

Teresa Tenbrink



0000161508

G-0155 1A-10-0458

From: Nancy Walsh <nancydw142@gmail.com>
Sent: Wednesday, March 11, 2015 2:31 PM
To: BitterSmith-Web
Subject: weather factor in billing

ORIGINAL

As a concerned Senior citizen, living in a Sr. mobile home park, I would like to have some answers to our questions. Knowing we were having a cold winter, I as well as others, neglected to fully scrutinize my last month's gas charges. I was informed by neighbors of the huge charge on this month's bill however and I checked.. It was a 39% charge for not using enough gas and I was already over last year's usage. We as seniors, are forced to conserve our gas consumption and some even sit in the cold to conserve our dwindling incomes. How was such a thing passed without the majority of the consumers being aware of it? To me, that is taxation, without representation and since this had to have gone before the Commission, it should have been publicized more openly. I confess that I do not subscribe to any of the local papers any more but I do watch the news rather closely and I think I would have noticed if it had been reported. I await your response.

Sincerely,

Nancy Walsh
nancydw142@gmail.com

Arizona Corporation Commission

DOCKETED

MAR 23 2015

DOCKETED BY	RC
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AZ CORP COMMISSION
DOCKET CONTROL

2015 MAR 23 P 12:42

RECEIVED

Teresa Tenbrink

From: Michael Horowitz <MHorowitz@MedPropertiesLP.com>
Sent: Monday, March 09, 2015 12:51 PM
To: BitterSmith-Web; RBurns-Web; Stump-Web; Little-Web; Forese-Web
Subject: Epcor Water - Tubac Rate Case

Importance: High

Dear Commissioners,

This shall serve as my strong protest as to the EPCOR Water proposal to increase water rates in Tubac, AZ. I find the proposed increase unconscionable in view of the scope of the increase as well as it having a devastating impact to an already fragile economy of Tubac, AZ.

I am a General Partner of Windward Partners XIII, LLC, or La Entrada de Tubac, the largest commercial center in Tubac. This increase if it is approved, would have a dire consequences on all businesses at the project, specifically our restaurants and our ability to sustain overall operations in light of a recently increased taxes and a very poor Tubac business environment under which the majority of Tubac businesses are struggling.

Furthermore the impact to will just as severe to the area households- and it would effectively shut down any residential growth- which is sorely needed in this community.

Separately – the rate increased is beyond shocking as it unfairly penalizes Tubac businesses as they would be forced to sustain rates that are at least 3-5 times what other Arizona communities are currently paying.

A fair outcome would dictate a company-wide consolation of the rates and a phasing of increases if any. Your consideration is very much appreciated.

Many thanks.

Best

Michael

Michael R. Horowitz
Managing Principal
2100 McKinney Ave., Suite 1450
Dallas, Texas 75201
T 214.661.1000 | F 214.276.7450 | C 214.906.1180



mhorowitz@medpropertieslp.com
www.medpropertieslp.com

Teresa Tenbrink

From: Todd Harrison <toddharrison@tubacproperty.com>
Sent: Monday, March 09, 2015 10:42 AM
To: BitterSmith-Web; RBurns-Web; Stump-Web; Little-Web; Forese-Web
Subject: EPCOR WATER ARIZONA - TUBAC RATE CASE

Importance: High

Dear Commissioners,

My name is Todd Harrison and I am a long time resident of Tubac and the Santa Cruz Valley. Many of my family members are residents as well. We have been community members as well as Business operators in the area since the 1950's.

I currently own a Real Estate company that represents Sellers and Buyers as well as commercial development and leasing. In regards to the Commercial market in Tubac we have been struggling since the economic downturn and have not recovered. We have many obstacles facing us in the area and if the water costs are raised to the levels EPCOR Water is requesting, it will have a major impact on the businesses and current projected development of the area.

Currently I handle the leasing for La Entrada de Tubac, a 55,000 sqft shopping plaza in the Tubac Village. Our water costs are much higher than any other project that any of the investors own. Our investors own commercial projects throughout the entire United States and Tubac has been one that has had the highest water rates of any of their commercial projects.

The business's are struggling as it is and with an increase, especially for our restaurants it will be detrimental. I am currently involved in the development of a hotel for the Village and within our pro forma, the utilities costs are already above the norm, especially projected water costs. If allowed the requested increase this will have an impact on the possibilities around bringing a hotel to Tubac.

