

W-02514A-14-0343



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ARIZONA CORPORATION COMI  
UTILITY COMPLAINT FORM

Investigator:

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122791

Date: 6/17/2015

Complaint Description: 08A Rate Case Items - Opposed  
N/A Not Applicable

Complaint By: First: Linda Last: Piron

Account Name: Linda Piron

Street: N/A

City: N/A

State: AZ Zip: N/A

Home:

Work:

CBR:

is: E-Mail

ORIGINAL

RECEIVED  
2015 JUN 17 P 4: 08  
AZ CORP COMMISSION  
DOCKET CONTROL

Utility Company: Quail Creek Water Co., Inc.

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

OPPOSED DOCKET NO. W-02514A-14-0343

Arizona Corporation Commission

DOCKETED

JUN 17 2015

From: Piron, Linda  
Sent: Tuesday, June 16, 2015 6:39 AM  
To: Utilities Div - Mailbox  
Subject: Docket # W-02514A-14-0343

DOCKETED BY

Quail Creek Water Company rate increase application. Just because the builder installed a 1' meter in our home, does not mean that we are using more water. All the homes in Quail Creek are basically 2 person residences, and most all the homes have the same amount of bathrooms and plumbing. What is the justification for a higher fixed base fee, which includes no water usage, and then a proposed higher water usage cost? A gallon of water should not cost me anymore that any of my neighbors.

To even request such a rate disparity is unreasonable and unfair. It seems that the builder is penalizing residents that chose to build homes with a larger square footage. Didn't the builder already get enough profit on the size of the home when it was build, now they want to charge those same residents more for water over the course of their living in the community? So we are penalized for that which we had no choice or control over, certainly not in the least fair to any of the residents put in this situation.

Whatever percentage the rate increase turns out to be, although a 48% rate increase is definitely extreme, the rates should be equitable to all residents. And, we should not be subsidizing the Stone House community next door.

This inequality needs to be fixed by charging all residents the same flat base rate and using only one set of tiered per 1000 gallon rates. Equal rates for all based on water usage only, not size of meter or type of home. This is the only acceptable and equitable solution to the rate increase application.

Linda J. Piron  
\*End of Complaint\*

ARIZONA CORPORATION COMMISSION  
UTILITY COMPLAINT FORM

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Utilities' Response:

Investigator's Comments and Disposition:

6/17/15 DOCKETED CLOSED  
\*End of Comments\*

Date Completed: 6/17/2015

Opinion No. 2015 - 122791

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