

I-02274A-15-0285

ORIGINAL



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Arizona Corporation Commis

Utilities Complaint Form

Investigator: Al Amezcua

Phone: <<< REDACTED >>>

Completion Date: 9/17/2015 11:39 AM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 125480

Opinion Codes:

Opinion Date: 9/17/2015 11:35 AM

Rate Case Items - Opposed

First Name: Mable

Last Name: Berry

Account Name: Mable Berry

Street Address: <<< REDACTED >>>

City: Camp Verde

State: AZ

Zip Code: 86322

Company: Verde West Irrigation dba Harold W. Bullard

Division: Irrigation

Dane Bullard

<<< REDACTED >>>

<<< REDACTED >>>

Nature Of Opinion:

Docket Number: I-02274A-15-0285

Docket Position: Against

Verde West Irrigation Participants

Camp Verde, AZ 86322

September 7, 2015

Arizona Corporation Commission

DOCKETED

SEP 18 2015

Arizona Corporate Commission

Consumer Services Section

1200 West Washington ST

Phoenix, AZ 85007

DOCKETED BY TV

RE: Docket #I-02274A-15-0285; Verde West Irrigation

Attn: Corporate Commission Staff

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2015 SEP 18 AM 9 41

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Arizona Corporation Commission

Utilities Complaint Form

We the Participants of the Verde West Irrigation System are NOT in favor of an Emergency Rate Increase.

We, the irrigation participants were out of water for nearly 3 months this year due to a broken pump and broken pipes. Once the pump was fixed and everything in working order, we were still unable to get sufficient amounts of water, as Dane Bullard will not leave the pump running in order to fill the pond.

We are at the highest rate at this time. It is Verde West Irrigation Companies responsibility to have money set aside for repairs. Verde West Irrigation should also consider having a spare pump on hand so when the pump is having an issue, we the participants are still provided the water and the service we pay for through the year. Verde West Irrigation has been owned by the Bullard family; signed a CC&N to provide water on 12/31/1975, for 40 years. We do not consider the pump burning out once in 40 years an emergency.

Respectfully yours

The Verde West Irrigation Participants