The residents in Tubac complain about water as most of them are snow birds and the rates are higher than where they come from. New buyers also are looking closely at costs of keeping a home in Tubac. This again will have an impact. At my current home I am considering a water well to help offset my water costs.

On another note, I founded a Montessori Charter School in Tubac 16 years ago and am still the President and Operator of the school. Due to the reduced State funding for our students, we have to raise donations to keep the school open, so every penny matters! Our current water costs are higher than outlying areas and if raised even higher it's just another reason to possibly close the school. We have 85 students and it serves the area's families.

In closing, I Love Tubac and have made it my home for many years and as I try to bring in infrastructure and needed services a rate hike in the water will be extremely detrimental as we already are considered to have high water costs.

Please consider the fact we are on the verge of possibly recovering and are on a tipping point. Please do not allow for the water rate hike to be the factor that pushes Tubac and the area backwards.

I truly am reaching out for your consideration to help us in this matter.

Thank you,

Todd Harrison

HARRISON
REAL ESTATE GROUP



La Entrada de Tubac
P.O. Box 1320
2221 E. Frontage Rd., Bldg J101
Tubac, AZ 85646
t 520-398-3133 / f 520-398-1828 / m 520-440-5087

Teresa Tenbrink

From: Scott Swenka <scott.swenka@gmail.com>
Sent: Thursday, March 12, 2015 7:50 AM
To: Forese-Web; Little-Web; BitterSmith-Web; Stump-Web; RBurns-Web
Subject: Re: Southwest Gas - EEP Charges - UNREASONABLE!!!!

Hello AZCC;

So your lack of reply to my email regarding EEP being charged to my Southwest Gas bill has fallen on deaf ears. 6 days and no reply?

Way to go AZCC, I thought you were here to stand up for the citizens when they are being unjustly charged fees for something they DID NOT USE.

Scott Swenka, B.S, M.S, BVA, NSA IAM/IEM, 6σ DFSS Greenbelt, ITIL V3 American Desert Foundation - Chairman of the Board of Directors CORVA - Supporting Member R&R Duners Member Good Sam Club Lifetime Member NRA Lifetime Member

On Fri, Mar 6, 2015 at 5:28 AM, Scott Swenka <scott.swenka@gmail.com> wrote:

> Hello AZCC;

>

> I am writing you to complain about these charges on my bill from
> SouthWest Gas. Over the past 4-5 years I have done everything to my
house to make it as energy efficient as possible to lower my expenses
for electricity and fuel.

>

> These upgrades include:

>

> Window Tinting
> Adding Insulation
> 12kw Solar Installation
> Ultra High Efficiency Gas Water Heater Replacement of A/C Units with
> higher SEER units.
> Replacement of Gas Furnace units with higher BTU units.
> Adjustment of temperature in zones of the house.

>

> So now that I have made this changes, SWGAS seems to think that I have
> taken away money from them... YES I HAVE, that was the point... .LOWER
> MY UTILITY EXPENSES.

>

> These charges are BULLSHIT!!!! Please excuse my bluntness...

>

> How is it right for me to be PENALIZED by the UTILITIES for USING LESS!!!!

>

> My last bill from SW GAS while it was only \$40, 25% of it was EEP!!!

> Yes, I was "taxed" a 25% rate for gas that I DID NOT USE.

> THIS NEEDS TO STOP!! Customers that have done things to their homes
> to make them more efficient need to be REWARDED and NOT PENALIZED.

- >
- > These changes make me only want to FULLY DISCONNECT from the GRID,
- > including GAS...
- >
- > If something does not GET DONE SOON!!! I will disconnect my gas
- > service, make changes to my usage for GAS including replacing it with
- > either HEAT PUMPS, BATTERY STORAGE for my solar, and even a small
- > propane tank to replace my SW Gas service.
- >
- > I fully expect something to be done about this, not just see my letter
- > as "rant" from a customer. I am tired of being raped by these utility
- > companies for making changes to my usage.
- >
- >
- > Scott Swenka, B.S, M.S, BVA, NSA IAM/IEM, 6 σ DFSS Greenbelt, ITIL V3
- > American Desert Foundation - Chairman of the Board of Directors CORVA
- > - Supporting Member R&R Duners Member Good Sam Club Lifetime Member
- > NRA Lifetime Member

Teresa Tenbrink

From: Casey J <kcjoej@icloud.com>
Sent: Monday, March 09, 2015 5:49 AM
To: BitterSmith-Web
Subject: EEP Weather Adjustment

What was your roll in Southwest Gas EEP Weather Adjustment ?

