

NEW APPLICATION



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Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, AZ 85007

AZ CORP COMMISSION
DOCKET CONTROL

T-03788A-15-0148

RE: EarthLink Business, LLC
Tariff Revision for Arizona Tariff No. 1 (Local and Interexchange)

Dear Sir or Madam:

Enclosed for filing please find the original and thirteen (13) copies of the above-referenced tariff filing submitted on behalf of EarthLink Business, LLC. The purpose of this filing is to introduce EarthLink Complete Voice Services.. The Company respectfully requests an effective date for this filing of June 8, 2015.

The following tariff pages are included with this filing:

1 st Revised Page 1	Updates Check Sheet
1 st Revised Page 2	Updates Table of Contents
Original Pages 51-63	Introduces EarthLink Complete Voice Services

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Any questions you may have regarding this filing should be directed to my attention at 407-740-3001 or via email to tforte@tminc.com. Thank you for your assistance in this matter.

Sincerely,

Thomas M. Forte
Consultant to EarthLink Business, LLC

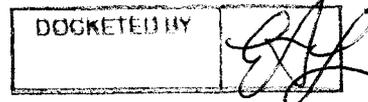
cc: Mary Whiting (via Email) - EarthLink - New Edge
Linda Manske (Via E-Mail) - EarthLink - New Edge
file: EarthLink - New Edge - Arizona - Local
tms: AZ11501

Enclosures
TF/mw

Arizona Corporation Commission

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MAY 08 2015



LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

CHECK SHEET

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* - New or Revised Page

Issued: May 8, 2015

Effective: June 8, 2015

By: Vice President, Tax
 1170 Peachtree Street NE, Suite 900
 Atlanta, GA 30309

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

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Issued: May 8, 2015

Effective: June 8, 2015

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES

5.1 EarthLink Complete Voice Services

EarthLink Complete Voice Services are converged services capable of providing voice, Internet and data services delivered via Internet Protocol (IP) to the Customer's service location. EarthLink Complete Voice Services are built in a modular fashion where service type (Service Package) and Access Method have been separated. The following elements comprise the EarthLink Complete Voice Services offering:

- Service Package (Line Side, Hosted Voice, PRI, SIP Trunking*)
- Access Method (T1, Bonded T1, DSL, Ethernet)
- Optional Features
- Complete Voice Services Minutes

Separate charges apply for the Service Package selected and for the Access Method selected. EarthLink Complete Voice Services are available only to business Customers where suitable facilities exist.

(N)

(N)

* - SIP Trunking is a nonregulated service using Internet Protocol and requiring IP compatible CPE.

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.1 Service Packages

A. Line Side Service

Line Side Service offers delivery of Internet service and line side local exchange service. The option employs the use of the entire available bandwidth for data transmission when voice lines are not in use. When multiple services are in use, voice applications will take precedence over data. The Line Side Service package accommodates local lines and Internet bandwidth on a single access line, at a single location. The Line Side Service Customer may order up to 24 lines per access product, with a minimum of 2 lines per product. Access Method must be added to the Line Side Service package; Access Methods utilized to deliver service include DSL, T-1, bonded T-1 and Ethernet.

Calling features available with the Line Side Service package include Call Forward Variable, Call Forward Busy, Selective Call Forward, Selective Call Rejection, Selective Call Acceptance, Call Waiting with Caller ID, Message waiting indication, Voice Mail access (if voicemail purchased), Calling Name and Number Disable, Do not Disturb, Delayed Call Forwarding, Distinctive Ringing, Speed Calling 1 digit, Speed Calling 2 digit, Automatic Call Back, Automatic Call Return, Call Park, Call Pickup and Anonymous Call Rejection. The Line Side Service Customer may purchase additional EarthLink Complete Voice Services features where available.

1. EFFECTIVE RATES

	Month	2-Year	3-Year	4-Year	5-Year
	-to-	Term	Term	Term	Term
<u>Monthly Recurring Charges</u>	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
EarthLink Complete Voice Line Side Service, (per service package)	\$139.65	\$106.73	\$101.12	\$95.50	\$89.88
EarthLink Complete Voice Line Side Service Line Charge (per line)	\$20.94	\$16.01	\$15.16	\$14.32	\$13.48

2. MAXIMUM RATES

	Month	2-Year	3-Year	4-Year	5-Year
	-to-	Term	Term	Term	Term
<u>Monthly Recurring Charges</u>	<u>Month</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
EarthLink Complete Voice Line Side Service, (per service package)	\$418.95	\$320.19	\$303.36	\$286.50	\$269.64
EarthLink Complete Voice Line Side Service Line Charge (per line)	\$62.82	\$48.03	\$45.48	\$42.96	\$40.44

See Section 5.1.2 for pricing associated with the Access Method element of this service.

