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0000162659

Utilities Division
Executive Director

ARIZONA CORPORATION COMMISSION

To: Docket Control

ORIGINAL

3/27/15

RE: EPCOR Docket # WS-01303A-14-0010

Please docket the attached 3 customer comments regarding the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division - Consumer Services

Arizona Corporation Commission

DOCKETED

MAR 27 2015

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ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

WS-01303A-14-0010

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 120687 Date: 1/29/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Helmuth Last: Hack

Account Name: Helmuth Hack Home:

Street: Work:

City: Youngtown CBR:

State: AZ Zip: 85363 is: E-Mail

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name: Contact Phone:

Nature of Complaint:

DocketNo:WS-01303A-14-0010

From: Util-PublicComment
Sent: Wednesday, January 28, 2015 4:40 PM
To: Util-PublicComment
Cc:
Subject: Public Comment

Name:Helmuth Hack
Date:1/28/2015
Address:
Phone:
CityStateZip:Youngtown, AZ 85363
Cell:
Docket:0000150740.pdf: NOTICE OF INTENT TO FILE RATE APPLICATION
DocketNo:WS-01303A-14-0010
Utility:Epcor
Position:Con
Email

Comments:In Epcor's 1/10/14, they state: 5) Major Causes of the request to increase customer water rate: Declining residential water usage per Customer. High rates are causing harm to the public. Citizens reduce usage to offset the rising costs. If Epcor continues to harass the people (since 2009) with continuing rate increases, the level of water usage will be so low that the State Health Department will become concerned of a health epidemic. This is immoral to place profits above the public's health. If two countries would treat each other this way, surely they would end up in war! Epcor, since ownership, has not shown the competence that other water companies have shown. Either they are confused and are being told to buy products that are to solve a

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

fictional problem, or they are skimming the public wealth barrel. Why is it that Epcor continues to seek Rate Increases while other companies do not? I will tell you. For the year 2013, Epcor's parent company, Edmonton, Canada, reported a whopping \$112,000,000 profits from the operations in Arizona and New Mexico. No wonder they keep requesting rate increases, using the Fair Value trick. The Sun City community is now on their fifth (5th) water company. They all asked and received rate increases based on the Fair Value trick. Depreciation of equipment was paid and then the companies sold the business for a profit, where is the money set aside for infrastructure breakage? They ran off with the money. With all that money gone, what happens when there is a catastrophe? Despite this belief and push nationally for "Large Economies of Scale", Epcor is purposely using the Commission at the expense of the Commission's standing with the Public. Water/Waste Water is a "Small Economies of Scale! If they cannot live with what they have and use the large profits they have gained to bring the system up to par, they should not be granted the time of day. Instead, their right to operate should be revoked and Eminent Domain commenced by local jurisdictions. I pray that the Arizona Corporation Commission would come to their senses and realize that a "Water-Waste Water Company" is not the same thing as a Telephone/Telegraph Company, nor a Electric Company, nor a Railroad Company, nor a Natural Gas company that you are treating it as.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

1/29

Emailed to the Phoenix ACC office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 1/29/2015

Opinion No. 2015 - 120687

WS-01303A-14-0010

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone: (520) 628-6555

Fax: (520) 628-6559

Priority: Respond Within Five Days

Opinion No. 2014 - 119756

Date: 11/20/2014

Complaint Description: 08Q EPCOR
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Edward

Jacewicz

Account Name: Edward Jacewicz

Home: (000) 000-0000

Street: email

Work:

City: Sun City

CBR: edwardscaz@hotmail.com

State: AZ Zip: 85351

is: E-Mail

Utility Company: EPCOR Water *AAWC

Division: Water

Contact Name: Jane French

Contact Phone: (623) 815-3109

Nature of Complaint:

Docket # WS-01303A-14-0010

-----Original Message-----

From: Edward Jacewicz [mailto:edwardscaz@hotmail.com]

Sent: Wednesday, November 19, 2014 4:20 PM

To: Bob Stump; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns

Cc: Utilities Div - Mailbox

Subject: Oppose Proposed EPCOR Consolidation Proposal

Red. Docket WS-01303A-14-0010

As a retired resident of Sun City, I oppose Consolidation, SIB & Adjuster Mechanisms in EPCOR wastewater & water rate cases.

A homeowner chooses to purchase a home in a particular area based on many factors including the utility rate history, magnitude and expected future rates. Allowing the EPCOR proposed changes is like changing the rules after a game starts. It is not fair or just for anybody. It is especially unfair to impose a system that causes older retired Sun City residents, living on fixed incomes, to pay more so that another district will pay less. EPCOR rates already are higher than most other water companies. The proposed new rates will cause a severe hardship for many Sun City residents.

Please do not allow them to change the rules after the game has started. Please do not approve the EPCOR consolidation proposal.

Edward J. Jacewicz
10538 W. Connecticut Ave.
Sun City, AZ 85351-3825

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/21

Emailed to the Phoenix office for docketing.

FILE CLOSED.

End of Comments

Date Completed: 11/21/2014

Opinion No. 2014 - 119756

WS-01303A-14-0010

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone:

Fax: (

Priority: Respond Within Five Days

Opinion No. 2014 - 119932

Date: 12/4/2014

Complaint Description: 08Q EPCOR
08A Rate Case Items - Opposed

First:

Last:

Complaint By: Betty & Bryan Douglas

Account Name: Betty & Bryan Douglas

Home: (000) 000-0000

Street:

Work: (000) 000-0000

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: EPCOR Sewer *AAWC

Division: sewer

Contact Name:

Contact Phone:

Nature of Complaint:

*****OPPOSED*****

From:

Sent: Wednesday, December 03, 2014 10:10 PM

To: bstump@azcc.gov.; Gary Pierce; Susan Bitter Smith; Brenda Burns; Bob Burns

Cc: Utilities Div - Mailbox

Subject: Docket Numbers SW-01303A-09-0343 and WS-01303A-14-0010

We would like to voice our objection to some of the multi-part Epcor Water request for rate increases.

The portion of the application for a water and waste water increase should be backed by a solid business case that justifies an increase. If Epcor presents a solid case, then you must decide on what increase is reasonable.

However, the balance of the application, the adjuster mechanisms, the system improvement benefits (SIB) and the consolidation of Sun City with other water districts is unreasonable and should be denied.

Betty and Bryan Douglas

Sun City,
Arizona.85351

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion noted and filed in Docket no. WS-01303A-14-0010. closed

End of Comments

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Date Completed: 12/4/2014

Opinion No. 2014 - 119932