Thanks
Casey

Teresa Tenbrink

From: CIROVERDI2@aol.com
Sent: Sunday, March 08, 2015 6:48 AM
To: Carmen Madrid
Cc: rgayer@cox.net; BitterSmith-Web; tsteller@tucson.com; jspitz@tucson.com; ciroverdi2@aol.com
Subject: SWG Unused Gas Billing

CIRO V. VERDI -- RETIRED
1716 N Placita De Laroca
Tucson, Arizona, 85745
520-743-8791
ciroverdi2@aol.com

16 February 2015

TO: CARMEN MADRID
Consumer Affairs
Phoenix, Arizona

E-MAIL: cmadrid@azcc.gov

**SUBJECT: SOUTHWEST GAS USAGE & BILLING ANOMALY
RATES & CHARGES DISPUTE**

DEAR CARMEN,

Since my last correspondence with you of 16 February 2015, I have come to understand, If am correct, that Southwest Gas (SWG) uses a formula, presumably approved by the Arizona Corporation Commission, to charge consumers for unused gas.

If this is true, can your office assist me to obtain the following detail information?

- a) Has SWG at any time during their service to my account charged for unused gas?
- b) What total period of time did that occur?
- c) What was the total unused therms charged?
- d) What was the total unused \$billing charge?
- e) What was the authority for charging for unused gas?
- f) What protection do SWG consumers have if SWG goes belly-up?

CIRO VERDI – Retired

cc: Richard Gayer – rgayer@cox.net
Susan Bitter Smith – BitterSmith-web@azcc.gov
Tim Steller -- tsteller@tucson.com
Jill Jordan Spitz -- jspitz@tucson.com

Teresa Tenbrink

From: Scott Swenka <scott.swenka@gmail.com>
Sent: Friday, March 06, 2015 5:28 AM
To: Forese-Web; Little-Web; BitterSmith-Web; Stump-Web; RBurns-Web
Subject: Southwest Gas - EEP Charges - UNREASONABLE!!!!

Follow Up Flag: Follow up
Flag Status: Flagged

Hello AZCC;

I am writing you to complain about these charges on my bill from SouthWest Gas. Over the past 4-5 years I have done everything to my house to make it as energy efficient as possible to lower my expenses for electricity and fuel.

These upgrades include:

Window Tinting
Adding Insulation
12kw Solar Installation
Ultra High Efficiency Gas Water Heater
Replacement of A/C Units with higher SEER units.
Replacement of Gas Furnace units with higher BTU units.
Adjustment of temperature in zones of the house.

So now that I have made this changes, SWGAS seems to think that I have taken away money from them... YES I HAVE, that was the point... .LOWER MY UTILITY EXPENSES.

These charges are BULLSHIT!!!! Please excuse my bluntness...

How is it right for me to be PENALIZED by the UTILITIES for USING LESS!!!!

My last bill from SW GAS while it was only \$40, 25% of it was EEP!!!
Yes, I was "taxed" a 25% rate for gas that I DID NOT USE.

THIS NEEDS TO STOP!! Customers that have done things to their homes to make them more efficient need to be REWARDED and NOT PENALIZED.

These changes make me only want to FULLY DISCONNECT from the GRID, including GAS...

If something does not GET DONE SOON!!! I will disconnect my gas service, make changes to my usage for GAS including replacing it with either HEAT PUMPS, BATTERY STORAGE for my solar, and even a small propane tank to replace my SW Gas service.

I fully expect something to be done about this, not just see my letter as "rant" from a customer. I am tired of being raped by these utility companies for making changes to my usage.

Scott Swenka, B.S, M.S, BVA, NSA IAM/IEM, 6σ DFSS Greenbelt, ITIL V3 American Desert Foundation - Chairman of the Board of Directors CORVA - Supporting Member R&R Duners Member Good Sam Club Lifetime Member NRA Lifetime Member

Teresa Tenbrink

From: Carolyn D. Buck
Sent: Wednesday, March 04, 2015 4:40 PM
To: Teresa Tenbrink
Subject: Caller that didn't want to leave a voicemail

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Teresa,

Took a call this afternoon from Mr. Fred Pierce of Tucson 520-742-1654. He is upset about the SWG was allowed to charge its Arizona customers the "Weather Adjustment Charge from November to April. He stated that he spoke to SWG and was told that this is only an Arizona fee and he compared his last years bill from this year and with the therm usage being almost exactly the same, his bill has gone up \$26.72 from this time last year and he is upset about it. He is asking that the Commission reconsider the adjustment charge.

