, not when it comes to the utility user. In a month where the weather is warmer than normal and I expected a lower bill I got one that was just as high as when I was using more therms. This is insane, charging people for NOT using energy! There is no way to justify this in a rational manner, you guys passed rules that allow this to occur. There should be a lot more angry people up in arms about this. This is a FOR PROFIT company. If they can not make it then they go under and someone else take over. Pretty simple.

So you have deregulated the company and regulated the user. I have no choice in gas supplier and am on a fixed income. Again, there can be no logical justification for this. This is fat cat politics writ large. You are a politically elected official so politics must color your every decision and you should be protecting the customer, not the utility. This is anything but free-market. We should be charged only for what we individually use. I gladly pay my gasoline tax because i know where the money is spent. This is like taxation without representation. It is surely a tax no matter what you may deem to call it.

Debra Scordato

G-01551A-10-0458

From: Bob Wright <abby3796@cox.net>
Sent: Friday, March 27, 2015 5:33 PM
To: Forese-Web
Subject: Southwest Gas EEP Weather Adjustment

Dear Sir,

I am curious why there was no notification that Southwest Gas added a EEP Weather Adjustment to our bill.

The only real gas usage we have is in the wintertime because my wife suffers from Arthritis and we need to keep the house warm in the winter.

We even installed an electric hot water heater because we have Solar. We also received a rebate for installing this hot water heater.

We are on a fixed income and I find it hard to understand why we should pay for gas we are not using.

Your attention to this matter would be greatly appreciated.

Robert Wright
3796 N 156th Lane Goodyear, Az

Debra Scordato

G-01551A-10-0458

From: Dennis Thompson <carefreecowboy@1791.com>
Sent: Sunday, March 29, 2015 7:51 AM
To: Forese-Web
Subject: Weather Adj. Bill

Arizona Corporate Commission

Dear

I have spent valuable hard earned money to reduce my energy consumption and save valuable resources.

During the month of February my family was shocked to find that we were actually penalized for reducing our gas consumption. On a \$14.74 gas usage bill, we had an EEP Weather Adjustment of \$7.73 tacked on. We're retired and on a fixed income. This is a slap in the face for Arizonians who actually try to save energy.

Sincerely,

Dennis Thompson

3302 W Twain Ct

Anthem, AZ 85086

623-551-4166

Debra Scordato

G-01551A-10-0458

From: DOOGIE8744@aol.com
Sent: Sunday, March 29, 2015 7:58 AM
To: Forese-Web
Subject: EEP Weather Adjustment

Dear Mr. Forese,

We live in PebbleCreek and were just made aware of an adjustment to our Southwest Gas bill under the heading, "EEP Weather Adjustment." It appears to be a charge for gas we did not use and goes up or down depending upon the amount of gas usage each month.

Here are examples of our billings so far in 2015:

Dec. - \$76.10 (usage charges), \$22.50 (EEP Weather Adjustment) = total bill \$121.36
Jan. - \$172.42 (usage charges), -\$4.22 (EEP Weather Adjustment) = total bill \$190.13
Feb. - \$72.82 (usage charges), \$37.97 (EEP Weather Adjustment) = total bill \$133.57
Mar. - \$49.60 (usage charges), \$16.88 (EEP Weather Adjustment) = total bill \$84.88

We did not keep the records from 2014 prior to December, however, I am certain an analysis would have yielded similar results. When the usage is up, the EEP Weather Adjustment goes down. It's a pretty clever way to sneak an extra charge in to the consumer, when revenues are down due to an unusually warm winter.

This is simply outrageous that we are getting charged for gas we did not use. I'm sure this adjustment goes unnoticed by so many Southwest Gas customers, as they receive their bills electronically and pay online, not paying attention to the many charges added to each monthly bill. The above adjustments might not seem like much to you, but when you're on a fixed income, every dollar matters.

Please explain how this is legal, when it was approved by the Arizona Corporation Commission, and whether a notice was provided to all Southwest Gas customers explaining this "adjustment."