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.1 Service Packages (Cont'd.)

B. Hosted Service Bundle

Hosted Service Bundle is a hosted PBX service that provides network based voice and data connectivity. The features and services in the network interact with compatible equipment at the Customer premises to deliver the service package end user features*. Access Method must be added to the Hosted Voice Service package; Access Methods utilized to deliver Hosted Service Bundle service include DSL, T-1, bonded T-1 and Ethernet.

1. EFFECTIVE RATES

	Month	2-Year	3-Year	4-Year	5-Year
<u>Monthly Recurring Charges</u>	<u>-to-</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
EarthLink Complete Voice Hosted Service Bundle (per service package)	\$139.65	\$106.73	\$101.12	\$95.50	\$89.88

2. MAXIMUM RATES

	Month	2-Year	3-Year	4-Year	5-Year
<u>Monthly Recurring Charges</u>	<u>-to-</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>	<u>Term</u>
EarthLink Complete Voice Hosted Service Bundle (per service package)	\$418.95	\$320.19	\$303.36	\$286.50	\$269.64

See Section 5.1.2 for pricing associated with the Access Method element of this service.

(N)

* - Hosted Service Bundle service package end user features are unregulated IP-based services.

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.1 Service Packages (Cont'd.)

C. PRI Service

PRI Service is a dynamic bandwidth service which offers Trunk-side PRI and DID Services, with Dynamic Bandwidth allocation. The base product offers up to 23 voice-grade channels to a Time Division Multiplexing (TDM)-based PRI using standard PRI hand-offs and supporting up to 46 b-channels, depending on the chosen options. The PRI Service package also provides Internet and/or MPLS (MPLS IP VPN) service delivery across dedicated T1, NxT1, or Ethernet based local loops. Non-Facility Associated Signaling (NFAS) is not supported. EarthLink Business must provide the Integrated Access Device*. The base product supports up to 23 PRI Trunks. Additional trunks can be added for a Monthly Recurring Charge per trunk. Access Method must be added to the PRI Service package; Access Methods utilized to deliver PRI Service include T-1, bonded T-1, Ethernet and DS3.

1. EFFECTIVE RATES

	Month -to- Month	2-Year Term	3-Year Term	4-Year Term	5-Year Term
<u>Monthly Recurring Charges</u>					
EarthLink Complete Voice PRI Service (per T1 equivalent)	\$314.20	\$240.14	\$227.50	\$214.87	\$202.23
EarthLink Complete Voice PRI Service - Additional PRI Channels Charge (per channel)	\$13.95	\$10.67	\$10.11	\$9.54	\$8.99

2. MAXIMUM RATES

	Month -to- Month	2-Year Term	3-Year Term	4-Year Term	5-Year Term
<u>Monthly Recurring Charges</u>					
EarthLink Complete Voice PRI Service (per T1 equivalent)	\$942.60	\$720.42	\$682.50	\$644.61	\$606.69
EarthLink Complete Voice PRI Service - Additional PRI Channels Charge (per channel)	\$41.85	\$32.01	\$30.33	\$28.62	\$26.97

See Section 5.1.2 for pricing associated with the Access Method element of this service.

* - Unregulated equipment.

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.2 Access Methods

The EarthLink Complete Voice Service Customer must select appropriate Access Methods for each Service Package ordered. Monthly Recurring Charges and Non-Recurring Charges are associated with each Access Method channel, as described below.

A. EFFECTIVE RATES

	Monthly <u>Recurring Charge*</u>	<u>Non-Recurring Charge</u>
DSL	\$1,468.53	\$600.00
T1 – 1.5M	\$14,698.53	\$6,000.00
Ethernet	\$14,698.53	\$2,000.00
DS3	\$146,998.53	\$10,000.00

B. MAXIMUM RATES

	Monthly <u>Recurring Charge*</u>	<u>Non-Recurring Charge</u>
DSL	\$4,405.59	\$1,800.00
T1 – 1.5M	\$44,095.59	\$18,000.00
Ethernet	\$44,095.59	\$6,000.00
DS3	\$440,995.59	\$30,000.00

* - At the Customer's request, the Company may develop Individual Case Basis pricing based on Customer-specific location, term, and volume. All Individual Case Basis pricing will be available on a nondiscriminatory basis to similarly situated Customers. Where required, ICB agreements will be filed with the Commission.

(N)

Issued: May 8, 2015

Effective: June 8, 2015

By: Vice President, Tax
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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.3 Optional Features

A. Directory Listings

The EarthLink Complete Voice Services Customer is provided one free white page listing for each Billing Telephone Number (BTN). The Customer may purchase additional white page listings, with Monthly Recurring Charges as specified below for each additional or special listing.