Thank you.

Carolyn D. Buck

Executive Assistant
Commission Wing/Executive Director Offices
Arizona Corporation Commission
Phn 602/542-2237 or 2247
Fax 602/542-3977
E-mail: CDBuck@AZCC.gov

LMOM @ 11am 3/5/15

Arizona Corporation Commission
1200 W Washington
Phoenix, Arizona 85007-2966

RE: Credits for 2013 Decoupling Over Charges SW GAS

Dear Commissioners:

SW Gas customers are continuing to see excess charges. 2013 was nothing compared to the overcharges that occurred in 2014 and continue. Here is my experience for 2013.

January-\$17.50 Credit
March-\$2.01 Credit
Total \$19.51
Charges
Feb-\$4.22
April-\$5.63
November-\$1.41

Total- \$9.25 credit

By this you can see I am \$9.25 cents ahead but this does not calculate the 10 year heating degree day averages and what I would have paid without the decoupling.

Now lets look at 2014 which I assume hasn't been addressed for ratepayer adjustment.
Charges-

Jan-\$7.73
Feb-\$27.42
March\$22.50
April\$8.44
May-\$1.41
Nov-\$1.41
Dec-\$12.66.

Total-\$81.57

2015

Jan-\$6.33 credit
Feb-\$41.49 charge.
2013-credits \$3.58 from over charges

Total \$31.58

So far I am behind \$104 all because of decoupling. Without decoupling I would have paid \$1115 for gas. With decoupling I paid \$1219. This is a 9.3% increase when the gas company argued the increase would be at most 1.5% to 3%. How is this a good deal for SW customers? When is this money coming back? I know 2014 hasn't been addressed yet but SW customers are looking at two consecutive years of over charges. SW Gas argued that de-coupling would only average about \$1.50 per month. It actually averages closer to \$8 a month for the 14 winter months I have listed. Remember decoupling wasn't supposed to cost rate payers money.

Keith Moon
7201 E. Camino Valle Verde
Tucson, AZ 85715
425-623-3901

Teresa Tenbrink

From: dkschotter@comcast.net
Sent: Wednesday, March 04, 2015 4:28 PM
To: Forese-Web; BitterSmith-Web; Stump-Web; RBurns-Web; Little-Web
Subject: EEP Weather Adjustment

Dear Commissioners,

My February Southwest Gas bill included a \$28.14 EEP weather adjustment. This is an additional **52%** above my usage amount. **HOW DARE YOU ALLOW THIS!**

When was I ever notified that I would be penalized for good weather or being conservative with my gas usage? The answer is **NEVER!**

This is a ridicules charge and should not be allowed. I thought the Commissioners were elected to protect we, the people, from Corporate Fraud and Abuse.

Apparently not. I will remember this, and each of you, in the next election.

Dan Schotter

Teresa Tenbrink

From: Jim Pyland <jdp810@me.com>
Sent: Wednesday, March 04, 2015 2:48 PM
To: BitterSmith-Web
Subject: Southwest Gas

Docket Number: G-01551A-10-0458

Arizona Corporation Commission

This is criminal, I save fossil fuel and now I have to pay for saving fuel. I cannot believe you let Southwest Gas charge a EEP Weather adjustment. I did not use as much gas because I turned off my heater to save money and now I get a bill with a 52% increase because of EEP Weather Adjustment. My bill showed a usage charge of \$56.64 but a EEP Weather Adj. of \$29.53. That's a 52 percent increase for nonuse. What planet am I on? How can you allow Southwest gas to charge me 50 percent more for services I did not receive? Do you think my boss will pay me more just because I want more and don't have to work for it? I thought America was a capitalist society, I did not realize we had gone completely communistic.

Teresa Tenbrink

From: Marc Sabb <msabb@mac.com>
Sent: Wednesday, March 04, 2015 11:24 AM
To: BitterSmith-Web
Subject: Southwest gas surcharge

I'm writing to complain about the "weather" surcharge on my SW Gas bill. I did not realize this was going on until this month. Is this what we get when we elect Republicans to run our utility watchdog? I thought that the Republican motto was free enterprise. But no, not when it comes to the utility user. In a month where the weather is warmer than normal and I expected a lower bill I got one that was just as high as when I was using more therms. This is insane, charging people for NOT using energy! There is no way to justify this in a rational manner, you guys passed rules that allow this to occur. There should be a lot more angry people up in arms about this. This is a FOR PROFIT company. If they can not make it then they go under and someone else take over. Pretty simple.

