

ORIGINAL



0000161776

W-02181A-15-0216

Arizona Corporation Commis

Utilities Complaint Form

Investigator: Deborah Reagan

Phone: <<< REDACTED >>>

Completion Date: 7/24/2015 3:51 PM

Priority: Please respond within 5 business days

Opinion Number: 2015 - 123471

Opinion Codes:

Opinion Date: 7/24/2015 3:50 PM

Rate Case Items - Opposed

First Name: doug

Last Name: howland

Account Name: doug howland

Street Address: <<< REDACTED >>>

City: sedona

State: AZ

Zip Code: 86351

<<< REDACTED >>>

<<< REDACTED >>>

Company: Pine Valley Water Company

Division: Water

Nature Of Opinion:

Docket Number: W-02181A-15-0216

Docket Position: Against

The rate increase is unreasonable because: it will double, and in many cases triple users bills; the rate structure penalizes low water users and doesn't promote conservation with higher rates for high water users; because the "loss" sustained in the documents is effected by water users being "paid back" for upfront payments to fix the arsenic non-compliance issue; the water loss rate is too high for a water company of this size and effected by the owners usage (since they don't pay for their own water use and have a pool.) ; the water loss rate is too high for a water company of this size and effected by older equipment that should be on a repair schedule; because sufficient reserves should be maintained by the water company to handle seasonal fluctuation.

Notes:

Date:

User:

Submitted By:

Note Type:

7/24/2015

Deborah Reagan

Web Submission

Investigation

Comments entered for the record and filed with Docket Control.

2015 JUL 27 AM 10 30

AZ CORP COM  
DOCKET CONTROL

Arizona Corporation Commission

DOCKETED

JUL 27 2015

DOCKETED BY [Signature]