



NEW APPLICATION



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Cox Communications
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Phoenix, Arizona 85027
www.cox.com

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March 26, 2015

AZ CORP COMMISSION
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Docket Control
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007

Arizona Corporation Commission
DOCKETED

MAR 26 2015

Re: Cox Arizona Telcom, L.L.C. ("Cox") Tariff Revisions
Docket Number T-03471A-15-0104

DOCKETED BY

To Whom It May Concern:

Pursuant to A.R.S. §§ 40-365, 40-367 and A.C.C. R14-2-1109, Cox hereby files for an original and thirteen copies of revised pages to its Local Exchange and Toll Service tariff, which was approved by the Arizona Corporation Commission ("Commission") on July 2, 1997 in Decision Number 60285.

Revisions to the Cox Local Exchange and Toll Service tariff are as follows:

Revised Pages	Description of Change
2, 3 & 5	Revise Check Sheets.
60	Reduce Residential Line Connection Charge Rates.
93	Separate Residential and Business per call Directory Assistance Rates; increase Residential per call Directory Assistance Rate
122.6	Remove combination offer and bundle discount provision from Cord Cutter Terms and Conditions.

Cox respectfully requests that these revisions become effective on April 28, 2015.

If you have any questions or comments, please do not hesitate to contact me.

Sincerely,

Mark A. DiNunzio
Director, AZ Regulatory Affairs
(623) 328-3252

Attachment
cc: Paul Cain



In harmony with the Cox Conserves eco-friendly program, we are proud to print on Forest Stewardship Council-certified paper.

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
Title Page	3 RD Revised	16	2 ND Revised
2*	103RD Revised	17	Original
3*	35TH Revised	18	4 TH Revised
4	55 TH Revised	18.0.1	Original
5*	67TH Revised	18.1	1 ST Revised
6	3 RD Revised	19	1 ST Revised
7	5 TH Revised	20	2 ND Revised
8	Original	21	1 ST Revised
9	Original	22	1 ST Revised
10	1 ST Revised	23	Original
11	2 ND Revised	24	Original
12	2 ND Revised	25	3 RD Revised
13	Original	25.0.1	Original
14	4 TH Revised	25.1	1 ST Revised
15	3 RD Revised	26	2 ND Revised
		27	2 ND Revised
		28	Original
		29	4 TH Revised
		29.1	1 ST Revised
		29.2	Original
		30	4 TH Revised

(*) Denotes new or revised page.

Issue Date: March 26, 2015

Effective Date: April 28, 2015

Issued By: Paul Cain
 Director, Regulatory Operations
 Cox Communications, Inc.
 1400 Lake Hearn Drive,
 Atlanta, GA 30319

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION
31	Fourth Revised	46	Second Revised
32	Third Revised	47	First Revised
33	Original	47.1	First Revised
34	First Revised	47.2	First Revised
35	Original	48	Third Revised
36	First Revised	49	Original
37	Original	50	Second Revised
38	Fourth Revised	51	Third Revised
39	Second Revised	51.1	Original
39.1	First Revised	52	Original
39.2	Original	53	First Revised
39.3	Original	54	Second Revised
39.4	Original	55	Original
39.5	Original	56	First Revised
40	First Revised	57	First Revised
41	Second Revised	58	Third Revised
42	First Revised	59	Third Revised
43	First Revised	59.0.1	Original
44	First Revised	59.1	Fifth Revised
45	First Revised	60*	Nineteenth Revised
		60.1	Original

(*) Denotes new or revised page.

LOCAL EXCHANGE SERVICE

CHECK SHEET

All pages of this tariff are effective as of the date shown. Original and revised pages, as named below, comprise all changes from the original tariff in effect on the date indicated.