So you have deregulated the company and regulated the user. I have no choice in gas supplier and am on a fixed income. Again, there can be no logical justification for this. This is fat cat politics writ large. You are a politically elected official so politics must color your every decision and you should be protecting the customer, not the utility. This is anything but free-market. We should be charged only for what we individually use. I gladly pay my gasoline tax because i know where the money is spent. This is like taxation without representation. It is surely a tax no matter what you may deem to call it.

Teresa Tenbrink

From: Vincent Baiocchetti <vbaio@earthlink.net>
Sent: Monday, March 02, 2015 6:00 PM
To: BitterSmith-Web
Subject: Annual Adjustment

Dear Mrs. Bitter-Smith,

I recently read in the Daily Star about your recent approval for Southwest Gas to institute a Weather Adjustment and Annual Adjustment charge to their bills.

I can't tell you how shocked, angry, disappointed, etc. I am with the Commission's decision.

In my mind instead of protecting the citizens that are served by them, and I am one of them, you have given them a guaranteed income no matter what happens.

I grant you that they are a state-controlled monopoly, but they are now in a position in which they won't care how much gas they sell because you have given them a way to make money no matter what they do.

For those of us who cut down on the amount of gas we use we will still pay more no matter, instead of the other way around.

What were you people thinking? I don't think you were thinking of us!

I voted for you, but I guess I made a mistake and I will remember.

Sincerely,

Vincent Baiocchetti
Tucson

Teresa Tenbrink

From: richard gayer <rgayer@cox.net>
Sent: Sunday, March 01, 2015 7:54 AM
To: Forese-Web; Little-Web; BitterSmith-Web; Stump-Web; RBurms-web@azcc.gov; Steven Olea
Cc: rgayer@aol.com; Bob Gray; jason.wilcock@swgas.com
Subject: Gayer v. SWGas, Arrogance of SWGas re: Order 74780
Attachments: REPLY-ToObjectionsMotionComplianceFeb2015-SIGNED.doc

To the Honorable Commissioners of the Arizona Corporation Commission and to Steven Olea, Utilities Director:

I am the Complainant in Docket No. G-01551A-13-0327.

Southwest Gas Corporation attempts to justify its continuing disobedience of the Order in Decision No. 74780 in its Response and Opposition to Complainant's Motion to Comply and Strike. A copy of Complainant's REPLY to that Response and Opposition is attached.

Please tell SWGas to stop confusing its customers and obey **all** of the provisions of the Order in Decision No. 74780 without further ado. I hope that the services of the Superior Court for Maricopa County will not be required to compel the compliance of SWGas with that Order.

Richard Gayer, Complainant
602-229-8954

Teresa Tenbrink

From: j b <scorengia@yahoo.com>
Sent: Sunday, March 01, 2015 5:06 PM
To: Tim Stellar
Cc: RBurns-Web; RBurns-Web; BitterSmith-Web; Stump-Web; RBurns-Web
Subject: Az Star Article on SW Gas

Tim,

Thank you for explaining the very high bills we have seen in the last couple of months. Also, thank you for pointing out that there were some not so bright people in charge in 2011. That is my conclusion after reading your article.

To any of you who voted to allow the backwards type of charging for the gas company SHAME ON YOU for your ignorance and for not thinking of the effects on most customers.

Sincerely,
5 Tucson households

Teresa Tenbrink

From: Phil Motta <phil.motta@motta.com>
Sent: Sunday, March 15, 2015 12:34 PM
To: BitterSmith-Web
Subject: Gassed by Southwest

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Ms. Bitter-Smith,

While I'm known as a moderate politically, I'm a pretty conservative guy, all in all. But the idea of an all-Republican Corporation Commission scares me, especially as I opened my Southwest Gas bill and saw that my actual usage charge was \$45.58 and the "EEP Weather Adjustment" was 53% of that amount - \$23.91! Then, of course, there was the "basic service charge" (I assume covering the cost of billing me and such, which apparently is not included in the calculation of the "usage" charge). This is akin to the solar fees the electric utilities want to charge people for the audacity of not using their products!