	<u>MONTHLY RECURRING CHARGE</u>	
	<u>MAXIMUM</u>	<u>EFFECTIVE</u>
Additional White Page Listing (includes extra listing, cross reference, duplicate, foreign, alternate number, extra line, reference, indented, toll-free, where available)	\$24.81	\$8.27
Non Published (private)	\$27.27	\$9.09
Non-Directory Listed (semi-private)	\$24.81	\$8.27

B. Multiline Hunt Group (MLHG)

Lines can be provisioned in a multiline hunt group. Hunting allows calls to a line to rollover to the next available line in the group when the first line is busy.

	<u>MAXIMUM</u>	<u>EFFECTIVE</u>
Monthly Recurring Charge:	\$22.05	\$7.35

C. Analog Fax and Modem Lines (Analog FXS)

Analog facsimile and modem lines can be delivered over the transport method as part of any Service Package.

	<u>MAXIMUM</u>	<u>EFFECTIVE</u>
Monthly Recurring Charge:	\$66.15 per line	\$22.05 per line

D. Load Balancing

Load Balancing allows the EarthLink Complete Voice Services Customer to balance calling between multiple PBXs via network based call distribution.

	<u>MAXIMUM</u>	<u>EFFECTIVE</u>
Non-Recurring Charge:	\$300.00 per order	\$100.00 per order

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.3 Optional Features (Con'd.)

E. Auto Re-Route

Auto Re-Route allows the EarthLink Complete Voice Services Customer to program a single ten-digit telephone number for call completion in the event that the primary termination point is unreachable.

	<u>MAXIMUM</u>	<u>EFFECTIVE</u>
Non-Recurring Charge:	\$300.00 per order	\$100.00 per order

F. Direct Inward Dialing Number Blocks:

The Company will provide telephone numbers for direct inward dialing number service in blocks of 20. A monthly recurring charge applies for each block ordered.

	<u>MAXIMUM</u>	<u>EFFECTIVE</u>
Monthly Recurring Charge: per block of 20 numbers or fraction thereof	\$44.10	\$14.70

G. Idle DID:

Idle DID is a telephone number that is part of a larger sequential block of telephone numbers which the EarthLink Complete Voice Services Customer has reserved with the Company for future use but which is not currently routed.

	<u>MAXIMUM</u>	<u>EFFECTIVE</u>
Monthly Recurring Charge:	\$1.98 per number	\$0.66 per number

H. Multi Appearance Directory Number (MADN):

A Multiple Appearance Directory Number (MADN) provides the EarthLink Complete Voice Services Customer with one telephone number which, when called, is directed to multiple lines/stations or IP Phones.

	<u>MAXIMUM</u>	<u>EFFECTIVE</u>
Monthly Recurring Charge:	\$22.05 per number	\$7.35 per number

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.4 Operator Services

A. EFFECTIVE RATES

Operator Services – Automated Calls	<u>Per Use Charge</u>
Calling Card	\$0.48
Collect	\$1.00
Billed to Third Number	\$1.00
Coin Sent Paid	\$0.44

Operator Services – Operator Handled Calls	<u>Per Use Charge</u>
Station-to-Station Calling Card	\$1.12
Station-to-Station Collect	\$1.69
Station-to-Station Billed to Third Party	\$1.50
Station-to-Station Coin Sent Paid	\$1.05
Person-to-Person Calling Card	\$3.16
Person-to-Person Collect	\$3.16
Person-to-Person Billed to Third Party	\$3.16
Person-to-Person Coin Sent Paid	\$3.16
Miscellaneous Calls	\$1.50

Busy Line Verification Service	<u>Per Use Charge</u>
Busy Line Verification Service	\$1.12
Emergency Line Interrupt with Busy Line Verification Service	\$2.25

(N)

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.4 Operator Services (Cont'd.)

B. MAXIMUM RATES

Operator Services – Automated Calls	<u>Per Use Charge</u>
Calling Card	\$2.88
Collect	\$6.00
Billed to Third Number	\$6.00
Coin Sent Paid	\$2.64

Operator Services – Operator Handled Calls	<u>Per Use Charge</u>
Station-to-Station Calling Card	\$6.72
Station-to-Station Collect	\$10.14
Station-to-Station Billed to Third Party	\$9.00
Station-to-Station Coin Sent Paid	\$6.30
Person-to-Person Calling Card	\$18.96
Person-to-Person Collect	\$18.96
Person-to-Person Billed to Third Party	\$18.96
Person-to-Person Coin Sent Paid	\$18.96
Miscellaneous Calls	\$9.00

Busy Line Verification Service	<u>Per Use Charge</u>
Busy Line Verification Service	\$6.72
Emergency Line Interrupt with Busy Line Verification Service	\$13.50

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SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.5 Directory Assistance Services