PAGE	REVISION	PAGE	REVISION	PAGE	REVISION
91	12 th Revised	92.22	3 RD Revised	122.2	Original
92	11 TH Revised	92.23	2 ND Revised	122.3	Original
92.0.1	4 TH Revised	93*	5TH Revised	122.4	Original
92.0.2	3 RD Revised	94	2 ND Revised	122.5	Original
92.0.2.1	1 ST Revised	95	4 TH Revised	122.6*	2ND Revised
92.0.2.2	1 ST Revised	96	1 ST Revised	123	Original
92.0.3	6 TH Revised	97	2 ND Revised	124	Original
92.0.4	5 TH Revised	98	2 ND Revised	125	Original
92.0.5	5 TH Revised	99	8 TH Revised	126	Original
92.0.6	6 TH Revised	100	Original	127	Original
92.0.7	3 RD Revised	101	1 ST Revised	128	Original
92.0.8	2 ND Revised	102	3 RD Revised	129	Original
92.0.9	2 ND Revised	102.0.1	4 TH Revised	130	Original
92.0.9.1	1 ST Revised	102.1	3 RD Revised	131	Original
92.0.9.2	1 ST Revised	102.2	Original	132	Original
92.0.10	2 ND Revised	103	2 ND Revised	133	Original
92.0.11	3 RD Revised	104	2 ND Revised	134	Original
92.0.12	5 TH Revised	105	3 RD Revised	135	Original
92.1	2 ND Revised	105.01	Original	136	Original
92.2	2 ND Revised	105.1	1 ST Revised	137	Original
92.3	2 ND Revised	106	4 TH Revised	138	1 ST Revised
92.4	2 ND Revised	107	5 TH Revised	139	Original
92.5	2 ND Revised	107.0.1	Original	140	Original
92.6	2 ND Revised	107.1	Original	141	Original
92.7	2 ND Revised	108	Original	142	Original
92.8	4 TH Revised	109	1 ST Revised	143	Original
92.9	7 TH Revised	110	Original	144	Original
92.10	4 TH Revised	111	4 TH Revised	145	Original
92.11	4 TH Revised	112	4 TH Revised	146	Original
92.12	5 TH Revised	113	3 RD Revised	147	Original
92.12.1	2 ND Revised	114	4 TH Revised	148	Original
92.13	2 ND Revised	115	3 RD Revised	149	Original
92.14	2 ND Revised	116	3 RD Revised	150	Original
92.15	2 ND Revised	117	4 TH Revised	151	Original
92.16	3 RD Revised	118	1 ST Revised	152	Original
92.17	3 RD Revised	119	2 ND Revised	153	Original
92.18	2 ND Revised	120	5 TH Revised	154	Original
92.19	2 ND Revised	121	1 ST Revised	155	Original
92.20	2 ND Revised	122	1 ST Revised	156	Original
92.21	2 ND Revised	122.1	Original	157	Original
				158	Original

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LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.1.2 Local Exchange Service, cont'd.

2. Local Line, Rates and Charges

A Local Line Customer will be charged applicable Non-Recurring Charges (NRCs), monthly Recurring Charges as specified in Sections 3.1.2.2.(a) and 3.1.2.2.(b) respectively.

(a) Non-Recurring Charge	<u>Residential</u>		<u>Business</u>		<u>Home Office</u>		
	<u>Current</u>	<u>Max</u>	<u>Current^b</u>	<u>Max</u>	<u>Current</u>	<u>Max</u>	
Line Connection Charge per line			\$45.00	\$50.00	\$45.00	\$50.00	
Lines 1-8 ³	\$40.00	\$80.00					(R)
when bundled	\$40.00	\$80.00					(R)
Reconnect [*]	\$40.00	\$80.00					(R)
Reactivation [†]	\$20.00	\$80.00					
FastConnect ^ϕ	\$15.00	\$80.00					(R)
when bundled	\$15.00	\$80.00					(R)
Transfer of Service ^Δ	\$40.00	\$80.00					(R)
Self-Install [‡]	\$15.00	\$80.00					(R)
when bundled	\$15.00	\$80.00					(R)
Seasonal Service	\$10.00	\$15.00	\$25.00	\$25.00			

^b New Cox Customers who port their numbers to Cox from another carrier will have the Business Cox Connection Charge (as stated above) waived. Customers adding new lines in addition to their ported lines (non-ported lines) will be subject to the tariffed installation rate.