I just wanted to register my reaction to you. The mind boggles at what sorts of stunts could be pulled for outfits like APS.

While all (or some) of these utilities are guaranteed a profit (tell me how to sign up for that privilege), your job is obviously to regulate them for the benefit of users, not to see how fool-proof you can make things for the utilities.

Pinnacle West has since sold the subsidiary, but I always thought it was ironic that SunCor had so much capital to invest/spend in the community development business, all courtesy of APS rate-payers. How'd that happen?

Thanks,

Phil Motta
Paradise Valley

Teresa Tenbrink

From: retkowski@cox.net
Sent: Monday, March 23, 2015 8:43 AM
To: Forese-Web; Little-Web; BitterSmith-Web; Stump-Web; RBurns-Web
Subject: Southwest Gas EEP Weather Adj and EEP Annual Adj Fees

Dear Corporation Board Member,

I am writing over my concern of the new EEP Weather Adj and EEP Annual Adj fees Southwest Gas is imposing on all customers and was passed by the Corporation Commission back in 2012 and took effect recently.

During the past few weeks, several media outlets have done special reports about these fees. These reports have highlighted how these fees have financially affected fixed income households and these fees just don't seem to make sense. I first learned about these fees being approved by the Corporation Commission back in 2012 by watching these media reports; two years after they were approved. After watching a few of these reports, I can't believe that the Corporation Commission signed off on these fees.

Why should consumers have to pay more for using less natural gas due to the weather? The last time I checked natural gas was a finite resource. It's the duty of all citizens to do their part and try to conserve this energy source for generations to come by purchasing energy efficient appliances and doing what they can in their household to save energy. These new fees just defeat the purpose of purchasing energy efficient appliances to save resources and money by using less energy. The money I thought I was going to save has now been turned into a fee.

I remember in my Economics class, the price of commodities is based on the basic principal of supply and demand. When there's more consumer demand for a product, the price goes up. When there's less of a consumer demand, the price goes down. Some consumers are willing to pay the higher price when the commodity is in demand. Others, like me, try to find ways to reduce the cost during the demand time by installing energy efficient appliances, using alternative heating like a wood burning fire place or turning down the thermostat a degree or two so as not to use more natural gas.

These new fees negate this basic principal by allowing Southwest Gas to charge a fee to consumers, which are like me, who are trying to reduce their energy usage and reduce costs just because my use of natural gas didn't meet the threshold due to the weather. In addition, the consumers who use more energy are given a reduced fee or even a credit.

In all fairness the Southwest Gas representative that made a statement in behalf of Southwest Gas in the defense of these fees. She stated that consumers would receive credits during the year and that these credits should even out the fees that were collected. I took a look at my Southwest Gas bills from November 2014 (first time these fees appeared) until March 2015. So far I've paid \$14.54 in these extra fees and only received \$1.01 credit. So far I've paid \$13.53 in extra fees for natural gas I didn't use.

These fees are nothing more than a form of bailout for Southwest Gas to offset the shortfall in profits as a result of consumers trying to do their part in reducing energy consumption and blaming it on global warming. A fiscally responsible company would think of alternate methods in making up their drop in profits rather than coming up with another fee to pass on to consumers.

Is there anything that we as consumers can do to start the process of having these fees repealed such a recall petition and to have it brought to another vote to the Corporation Commission?

I would rather have Southwest Gas apply the law of supply and demand and charge more for natural gas during peak times and less during non-peak times like Salt River Project does for electricity. This method is more transparent and everyone understands how it works. You begin to wonder what companies are thinking when they come up with the rationale for these fees and how the Corporation Commission even signed off on it.

Sincerely,
Joe Retkowski

CURRENT BILLING: 30 Days
 Meter Reading: Current Mar. 05 9440 - Previous Feb. 03 9403 = 37 X Billing Factor .9526 = Total Therms 35

Usage Charges	46.92	
EEP Weather Adj	24.61	
EEP Annual Adj	0.92	← 52%
Basic Service Charge	10.70	
DOT Safety Surcharge	0.05	
Applicable Revenue Taxes	5.18	

Current Bill

\$86.54

This EEP charge is 52% of my true gas bill (\$46.92),
 The \$10.70 is for the meter. Is this what the AZ Commission
 intended for Southwest Gas to do? 52%!

Paul E. Mc Cluffin

520-399-1482

*** Sign up for paperless billing at www.swgas.com ***