Your response would be greatly appreciated.

Sincerely,

Richard Hauser
623-535-7890
14839 W. Piccadilly Road
Goodyear, AZ 85395

Debra Scordato

G - 01551A - 10 - 0458

From: Victoria S. Davis <victoriasdavis@gmail.com>
Sent: Monday, March 30, 2015 9:44 AM
To: Forese-Web
Subject: The EEP Weather Adj.

Commissioner Tom Forese:

Can you help get rid of the EEP Weather Adjustment charge that the Corporation Commission allowed the utility companies to charge if we don't use enough of their product?

It's hard to believe that the Arizona Corporation Commission approved such a pernicious tax on us....for me it was a whopping \$23.20 just for my March bill, when I finally found out that this charge is one of the reasons my bills had been so much higher this winter than they were last winter.

This EEP Weather Adjustment tax was approved by Commissioner Bob Stump. Would you please let him know, in no uncertain terms, that this unjust, snuck-in-the-dark tax is unacceptable.

Please figure out how to undo this tax and require the utility companies to refund our money. Many of us are on fixed incomes and this tax is burdensome and oppressive and was passed without letting people know about it.

Thank you,
Vicki Davis
victoriasdavis@gmail.com

Debra Scordato

G-01551A-10-0458

From: Kitchen <wkitchen@cox.net>
Sent: Thursday, March 26, 2015 9:32 PM.
To: Forese-Web
Subject: eep

This is a sleazy way to do business!

Regards,

W.N. Kitchen



This email has been checked for viruses by Avast antivirus software.
www.avast.com

Debra Scordato

G-01551A-10-4548

From: jkh2125@aol.com
Sent: Thursday, March 26, 2015 8:38 PM
To: Forese-Web
Subject: eep weather adj

Can you explain the eep weather adj charge of \$13.36? Jane Holdcroft

 jkh2125@aol.com

Debra Scordato

G-01551A-10-0458

From: John Nichol <jnnichol@cox.net>
Sent: Friday, March 27, 2015 9:04 AM
To: Forese-Web
Subject: gas bill

I don't see how this is legal. We are trying to conserve and you penalize us. Who approved this?
LaJuana Nichol jnnichol@cox.net



This email has been checked for viruses by Avast antivirus software.
www.avast.com

Debra Scordato

G-01551A-10-0458

From: Phil Motta <pamotta@gmail.com>
Sent: Sunday, March 15, 2015 12:33 PM
To: Forese-Web
Subject: I'm being gassed by Southwest

Dear Mr. Forese,

While I'm known as a moderate politically, I'm a pretty conservative guy, all in all. But the idea of an all-Republican Corporation Commission scares me, especially as I opened my Southwest Gas bill and saw that my actual usage charge was \$45.58 and the "EEP Weather Adjustment" was 53% of that amount - \$23.91! Then, of course, there was the "basic service charge" (I assume covering the cost of billing me and such, which apparently is not included in the calculation of the "usage" charge). This is akin to the solar fees the electric utilities want to charge people for the audacity of not using their products!

Now I know you were not around when this was originally enacted, but I wanted to register my reaction to you. The mind boggles at what sorts of stunts could be pulled for outfits like APS.

While all (or some) of these utilities are guaranteed a profit (tell me how to sign up for that privilege), your job is to regulate them for the benefit of users, not to see how fool-proof you can make things for the utilities.

Pinnacle West has since sold the subsidiary, but I always thought it was ironic that SunCor had so much capital to invest/spend in the community development business, all courtesy of APS rate-payers. How'd that happen?

Thanks,

Phil Motta
Paradise Valley

Debra Scordato

G-01551A-10-0458

From: Carole Barnes Boyer <cboyer24@cox.net>
Sent: Wednesday, April 01, 2015 3:08 PM
To: Forese-Web
Subject: EEP WEATHER ADJUSTMENT

Really? You thought this was a good idea? Just more ways to gouge the public.