A. EFFECTIVE RATES

Directory Assistance	<u>Per Call</u>
Local Directory Assistance	\$1.25
National Directory Assistance	\$1.25
Directory Assistance Call Completion	<u>Per Call</u>
Local Directory Assistance Call Completion	\$0.35

B. MAXIMUM RATES

Directory Assistance	<u>Per Call</u>
Local Directory Assistance	\$7.50
National Directory Assistance	\$7.50
Directory Assistance Call Completion	<u>Per Call</u>
Local Directory Assistance Call Completion	\$2.10

(N)

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.6 Complete Voice Services Minutes

A. Converged Minutes

Converged Minutes allows Customers to bundle long distance and mobile minutes* and share the combined minutes between multiple locations. The Customer subscribing to a qualified EarthLink Complete Voice Service will be provided with 1500 minutes per qualifying service. Qualifying services include EarthLink Complete Line Side Service, EarthLink Complete Hosted Voice, EarthLink Complete PRI and EarthLink Complete SIP Trunking*. Minutes may be shared across multiple locations or provided on a location-by-location basis, at the Customer's option.

Converged Minutes include domestic long distance and toll free services. International usage, directory assistance, operator services and calling card usage are not included. The Customer can select to bundle long distance and mobile minutes or choose long distance only. Allotted minutes not used within a given month are forfeited and may not be carried over to subsequent months.

Additional Converged Minutes packages are available in increments of 1000 minutes.

The Customer who exceeds the allotted number of minutes in any given billing period will be billed usage at the per minute rate below on all overage minutes during the billing period.

(N)

* - SIP trunking and mobile minutes are non-regulated services.

(N)

LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.6 Complete Voice Services Minutes (Cont'd.)

A. Converged Minutes (Cont'd.)

1. EFFECTIVE RATES

<u>EarthLink Complete Voice Converged Minutes</u>	<u>Monthly Recurring Charge</u>	<u>Overage Rate (LD Minutes)</u>	<u>Overage Rate (Mobile Minutes)</u>
1500 Converged Minutes (included with qualifying service)	\$0.00	\$0.045	\$0.075
1000 Additional Converged LD Minutes	\$36.75	\$0.045	N/A
1000 Additional Converged LD/Mobile Minutes*	\$73.50	\$0.045	\$0.075

2. MAXIMUM RATES

<u>EarthLink Complete Voice Converged Minutes</u>	<u>Monthly Recurring Charge</u>	<u>Overage Rate (LD Minutes)</u>	<u>Overage Rate (Mobile Minutes)</u>
1500 Converged Minutes (included with qualifying service)	\$0.00	\$0.135	\$0.225
1000 Additional Converged LD Minutes	\$110.25	\$0.135	N/A
1000 Additional Converged LD/Mobile Minutes*	\$220.50	\$0.135	\$0.225

(N)

* - SIP trunking and mobile minutes are non-regulated services.

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LOCAL AND INTEREXCHANGE TELECOMMUNICATIONS SERVICES

SECTION 5 - EARTHLINK BUSINESS SERVICES, RATES AND CHARGES (CONT'D.)

(N)

5.1 EarthLink Complete Voice Services (Cont'd.)

5.1.6 Complete Voice Services Minutes (Cont'd.)

B. Toll Free Service

Toll Free Service is not available on a standalone basis. A Monthly Recurring Charge does not apply to the first toll-free number ordered, but does apply to additional toll-free numbers. Toll free numbers must terminate to a valid phone number assigned in connection with an EarthLink Complete Voice Service.

	<u>MAXIMUM</u>	<u>EFFECTIVE</u>
Toll-Free Number:	\$13.23 per number	\$4.41 per number

The following features are available in conjunction with the Company's toll free service.

1. Effective Rates

	<u>Monthly Recurring Charge</u>		<u>Non-Recurring Charge</u>	
	<u>Maximum</u>	<u>Effective</u>	<u>Maximum</u>	<u>Effective</u>
Time of Day Routing	\$88.20	\$29.40	\$150.00	\$50.00
Day of Week Routing	\$88.20	\$29.40	\$150.00	\$50.00
Holiday Routing	\$88.20	\$29.40	\$150.00	\$50.00
Point of Origination Routing	\$88.20	\$29.40	\$150.00	\$50.00
Percent Allocation Routing	\$88.20	\$29.40	\$150.00	\$50.00
Routing with Call Completion	\$110.25	\$36.75	\$300.00	\$100.00
Routing with Call Completion Intercept Message	\$110.25	\$36.75	---	---
Route Advance	\$44.10	\$14.70	\$150.00	\$50.00
Toll Free Blocking	\$88.20	\$29.40	\$150.00	\$50.00
Dialed Number Identification Service (DNIS)	\$13.23	\$4.41	\$300.00	\$100.00
Real-Time ANI	\$13.23	\$4.41	---	---

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