

W. 02181A-15-0216

ORIGINAL



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

AZ CORP COMMISSION
DOCKET CONTROL

2015 JUL 27 AM 10 28

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123215

Date: 7/9/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Diana Last: Judson

Account Name: Diana Judson

Home

Street:

Work:

City: Sun City

CBR:

State: AZ Zip: 85351

is:

Utility Company: Pine Valley Water Company

Division: Water

Contact Name: Lance Wischmeier

Contact Phone:

Nature of Complaint:

DOCKET NO. W-02181A-15-0216 RTES OPPOSED

Caller has concerns about the proposed rate increase of double the current rates, particularly after the homeowners advanced monies to the company owner in order to address the arsenic issues plaguing the system in 2013.

Customers have been receiving a credit on their bills in order to pay back the funds provided to the company. She has concerns about information provided in the rate application being false due to the undervalue of the gross income. (showing less income was received due to the crediting of the customer bills.

(see complaint 110323 for details)

End of Complaint

Arizona Corporation Commission

DOCKETED

JUL 27 2015

Utilities' Response:

Investigator's Comments and Disposition:

DOCKETED

End of Comments

DOCKETED BY TV

Date Completed: 7/9/2015

Opinion No. 2015 - 123215

W. 02181A-15-0216

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: (602) 542-2129

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2015 - 123134

Date: 7/8/2015

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Hillary Last: Hirche

Account Name: Hillary Hirche

Home: (602) 542-2129

Street: 260 Wildflower Circle

Work: (602) 542-2129

City: Sedona

CBR: (602) 542-2129

State: AZ Zip: 86351

is: (602) 542-2129

Utility Company: Pine Valley Water Company

Division: Water

Contact Name: Pete Mandeville

Contact Phone: (602) 542-2129

Nature of Complaint:

DOCKET NO. W-02181A-15-0216 RTES OPPOSED

Caller feels that because of money have been given to the owner to correct previous arsenic treatment compliance issues by the homeowners, an increase of 2x is not warranted. She believes the company's books have not been audited and that numbers can be inserted to make it appear that an increase is needed. She is opposed to a more than double increase.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 7/8/2015

Opinion No. 2015 - 123134