³ Line connection charge for the initial establishment of service includes connection of up to four lines per account. Each line thereafter will be charged the current rate as set forth above.

^{*} Reconnect Charge applies when Technician is required to be dispatched to Customer's premise.

[†] Reactivation Charge applies for electronic reconnect not requiring Technician to be dispatched to Customer's premise.

^ϕ FastConnect is an optional Line Connection service offered in situations where the customer need not be at home to complete the service installation.

^Δ Transfer of Service is a relocation of service within the Cox service area.

[‡] Line Connection Charge may apply in addition to or in lieu of Self-Install Connection Charge if Cox Technician is dispatched to Customer's premise as a result of failed Self-Install attempt that is determined to be customer related.

LOCAL EXCHANGE SERVICE

SECTION 3 - Service Descriptions, cont'd.

3.2 Directory Assistance with Call Completion

A Customer may obtain Directory Assistance with Call Completion in determining telephone numbers within its local calling area by calling the Directory Assistance operator. Additionally, the Customer may request movie and theater information as well as telephone numbers.

3.2.1 Each call to Directory Assistance will be charged as follows:

	<u>Current</u>	<u>Maximum</u>	
Residential Per Call	\$2.49 (I)	\$5.00	(T/I)
Business Per Call	\$1.99	\$5.00	(T)

The Customer may request a maximum of three telephone numbers per call.

3.2.2 A credit will be given for calls to Directory Assistance as follows:

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative.

3.2.3 Exemptions

Directory Assistance charges will not apply to calls originating from the following:

1. The Primary Line where a disabled person presently and normally resides, who is certified as being unable to use the telephone directory due to a visual or motor impairment, or as being unable to read.
2. A business or Home Office account which is solely owned and operated by a disabled person, who is certified as being unable to use the telephone directory due to a visual or motor impairment, or as being unable to read.

The Company will also consider, on a case by case basis, persons who have been certified as having a significant mentally related health impairment. The Customer will be responsible for obtaining the Exemption From Directory Assistance Charges form from the Company, as well as properly filling out the form for self, and, in the case of a residential account, any authorized user in the account who is disabled. The form must be signed by a competent authority including a doctor of medicine, ophthalmologist, optometrist, registered nurse, therapist or a staff member of a hospital, institution or public agency, who will verify the physical disability and qualification for exemption status. A qualified person to certify illiteracy includes teachers, social workers, or professional staff of literacy agencies, social services agencies or community service centers (including literacy volunteers). The eligibility certificate for disability is subject to any reasonable verification by the Company.

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LOCAL EXCHANGE SERVICE

SECTION 7 - Miscellaneous Service Offerings

7.11 Retention Offer - Cord Cutter (Limited Basic Telephone Service)

1. Description

The Retention Program may be offered as an incentive to a Residential Customer to continue service with Cox Digital Telephone (CDT). If the Customer informs Cox that they are considering the discontinuation of CDT service and will thereby only use their cell phone to replace their home phone, a Cox representative may offer the Customer a measured rate service at a Monthly Recurring Charge (MRC) of \$9.99, which includes 30 minutes of local calling; additional local calling minutes are assessed \$0.50 per minute with a \$35 overall cap.

2. Terms & Conditions

- a. Applies to the Customer's Primary Line only.
- b. Local Measured Service calls for Residential Customers are timed in sixty (60) second increments and are rounded up to the next whole minute.
- c. Customer may select only one of a selected number of features at the tariffed rate.
- d. Residential Customers must select Cox as their long distance carrier and are limited to the default LD plan, no discounted call plans.

(D)

(D)

- e. The offer is only valid through the Retention Team and Retail Centers. This offer is only for Residential Customers that call or visit Cox Customer Service to discontinue their Cox Digital Telephone (CDT) service and utilize their cell phone for their communications needs.
- f. The monthly service charges associated with the services above do not include any "usage" charges. All fees, taxes, usage charges, assessments and surcharges apply.